**Appendix 'C'**

**Property Strategy consultation**

Report

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# Executive summary

This report summarises the responses to the Property Strategy consultation. For the consultation, paper questionnaires were made available in the county council's 74 libraries, the council's 79 children's centres and online questionnaires could be accessed from [www.lancashire.gov.uk](http://www.lancashire.gov.uk).

The fieldwork ran for 12 weeks from 18 May until 14 August 2016 in which time 7,719 questionnaires were completed and processed, comprising 3,826 paper-based and 3,893 online. The printed questionnaires were available specifically for each of the county's 12 districts and these were made available in the appropriate district. Additionally questionnaires were also published containing the proposals for all 12 districts in one booklet, and again these were made available in each library and children's centre. For those responding online, respondents could choose one or more districts.

The findings presented in this report are not representative of the views of the population of Lancashire and should only be taken to represent the views of people who were made aware of the consultation, and had the opportunity and felt compelled to respond. All data are as at the date of this report.

## 1.1 Key findings

* The highest number of responses were about the proposals in the district council areas of Lancaster (1,280) and Ribble Valley (812).
* Analysing by responses based on an indicative rate per 1,000 population, the highest response rates were about Ribble Valley (13.9 per 1,000 population), Rossendale (10.1 per 1,000 population) and Fylde (9.8 per 1,000 population).
* Broadly, respondents are likely to be Lancashire residents (97%), aged between 35 and 74 (63%), female (72%), not have a disability (81%), not have children aged under 20 in their household (59%), have access to the internet from home (81%), and describe their ethnic background as white (96%).
* Respondents indicated that they had used an average of 2.9 properties being consulted on in the last three years.
* There were 96 respondents who responded to more than one district.
* The top indications that respondents have used a property in the last three years that is proposed to continue to deliver services were Morecambe Library (680), Lancaster Central Library (643), Clitheroe Library (405), St Anne's Library (374), Rawtenstall Library (367) and Heysham Library (358).
* The top indications that respondents have used a property in the last three years that is proposed to no longer to deliver services were Ansdell Library (491), Whalley Library and Spring Wood Children's Centre (469), Lytham Library and Registration Office (428), Bacup Library (394) and Thornton Library (301).
* A total of 85% respondents made a response to one or more of the open comments.
* The general themes from all the responses when respondents were asked an open question about the impact of the proposals were:
  + inconvenience/difficulty/cost/distance to access the service in future;
  + the loss of the service impacting on wellbeing, employment, education, opportunities;
  + the loss of resources, information, sessions, classes and events;
  + the loss of a community asset;
  + the loss of access to computers/internet; and
  + loss of social opportunities leading to isolation, loss of help/support.
* The general themes from all the responses, when respondents were asked an open question about their reasons for a property continuing to deliver services, (which was proposed to no longer deliver services) were:
  + the properties are a community asset/social hub;
  + the properties provide services, (eg access to information, education, computers/internet, books);
  + the properties provide classes, events, meeting spaces;
  + difficult/longer journeys to access other properties; and
  + no viable alternative in the local area.
* The general themes from all the responses when respondents were asked an open question on what else needs to be considered or done differently were:
  + the proposal will impact on the most deprived communities, and community assets;
  + the loss of the service will impact on access to information, learning, help, support, development;
  + to generate revenue from the services, make cuts elsewhere;
  + to offer more services in a building, reduce opening hours, use volunteers; and
  + the community to be involved in the future, and take over services.
* The county council has received a number of petitions and e-petitions about the Property Strategy and for specific properties. At the date of this report there have been 11,678 signatures received via e-petitions and 32,567 signatures received via other petitions. The details are included in the report.
* There have been 211 correspondences received via letter and email. The main themes were being against library proposals generally, for specific areas and for specific libraries (129 mentions), others were against the children's centre proposals (13 mentions), offers to work with the county council on future service delivery (13 mentions), putting forward expressions of interest for some of the properties (10 mentions), raising concern for vulnerable groups being able to access services (3 mentions) and against the proposals for young people's centres (3 mentions).
* Analysing service usage (as a result of building usage) shows that 91% of respondents indicated that they used a property containing a library service in the last three years. 36% of respondents had used Wellbeing Prevention and Early Help Service (Young People's Service), 33% had used a Wellbeing Prevention and Early Help Service (designated children's centre) and 27% had used a property providing a welfare rights services.
* A number of respondents did not tick either their future use of a proposed property or indicated that they would not use any of them. Therefore, it can't be determined whether they would use the proposed properties or not. 16% of respondents who have only used properties in the last three years that is proposed to continue to deliver services did not indicate a future use of a property or indicate none of these. A further 19% of respondents who have only used a property in last three years that is proposed to no longer deliver services did not indicate a future use of a property or indicate none of these. Therefore, as 36% of respondents did not indicate their future use of a property, if any, it cannot be determined whether they would or would not use one of the proposed properties in the future.

# Introduction

Lancashire County Council has to change its services to make them more affordable. The council is receiving less funding from the Government, while also having to spend more on essential services for vulnerable children and adults because of an increase in demand. These things mean there is much less money available to spend on other services. In total, the council has to find savings of £200m over the next five years.

The council provides services in different ways. Some services are provided to people in their own homes and a growing number of services are provided online. Many others are provided from a network of more than 200 buildings across Lancashire.

In November 2015 the council's Cabinet agreed a new Property Strategy, which identified a list of all of the buildings the council currently delivers services from. We then began a review to see how the council could reduce the amount of money it spends on providing services from so many different places, with the aim of identifying which buildings should continue to be used in the future. The purpose of the proposals was to allow the council to keep providing residents with a good service, at a cost it will be able to afford in the future. The proposals consulted on were as a result of that review.

The properties the county council delivers most of its services from would become known as 'neighbourhood centres'. Many of these would include a wider range of services together in one place than they do now, to better meet the needs of the local community. This does not mean they will all be the same, but it does mean the council will think differently about how all of these buildings are used in the future.

Many of our buildings are currently used as a base for a single service, such as a library or a children's centre. Some will continue that way, but over time many neighbourhood centres will become places where different services are located together.

Neighbourhood centres will be equipped to meet the needs of the services provided in them and some will offer increased flexibility such as:

* extended opening hours;
* meeting rooms; and
* private rooms for interviews and consultations.

The main changes consulted on were:

* to reduce the number of different buildings where services are available;
* to create a network of 'neighbourhood centres' through which we will deliver services; and
* to consult on the location of designated children's centres.

This report summarises the responses received during the consultation.

# Methodology

For the consultation, paper questionnaires were made available in the county council's 74 libraries, 79 children's centres and online questionnaires could be accessed from [www.lancashire.gov.uk](http://www.lancashire.gov.uk).

The fieldwork ran for 12 weeks from 18 May until 14 August 2016 in which time 7,719 questionnaires were completed and processed, comprising 3,826 paper-based and 3,893 online. The online questionnaire went live on 14 May and the hardcopy questionnaires were distributed to libraries and children's centres between 23 and 31 May.

The printed questionnaires were available specifically for each of the county's 12 districts and these were made available in the appropriate district. Additionally questionnaires were also published containing the proposals for all 12 districts in one booklet, and again these were made available in each library and children's centre. For those responding online, respondents could choose one or more districts.

The questionnaire presented an explanation of the strategy, why it was needed and details of how specific services would be affected. It also gave a map of each district showing the location of each of the properties that were being considered as part of the strategy. The questionnaire asked respondents which properties they had used in the last three years where the county council is proposing to continue to deliver services from, which properties they had used in the last three years where the county council is proposing to no longer deliver services from, and which properties they will be likely to use in the future, if any, where the county council is proposing to continue to deliver services from.

Additionally, respondents were asked open questions on how this proposal will impact on them, where the council is proposing to no longer deliver services from a property, but respondents thought that it should continue to deliver services, what were their reasons, and anything else that the council needs to consider or could do differently.

Respondents' responses have been classified against a coding frame to quantify these qualitative data. Coding is the process of combining the issues, themes and ideas in qualitative open responses into a set of codes. The codes are given meaningful names that relate to the issue, so that during close reading of responses it can be seen when similar issues relate to a similar code. As the analysis process continues the coding frame is added to and refined as new issues are raised by respondents.

All responses to opens are then coded against these, and then can be subsequently analysed as quantitative data. It is the coded and quantified data that are included in this report. Not everyone who completed the questionnaire made a comment.

Each of the returned questionnaires were processed to capture respondents' current and future property use. Some data cleaning was also carried out, for example where people had ticked they had used a property or properties, but had also ticked "None of these". Data cleaning also happened in the open questions where respondents did not directly answer the question. These data have been excluded from the results.

## 3.1 Limitations

The findings presented in this report are not representative of the views of the population of Lancashire and should only be taken to represent the views of people who were made aware of the consultation, and had the opportunity and felt compelled to respond.

Unfortunately, due to a printing error it was realised that some of the hardcopies distributed omitted one of the standard questions. Therefore supplementary sheets were issued and the error was publicised, inviting members of public to re-submit questionnaires if they wished to do so. A corrected set of questionnaire booklets was distributed to libraries and children's centres in June.

An amendment sheet was also included in the first batch of questionnaires, which had minor corrections to some of the property addresses published in the original questionnaire booklets. This was to better clarify the addresses of the properties that needed amending. The corrections were made to the reprint prior to printing and corrected online. Those properties that had address corrections between the two versions were highlighted in the reprint.

Appendix 2 profiles the consultation respondents by Mosaic (a geo-demographic classification) and compares the profile of consultation respondents to that of the Lancashire County Council area. It shows that certain Mosaic groups are under-represented in the consultation respondents compared to the profile of the county.

Many people also, or instead, chose to respond to the consultation in other ways. For example, sending an email or letter, contacting their councillor, or signing a petition or e-petition. Those received by the county council are summarised in sections 5 and 6.

Significant differences in responses to questions by demographic group (eg age, ethnic group) have been included in this report where possible. However these are often based on small sample sizes and should be treated with some caution.

In charts or tables where responses do not add up to 100%, this is due to multiple responses or computer rounding. Respondents were also able to indicate their use of multiple properties, so the total property use it higher than the number of respondents.

All data are as at the date of this report.

# Main consultation findings

## 4.1 Response rate by district

Table 1 shows the number of responses received for each of the districts and the response rate per 1,000 population in that district (based on the 2015 mid-year resident population estimates). The response rate per 1,000 population per district should only be taken as indicative, as respondents could respond to more than one district, and is based on the districts they wished to comment on, rather than the district where they live.

The highest number of responses were about the proposals in the district council areas of Lancaster (1,280) and Ribble Valley (812).

Analysing by responses based on an indicative rate per 1,000 population, the highest response rates were about Ribble Valley (13.9 per 1,000 population), Rossendale (10.1 per 1,000 population) and Fylde (9.8 per 1,000 population).

1. Response rate by district

|  |  |  |
| --- | --- | --- |
| District | Number of responses | Response per 1,000 population |
| The district of Burnley | 377 | 4.3 |
| The district of Chorley | 480 | 4.2 |
| The district of Fylde | 757 | 9.8 |
| The district of Hyndburn | 446 | 5.6 |
| The district of Lancaster | 1,280 | 9.0 |
| The district of Pendle | 700 | 7.8 |
| The district of Preston | 456 | 3.2 |
| The district of Ribble Valley | 812 | 13.9 |
| The district of Rossendale | 700 | 10.1 |
| The district of South Ribble | 636 | 5.8 |
| The district of West Lancashire | 497 | 4.4 |
| The district of Wyre | 720 | 6.6 |
| **Lancashire County Council total** | **7,861** | **6.6** |

Base: all respondents (7,719)

Respondents indicated that they had used an average of 2.9 properties being consulted on in the last three years. There were 96 respondents who responded to more than one district.

## 4.2 Overall demographic profile of respondents

Respondents were asked a series of questions about themselves, such as their age, gender and ethnic group, and other questions to understand how they relate to protected characteristics. In order to fully comply with the requirements of the Public Sector Equality Duty it is important that the council, when making its decision as to the future pattern of service delivery provided through its property portfolio, is fully informed of the potential impacts on citizens with protected characteristics.

The questionnaire explained that the questions would enable the council to consider how it provides its services to different groups of people and that their answers would be completely confidential. However, the questionnaire also explained that all the questions were optional, so respondents could choose to not answer any of the questions if they so wished.

Broadly, respondents are likely to be Lancashire residents (97%), aged between 35 and 74 (63%), female (72%), not have a disability (81%), not have children aged under 20 in their household (59%), have access to the internet from home (81%), and describe their ethnic background as white (96%).

The demographic profile of respondents for each district can be found in appendix 2.

1. Are you…?

Base: all respondents (7,482)

1. What was your age on you last birthday?

Base: all respondents (7,503)

1. Are you…?

Base: all respondents (7,467)

1. Have you ever identified as transgender?

Base: all respondents (6,965)

1. Are you a deaf person or do you have a disability?

Base: all respondents (7,125)

1. Are there any children in your household aged under 20?

Base: all respondents (7,129)

1. Are there any children with a disability in your household aged 20-25?

Base: all respondents (7,175)

1. Are you in a marriage or civil partnership?

Base: all respondents (7,273)

1. How would you describe your sexual orientation?

Base: all respondents (7,090)

1. Does your household have access to the internet (dial-up, broadband or mobile internet) from home?

Base: all respondents (7,380)

1. What is your religion?

The count of the groups <1% range from 6 to 23 respondents.

Base: all respondents (7,225)

1. Which best describes your ethnic background?

The count of the groups <1% range from 2 to 32 respondents.

Base: all respondents (7,247)

## 4.3 Response rate by district by property

Below are the number of responses received for each property by district where respondents indicated their current and future use. For each district there are two tables; the first table includes all the properties where we are proposing to continue to deliver services; and the second table includes all the properties where we are proposing to no longer deliver services.

The first table includes the count of the number of respondents who indicated that they used in the last three years, and the count of respondents who indicated that they would likely use it in the future. As the second table for each district includes properties we are proposing to no longer deliver services from, it only includes the counts of respondents who indicated that they used it in the last three years.

The top indications that respondents have used a property in the last three years that is proposed to continue to deliver services were Morecambe Library (680), Lancaster Central Library (643), Clitheroe Library (405), St Anne's Library (374), Rawtenstall Library (367) and Heysham Library (358).

The top indications that respondents have used a property in the last three years that is proposed to no longer to deliver services were Ansdell Library (491), Whalley Library and Spring Wood Children's Centre (469), Lytham Library and Registration Office (428), Bacup Library (394) and Thornton Library (301).

4.3.1 Burnley: properties used and will likely use

1. Burnley: proposed to continue used in the last three years and will likely use in the future

|  |  |  |
| --- | --- | --- |
| Property | Count used in last three years | Count will likely use in the future |
| Burnley and Pendle Day Services (1) | 16 | 24 |
| Burnley and Pendle Registration (2) | 53 | 62 |
| Burnley City Learning Centre (3) | 34 | 21 |
| Burnley Library (4) | 160 | 124 |
| Burnley The Fold Co-location Project (5) | 19 | 18 |
| Burnley Wood Children's Centre (6) | 21 | 25 |
| Children's Social Care (Easden Clough) (7) | 12 | 16 |
| Coal Clough Library (8) | 104 | 77 |
| Ightenhill Children's Centre (9) | 15 | 15 |
| Padiham Library (10) | 74 | 50 |
| Reedley Hallows Children's Centre (11) | 24 | 22 |
| South West Burnley Children's Centre (12) | 15 | 18 |
| Stoneyholme and Daneshouse Young People's Centre (13) | 20 | 19 |
| The Chai Centre Children's Centre (14) | 37 | 30 |
| The Zone in Burnley (15) | 34 | 22 |
| Whitegate Children's Centre (16) | 22 | 17 |

1. Burnley: proposed to no longer continue and used in the last three years

|  |  |
| --- | --- |
| Property | Count used in last three years |
| Belmont Community Centre (17) | 55 |
| Briercliffe Library (18) | 79 |
| Brunshaw Young People's Centre (19) | 10 |
| Burnley Campus Library (20) | 80 |
| Hapton Young People's Centre (21) | 15 |
| Padiham Young People's Centre (22) | 31 |
| Pike Hill Library (23) | 49 |
| Rosegrove Library (24) | 71 |
| Stoops and Hargher Clough Young People's Centre (25) | 26 |

4.3.2 Chorley: properties used and will likely use

1. Chorley: proposed to continue used in the last three years and will likely use in the future

|  |  |  |
| --- | --- | --- |
| Property | Count used in last three years | Count will likely use in the future |
| Children's Social Care (The Hawthorn's) (26) | 22 | 30 |
| Chorley Adult Disability Day Services (Bankside) (27) | 4 | 22 |
| Chorley Library (28) | 230 | 193 |
| Chorley Registration Office (29) | 62 | 65 |
| Clayton Green Library (30) | 59 | 58 |
| Coppull Library (31) | 89 | 75 |
| Duke Street Children's Centre (32) | 44 | 39 |
| Eccleston Library (33) | 89 | 76 |
| Euxton Library (34) | 112 | 98 |
| Fosterfield Day Centre (35) | 9 | 27 |

1. Chorley: proposed to no longer continue and used in the last three years

|  |  |
| --- | --- |
| Property | Count used in last three years |
| Adlington Library and Children's Centre (36) | 145 |
| Astley and Buckshaw Children's Centre (37) | 32 |
| Blossomfields Children's Centre (38) | 15 |
| Chorley Adult Disability Day Services (Holly Trees) (39) | 5 |
| Chorley Youth Offending Team (40) | 8 |
| Clayton Brook Children's Centre (41) | 18 |
| Coppull Children's Centre (42) | 30 |
| Coppull Young People's Centre (43) | 24 |
| Eccleston Young People's Centre (44) | 45 |
| Highfield Children's Centre (45) | 37 |
| Millfield Children's Centre (46) | 9 |
| The Zone in Chorley (47) | 52 |

4.3.3 Fylde: properties used and will likely use

1. Fylde: proposed to continue used in the last three years and will likely use in the future

|  |  |  |
| --- | --- | --- |
| Property | Count used in last three years | Count will likely use in the future |
| Children's Social Care (Sydney Street) and Oak Tree Children's Centre (48) | 83 | 62 |
| Fylde Adult Disability Day Services (Sunnybank) (49) | 17 | 29 |
| Milbanke Day Centre (50) | 16 | 29 |
| St Anne's Library (51) | 374 | 287 |
| The Woodlands Resource Centre (52) | 32 | 32 |
| The Zone in Fylde (53) | 13 | 16 |
| Weeton Children's Centre (54) | 11 | 21 |

1. Fylde: proposed to no longer continue and used in the last three years

|  |  |
| --- | --- |
| Property | Count used in last three years |
| Ansdell Library (55) | 491 |
| Freckleton Library (56) | 97 |
| Kirkham Library (57) | 83 |
| Kirkham Young People's Centre (58) | 10 |
| Lower Lane Young People's Centre (59) | 7 |
| Lytham Children's Centre (60) | 68 |
| Lytham Library and Registration Office (61) | 428 |
| Orchard Children's Centre (62) | 26 |
| Pear Tree Children's Centre (63) | 38 |

4.3.4 Hyndburn: properties used and will likely use

1. Hyndburn: proposed to continue used in the last three years and will likely use in the future

|  |  |  |
| --- | --- | --- |
| Property | Count used in last three years | Count will likely use in the future |
| Accrington Library and Registration Office (64) | 214 | 156 |
| Children's Social Care (Silver Birches) (65) | 42 | 25 |
| Clayton-le-Moors and Altham Children's Centre (66) | 61 | 46 |
| Copper House Children's Centre (67) | 79 | 59 |
| Fairfield Children's Centre (68) | 72 | 55 |
| Great Harwood Children's Centre (69) | 50 | 40 |
| Great Harwood Library (70) | 118 | 95 |
| Hyndburn Adult Disability Day Services (Enfield) (71) | 36 | 36 |
| Sure Start Hyndburn - Church and West Accrington Children's Centre (The Park) (72) | 102 | 68 |
| The Zone in Hyndburn (73) | 44 | 36 |
| Woodhaven Day Centre (74) | 15 | 33 |

1. Hyndburn: proposed to no longer continue and used in the last three years

|  |  |
| --- | --- |
| Property | Count used in last three years |
| Accrington Youth Offending Team (75) | 13 |
| Clayton-le-Moors Library (76) | 89 |
| Clayton-le-Moors Young People's Centre (77) | 24 |
| Great Harwood Young People's Centre (78) | 41 |
| Huncoat Children's Centre (79) | 23 |
| Oswaldtwistle Library (80) | 170 |
| Oswaldtwistle Young People's Centre (81) | 29 |
| Rishton Library (82) | 130 |
| Sure Start Hyndburn - Accrington South Children's Centre (The Beeches) (83) | 87 |

4.3.5 Lancaster: properties used and will likely use

1. Lancaster: proposed to continue used in the last three years and will likely use in the future

|  |  |  |
| --- | --- | --- |
| Property | Count used in last three years | Count will likely use in the future |
| Appletree Children's Centre (84) | 113 | 100 |
| Children's Social Care (Sefton Drive) (85) | 50 | 49 |
| Halton Library and Children's Centre (86) | 82 | 81 |
| Heysham Library (87) | 358 | 280 |
| Lancaster and Morecambe Adult Disability Day Services (Thorpe View) (88) | 39 | 53 |
| Lancaster Central Library (89) | 643 | 492 |
| Lune Park Children's Centre (90) | 182 | 129 |
| Morecambe Library (91) | 680 | 517 |
| The Carnforth Hub Children's Centre and Young People's Centre (92) | 101 | 95 |
| Vale View Day Centre (93) | 34 | 35 |
| Westgate Children's Centre (94) | 210 | 143 |
| White Cross Education Centre (95) | 188 | 140 |

1. Lancaster: proposed to no longer continue and used in the last three years

|  |  |
| --- | --- |
| Property | Count used in last three years |
| Balmoral Children's Centre (96) | 272 |
| Barton Road Young People's Centre (97) | 143 |
| Bolton-le-Sands Library (98) | 249 |
| Carnforth Library (99) | 222 |
| Firbank Children's Centre (100) | 161 |
| Galgate Children's Centre (101) | 37 |
| Heysham Children's Centre and Young People's Centre (102) | 217 |
| Lancaster Registration Office (103) | 284 |
| Morecambe Registration Office (104) | 122 |
| Poulton Children's Centre (105) | 215 |
| Ryelands Young People's Centre (106) | 62 |
| Silverdale Library (107) | 76 |

4.3.6 Pendle: properties used and will likely use

1. Pendle: proposed to continue used in the last three years and will likely use in the future

|  |  |  |
| --- | --- | --- |
| Property | Count used in last three years | Count will likely use in the future |
| Barnoldswick Library (108) | 183 | 148 |
| Beacon Children's Centre (109) | 78 | 62 |
| Burnley and Pendle Adult Disability Day Services (Marsden Centre) (110) | 21 | 27 |
| Byron View Day Centre (111) | 22 | 21 |
| Children's Social Care (Burnley Road Colne) (112) | 40 | 32 |
| Colne Children's Centre (113) | 84 | 63 |
| Colne Library (114) | 188 | 138 |
| Earby Community Centre (115) | 201 | 175 |
| Family Tree Children's Centre (116) | 92 | 73 |
| Gisburn Road Children's Centre (117) | 77 | 67 |
| Nelson Library (118) | 246 | 141 |
| The Zone in Pendle (119) | 77 | 54 |
| Walton Lane Children's Centre (120) | 97 | 78 |

1. Pendle: proposed to no longer continue and used in the last three years

|  |  |
| --- | --- |
| Property | Count used in last three years |
| Barnoldswick Young People's Centre (121) | 73 |
| Barrowford Library (122) | 54 |
| Brierfield Library (123) | 196 |
| Brierfield Young People's Centre (124) | 58 |
| Colne Young People's Centre (125) | 42 |
| Earby Library (126) | 116 |
| Pendleside Children's Centre (127) | 22 |
| Trawden Library and Riverside Children's Centre (128) | 50 |
| Trawden Young People's Centre (129) | 23 |

4.3.7 Preston: properties used and will likely use

1. Preston: proposed to continue used in the last three years and will likely use in the future

|  |  |  |
| --- | --- | --- |
| Property | Count used in last three years | Count will likely use in the future |
| Ashton Young People's Centre (130) | 6 | 19 |
| Children's Social Care (Ripon Street) (131) | 48 | 32 |
| Children's Social Care (St Luke's Centre) (132) | 48 | 30 |
| Harris Library (133) | 255 | 209 |
| Ingol Library (134) | 55 | 48 |
| Lady Elsie Finney House Day Centre (135) | 9 | 14 |
| Lancashire Register Office and Records Office (136) | 113 | 81 |
| Moor Nook Young People's Centre (137) | 36 | 31 |
| Preston Adult Disability Day Services (Ribblebank) (138) | 7 | 17 |
| Preston Bus Station (139) | 155 | 119 |
| Preston West Children's Centre (140) | 42 | 33 |
| Ribbleton Children's Centre (141) | 81 | 62 |
| Ribbleton Library (142) | 60 | 40 |
| Riverbank Children's Centre (143) | 53 | 35 |
| Savick Library (144) | 32 | 33 |
| Scientific Services Laboratory (145) | 85 | 94 |
| Sharoe Green Library and Cherry Tree Children's Centre (146) | 149 | 111 |
| Stoneygate Children's Centre (147) | 80 | 70 |
| Sunshine Children's Centre (148) | 64 | 43 |
| Sunshine Children's Centre (New Hall Lane Drop-in) (149) | 47 | 36 |

1. Preston: proposed to no longer continue and used in the last three years

|  |  |
| --- | --- |
| Property | Count used in last three years |
| Fulwood Library (150) | 203 |
| Preston East Children's Centre (151) | 125 |
| St Lawrence Children's Centre (152) | 14 |

4.3.8 Ribble Valley: properties used and will likely use

1. Ribble Valley: proposed to continue used in the last three years and will likely use in the future

|  |  |  |
| --- | --- | --- |
| Property | Count used in last three years | Count will likely use in the future |
| Clitheroe Library (153) | 405 | 336 |
| Longridge Library (154) | 190 | 174 |
| Mearley Fold Day Centre (155) | 14 | 33 |
| Mellor Library (156) | 37 | 42 |
| Ribblesdale Children's Centre (157) | 94 | 69 |
| The Zone in Ribble Valley (158) | 63 | 59 |

1. Ribble Valley: proposed to no longer continue and used in the last three years

|  |  |
| --- | --- |
| Property | Count used in last three years |
| Chatburn Library (159) | 56 |
| Longridge Young People's Centre (160) | 87 |
| Read Library (161) | 65 |
| Ribble Valley Adult Disability Day Services (Pendleton Brook) (162) | 23 |
| Slaidburn Young People's Centre (163) | 22 |
| Whalley Library and Spring Wood Children's Centre (164) | 469 |
| Willows Park Children's Centre (165) | 43 |

4.3.9 Rossendale: properties used and will likely use

1. Rossendale: proposed to continue used in the last three years and will likely use in the future

|  |  |  |
| --- | --- | --- |
| Property | Count used in last three years | Count will likely use in the future |
| Bacup Olive House Parkside Day Centre (166) | 64 | 107 |
| Children's Social Care (Newchurch Road Rawtenstall) (167) | 49 | 55 |
| Haslingden Community Link Children's Centre (168) | 114 | 80 |
| Haslingden Library (169) | 131 | 93 |
| Rawtenstall Library (170) | 367 | 249 |
| The Maden Centre (171) | 168 | 128 |
| The Zone in Rossendale (172) | 70 | 69 |
| Whitworth Children's Centre (173) | 40 | 37 |

1. Rossendale: proposed to no longer continue and used in the last three years

|  |  |
| --- | --- |
| Property | Count used in last three years |
| Bacup Library (174) | 394 |
| Balladen Children's Centre (175) | 67 |
| Crawshawbooth Library and Community Centre (176) | 224 |
| Rossendale Registration Office (177) | 91 |
| Staghills Children's Centre (178) | 81 |
| Whitewell Bottom Community Centre (179) | 105 |
| Whitworth Library (180) | 80 |
| Whitworth Young People's Centre (181) | 29 |

4.3.10 South Ribble: properties used and will likely use

1. South Ribble: proposed to continue used in the last three years and will likely use in the future

|  |  |  |
| --- | --- | --- |
| Property | Count used in last three years | Count will likely use in the future |
| Kingsfold Library (182) | 192 | 157 |
| Leyland Day Centre (183) | 6 | 18 |
| Leyland Library (184) | 129 | 93 |
| Longton Library (185) | 153 | 123 |
| South Ribble Adult Disability Day Services (Crossways) (186) | 10 | 14 |
| The Zone in South Ribble (187) | 28 | 32 |
| Wade Hall Children's Centre (188) | 35 | 34 |
| Walton-le-Dale Young People's Centre (189) | 46 | 37 |

1. South Ribble: proposed to no longer continue and used in the last three years

|  |  |
| --- | --- |
| Property | Count used in last three years |
| Bamber Bridge Children's Centre (190) | 120 |
| Bamber Bridge Library (191) | 237 |
| Kingsfold Children's Centre (192) | 41 |
| Longton Children's Centre (193) | 36 |
| Lostock Hall Library and Children's Centre (194) | 258 |
| Penwortham Library (195) | 157 |
| Penwortham Young People's Centre (196) | 92 |
| Wellfield Children's Centre (197) | 27 |

4.3.11 West Lancashire: properties used and will likely use

1. West Lancashire: proposed to continue used in the last three years and will likely use in the future

|  |  |  |
| --- | --- | --- |
| Property | Count used in last three years | Count will likely use in the future |
| First Steps Children's Centre (198) | 32 | 33 |
| Ormskirk Library (199) | 146 | 111 |
| Ormskirk Mere Brook Day Centre (200) | 12 | 20 |
| Park Children's Centre (201) | 41 | 36 |
| Skelmersdale Library (202) | 142 | 115 |
| Tarleton Library (203) | 117 | 109 |
| The Grove Young People's Centre and Children's Centre (204) | 63 | 59 |
| The Zone in West Lancashire (205) | 22 | 32 |
| Upholland Children's Centre, St Thomas the Martyr CE Primary School (206) | 20 | 24 |
| West Lancashire Adult Disability Day Services (Whiteledge) (207) | 11 | 14 |
| West Lancashire Registration Office (208) | 58 | 50 |

1. West Lancashire: proposed to no longer continue and used in the last three years

|  |  |
| --- | --- |
| Property | Count used in last three years |
| Burscough Library (209) | 110 |
| Children's Social Care (Fairlie Skelmersdale) (210) | 36 |
| Hesketh with Becconsall Children's Centre (211) | 11 |
| Moorgate Children's Centre (212) | 37 |
| Ormskirk Derby Street Day Centre (Older People) (213) | 43 |
| Parbold Library (214) | 81 |
| St John's Children's Centre (Skelmersdale) (215) | 63 |
| Upholland Library (216) | 128 |

4.3.12 Wyre: properties used and will likely use

1. Wyre: proposed to continue used in the last three years and will likely use in the future

|  |  |  |
| --- | --- | --- |
| Property | Count used in last three years | Count will likely use in the future |
| Children's Social Care (The Anchorage Fleetwood) and West View Children's Centre (217) | 42 | 31 |
| Fleetwood Children's Centre (Flakefleet satellite) (218) | 40 | 34 |
| Fleetwood Library and Registration Office (219) | 257 | 203 |
| Fylde And Wyre Adult Disability Day Services (Larkholme) (220) | 13 | 23 |
| Garstang Library (221) | 154 | 135 |
| Knott End Library (222) | 104 | 91 |
| Poulton Library (223) | 254 | 201 |
| Teal Close Day Centre (224) | 9 | 12 |
| The Zone in Wyre (225) | 15 | 13 |
| Thornton Children's Centre (226) | 75 | 57 |

1. Wyre: proposed to no longer continue and used in the last three years

|  |  |
| --- | --- |
| Property | Count used in last three years |
| Cleveleys Library and Children Centre (227) | 243 |
| Fleetwood Children's Centre (228) | 47 |
| Garstang Young People's Centre (229) | 29 |
| Northfleet Library (230) | 53 |
| Over Wyre Children's Centre (Hambleton satellite) (231) | 24 |
| Over Wyre Children's Centre (Preesall satellite) (232) | 16 |
| Poulton-le-Fylde Children's Centre (233) | 49 |
| Preesall Young People's Centre (234) | 14 |
| Rural Wyre Children's Centre (235) | 28 |
| Thornton Library (236) | 301 |
| Thornton Young People's Centre (237) | 31 |
| Thornton Youth Offending Team (238) | 8 |

## 4.4 Overall "How will this impact on you?"

After respondents indicated their current and future use of the proposed properties for each district council area they were asked two open questions, and a further open question towards the end of the questionnaire. Respondents' responses have been classified against a coding frame to quantify these qualitative data. Not everyone who completed the questionnaire made a comment.

A total of 85% respondents made a response to one or more of the open comments. The percentage figure is the percentage of people responding to that open question. The top three mentions for each of the three open questions for each property can be found in appendix 4.

The first open question asked how the Property Strategy proposal impacts on the respondent. Table 26 shows the top 20 mentions.

The general themes on the impact from all the responses are:

* inconvenience/difficulty/cost/distance to access the service in future;
* the loss of the service impacting on wellbeing, employment, education, opportunities;
* the loss of resources, information, sessions, classes and events;
* the loss of a community asset;
* the loss of access to computers/internet; and
* loss of social opportunities leading to isolation, loss of help/support.

1. How will this impact on you? (Top 20 mentions)

|  |  |  |
| --- | --- | --- |
| Comment | Count | Percentage |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing | 1076 | 18% |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 877 | 15% |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 845 | 14% |
| Closing the library will impact on community cohesion because it’s a vital community asset | 833 | 14% |
| Closing the library will remove my main/sole access to computers/the internet | 715 | 12% |
| I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience | 695 | 12% |
| I will miss my library greatly if it closed (devastated/depressed) | 638 | 11% |
| Other comment (general) | 618 | 10% |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel | 507 | 9% |
| Positive comment about staff | 412 | 7% |
| Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all) | 375 | 6% |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 366 | 6% |
| Concern that loss of the library will limit social opportunities for elderly, leading to seclusion/isolation/loneliness | 314 | 5% |
| Closing the library will remove my access to learning/research resources | 305 | 5% |
| Concerned about loss of events at the children's centre | 295 | 5% |
| I will lose access to local information/news/events | 289 | 5% |
| Longer journeys are a potential barrier to disabled people/people with health conditions accessing services (they may us | 275 | 5% |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 258 | 4% |
| Unlikely to continue using the library services (because of distance) | 248 | 4% |
| I will continue to use my library if it stays open | 208 | 3% |

Base: all responding to Q1-12c (5,960)

## 4.5 Overall "Where we are proposing to no longer deliver services from a property, but you think we should continue to deliver services from it, what are your reasons?"

Respondents were asked where the council is proposing to no longer deliver services from a property, but respondents thought that it should continue to deliver services, what were their reasons. Table 27 shows the top 20 mentions to the question.

The general themes on the reasons respondents gave from all the responses are:

* the properties are a community asset/social hub;
* the properties provide services, (eg access to information, education, computers/internet, books);
* the properties provide classes, events, meeting spaces;
* difficult/longer journeys to access other properties; and
* no viable alternative in the local area.

1. What are your reasons for continuing? (Top 20 mentions)

|  |  |  |
| --- | --- | --- |
| Comment | Count | Percentage |
| They are vital to the community/community asset | 1106 | 23% |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 796 | 17% |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 722 | 15% |
| Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative | 613 | 13% |
| Should be protected from budget savings/cuts because they provide people's services | 602 | 13% |
| It provides computer/internet access for those without it | 584 | 12% |
| I would no longer borrow books/read regularly | 483 | 10% |
| Some people might not be able to get to new service locations because its inconvenient | 445 | 9% |
| Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all) | 360 | 8% |
| Positive comment about staff | 345 | 7% |
| Criticism of budget. Libraries should be protected | 321 | 7% |
| The area is severely deprived so should retain services to support vulnerable groups | 272 | 6% |
| Current property has: well situated in town centre | 268 | 6% |
| There are no viable alternatives in the area providing these services eg book lending | 266 | 6% |
| No alternative place for organised groups to meet in the area | 260 | 5% |
| Villages/towns will lose a big sense of community if the libraries close | 257 | 5% |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 242 | 5% |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i | 237 | 5% |
| The recent investment/refurbishment of this building will be a complete waste of money if closed | 230 | 5% |
| New housing developments mean communities are growing and will increase demand for these services | 229 | 5% |
| It provides access to local information/news/events | 217 | 5% |
| Some people may not have the ability/means to get to them at all eg don’t have a car | 203 | 4% |

Base: all responding to Q1-12d (4,732)

## 4.6 Overall "Thinking about this proposal, please tell us if you think there is anything else that we need to consider or that we could do differently."

Respondents were asked if there was anything else that the council needs to consider or could do differently. Table 28 shows the top 20 mentions to the question.

The general themes on what else needs to be considered or done differently from all the responses are:

* the proposal will impact on the most deprived communities, community asset;
* the loss of the service will impact on access to information, learning, help, support, development;
* to generate revenue from the services, make cuts elsewhere;
* to offer more services in a building, reduce opening hours, use volunteers; and
* the community to be involved in the future, take over the service.

1. Anything else to consider or do differently? (Top 20 mentions)

|  |  |  |
| --- | --- | --- |
| Comment | Count | Percentage |
| Prioritise this area/don't close specific property | 1206 | 33% |
| Other budget comment – (eg save money elsewhere, reduce costs) | 341 | 9% |
| Heart of community/community asset/hub | 315 | 9% |
| Other comment | 296 | 8% |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 255 | 7% |
| Very specific comment about a property | 217 | 6% |
| Consider the negative impact on local communities | 192 | 5% |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 183 | 5% |
| Stop cutting useful social services (eg children's/youth centre's) | 179 | 5% |
| Suggestion for service that could be offered | 172 | 5% |
| Don't make cuts to the library service. Stop cutting useful learning services (eg library). | 168 | 5% |
| Move services into one building to reduce overall running costs (not just LCC service) | 166 | 5% |
| It’s a social hub promoting wellbeing/community cohesion through social interaction. Without it people may become lone | 153 | 4% |
| Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library u | 151 | 4% |
| Keep specific properties services as they are | 147 | 4% |
| Reduce opening hours of the services (rather than close libraries or children's centres) | 146 | 4% |
| Provides vital access to reading/learning/research material to the wider community | 142 | 4% |
| Use more volunteers to reduce staffing costs | 139 | 4% |
| Our area does/will lack vital public services | 134 | 4% |
| Explore offering more services from the existing building (public toilets, community services, library, ICT, youth servi | 133 | 4% |

Base: all responding to Q2e/14 (3,644)

The above open responses are split by each district that respondents have indicated they have used a property or properties. These can be found in section 4.7 showing how the top 20 mentions split across the districts where respondents have indicated they have made a response. Again, these tables show only where respondents have mentioned a particular theme in their open question responses to the consultation.

For "How will this impact on you?" respondents were:

* more likely to mention that closing the library will result in a lack of access to reading material, which would negatively impact on their mental wellbeing in Wyre (26%), Ribble Valley (26%), South Ribble (22%), West Lancashire (22%) and less likely to mention it in Pendle (10%);
* more likely to mention concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading to a negative impact on mental health and wellbeing in West Lancashire (26%), Rossendale (24%) and Wyre (24%) and less likely to mention it in Preston (8%) and Chorley (8%);
* more likely to mention that closing the library will impact on children's education, literacy, ability to access information and reading in Ribble Valley (21%) and South Ribble (20%) and less likely to mention it in Pendle (8%);
* more likely to mention that closing the library will impact on community cohesion because it’s a vital community asset in Rossendale (23%) and less likely to mention it in Lancaster (9%);
* more likely to mention that closing the library will remove their main/sole access to computers/the internet in Wyre (18%) and less likely to mention it in Preston (6%); and
* more likely to mention that they will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience in South Ribble (23%) and less likely to mention it in Burnley (6%), Lancaster (6%) and Pendle (6%).

For "Where we are proposing to no longer deliver services from a property, but you think we should continue to deliver services from it, what are your reasons?" respondents were:

* more likely to mention that they are vital to the community or a community asset is Fylde (43%) and Rossendale (33%) and less likely to mention it in Lancaster (14%);
* more likely to mention they are vital to children's literacy and education in Ribble Valley (25%) and less likely to mention it in Pendle (11%);
* more likely to mention it is a social bub and without it people may become lonely/isolated, especially the elderly, in Fylde (22%), Burnley (20%) and Wyre (20%) and less likely to mention it in Pendle (7%);
* more likely to say sessions, groups, classes and walks would stop leading to a negative impact on mental health and wellbeing in Wyre (27%) and West Lancashire (20%) and less likely to mention it in Chorley (5%) and Pendle (7%);
* more likely to mention they should be protected from budget savings/cuts because they provide people's services in Preston (20%) and Wyre (19%) and less likely to mention it in Lancaster (7%) and Pendle (7%);
* more likely to mention it provides computer/internet access for those without it in South Ribble (18%) and Rossendale (17%).

For "Thinking about this proposal, please tell us if you think there is anything else that we need to consider or that we could do differently?" respondents were more likely to mention prioritise this area or don't close a specific property in Rossendale (39%), West Lancashire (38%) and Lancaster (37%) and less likely to mention it in Pendle (23%) and Chorley (24%).

## 4.7 By district "How will this impact on you?"

1. How will this impact on you? (Top 20 mentions by district)

|  | District | | | | | | | | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  | Total | Burnley | Chorley | Fylde | Hyndburn | Lancaster | Pendle | Preston | Ribble Valley | Rossendale | South Ribble | West Lancashire | Wyre |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing | 18% | 15% | 13% | 19% | 16% | 13% | 10% | 12% | 26% | 16% | 22% | 22% | 26% |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 15% | 15% | 8% | 12% | 15% | 10% | 12% | 8% | 13% | 24% | 15% | 26% | 24% |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 14% | 11% | 17% | 12% | 13% | 11% | 8% | 10% | 21% | 17% | 20% | 14% | 13% |
| Closing the library will impact on community cohesion because it’s a vital community asset | 14% | 10% | 14% | 17% | 11% | 9% | 10% | 13% | 15% | 23% | 12% | 16% | 17% |
| Closing the library will remove my main/sole access to computers/the internet | 12% | 11% | 10% | 13% | 11% | 8% | 9% | 6% | 14% | 15% | 15% | 12% | 18% |
| I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience | 12% | 6% | 8% | 15% | 15% | 6% | 6% | 13% | 15% | 7% | 23% | 13% | 13% |
| I will miss my library greatly if it closed (devastated/depressed) | 11% | 10% | 9% | 12% | 10% | 6% | 7% | 14% | 11% | 10% | 13% | 14% | 18% |
| Other comment (general) | 10% | 10% | 18% | 7% | 10% | 10% | 15% | 11% | 11% | 15% | 9% | 4% | 10% |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wellbeing | 9% | 12% | 9% | 10% | 6% | 8% | 8% | 7% | 6% | 8% | 8% | 11% | 12% |
| Positive comment about staff | 7% | 2% | 8% | 6% | 7% | 8% | 4% | 8% | 6% | 5% | 11% | 9% | 8% |
| Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all) | 6% | 4% | 5% | 6% | 6% | 5% | 2% | 8% | 8% | 5% | 9% | 9% | 10% |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact | 6% | 3% | 4% | 1% | 8% | 8% | 7% | 24% | 5% | 3% | 5% | 6% | 4% |
| Concern that loss of the library will limit social opportunities for elderly, leading to seclusion/isolation/loneliness | 5% | 10% | 6% | 5% | 5% | 3% | 3% | 3% | 5% | 6% | 4% | 6% | 11% |
| Closing the library will remove my access to learning/research resources | 5% | 5% | 3% | 4% | 3% | 5% | 6% | 3% | 9% | 6% | 4% | 4% | 7% |
| Concerned about loss of events at the children's centre | 5% | 4% | 1% | 1% | 10% | 5% | 5% | 17% | 2% | 6% | 4% | 6% | 5% |
| I will lose access to local information/news/events | 5% | 3% | 5% | 3% | 5% | 5% | 4% | 2% | 6% | 3% | 9% | 6% | 7% |
| Longer journeys are a potential barrier to disabled people/people with health conditions accessing services (they may us | 5% | 4% | 5% | 4% | 5% | 4% | 2% | 5% | 6% | 4% | 5% | 7% | 6% |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 4% | 1% | 4% | 1% | 7% | 7% | 4% | 15% | 3% | 3% | 2% | 9% | 2% |
| Unlikely to continue using the library services (because of distance) | 4% | 7% | 4% | 6% | 3% | 2% | 2% | 6% | 4% | 4% | 6% | 4% | 6% |
| I will continue to use my library if it stays open | 3% | 3% | 4% | 2% | 2% | 2% | 4% | 3% | 2% | 4% | 6% | 4% | 6% |

## 4.8 By district "Where we are proposing to no longer deliver services from a property, but you think we should continue to deliver services from it, what are your reasons?"

1. What are your reasons for continuing? (Top 20 mentions by district)

|  | District | | | | | | | | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Total | Burnley | Chorley | Fylde | Hyndburn | Lancaster | Pendle | Preston | Ribble Valley | Rossendale | South Ribble | West Lancashire | Wyre |
| They are vital to the community/community asset | 23% | 17% | 17% | 43% | 18% | 14% | 17% | 27% | 23% | 33% | 17% | 22% | 25% |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 17% | 16% | 18% | 16% | 20% | 13% | 11% | 12% | 25% | 16% | 20% | 15% | 20% |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 15% | 20% | 15% | 22% | 11% | 13% | 7% | 12% | 13% | 18% | 14% | 18% | 20% |
| Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative | 13% | 15% | 6% | 13% | 15% | 8% | 7% | 13% | 11% | 17% | 13% | 20% | 27% |
| Should be protected from budget savings/cuts because they provide people's services | 13% | 11% | 13% | 11% | 12% | 7% | 7% | 20% | 15% | 13% | 13% | 17% | 19% |
| It provides computer/internet access for those without it | 12% | 11% | 9% | 15% | 14% | 9% | 8% | 9% | 11% | 17% | 18% | 13% | 16% |
| I would no longer borrow books/read regularly | 10% | 8% | 7% | 8% | 14% | 8% | 7% | 7% | 13% | 10% | 15% | 10% | 13% |
| Some people might not be able to get to new service locations because its inconvenient | 9% | 6% | 11% | 5% | 10% | 8% | 7% | 15% | 10% | 8% | 14% | 9% | 14% |
| Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all) | 8% | 7% | 7% | 10% | 7% | 5% | 4% | 7% | 10% | 6% | 10% | 11% | 9% |
| Positive comment about staff | 7% | 2% | 8% | 9% | 7% | 9% | 6% | 9% | 6% | 3% | 8% | 8% | 10% |
| Criticism of budget. Libraries should be protected | 7% | 4% | 4% | 14% | 5% | 2% | 2% | 4% | 9% | 8% | 12% | 4% | 9% |
| The area is severely deprived so should retain services to support vulnerable groups | 6% | 3% | 6% | 2% | 4% | 7% | 4% | 8% | 7% | 11% | 3% | 8% | 4% |
| Current property has: well situated in town centre | 6% | 1% | 2% | 5% | 6% | 6% | 5% | 12% | 5% | 3% | 8% | 5% | 8% |
| There are no viable alternatives in the area providing these services eg book lending | 6% | 5% | 4% | 4% | 9% | 4% | 2% | 6% | 4% | 8% | 9% | 12% | 5% |
| No alternative place for organised groups to meet in the area | 5% | 6% | 3% | 4% | 3% | 2% | 2% | 2% | 5% | 7% | 6% | 19% | 9% |
| Villages/towns will lose a big sense of community if the libraries close | 5% | 2% | 4% | 11% | 5% | 4% | 3% | 5% | 3% | 11% | 3% | 6% | 5% |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 5% | 2% | 5% | 1% | 7% | 9% | 5% | 19% | 3% | 4% | 3% | 9% | 2% |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i | 5% | 2% | 3% | 1% | 6% | 6% | 5% | 18% | 3% | 3% | 5% | 9% | 4% |
| The recent investment/refurbishment of this building will be a complete waste of money if closed | 5% | 3% | 0% | 3% | 1% | 7% | 9% | 0% | 3% | 15% | 5% | 1% | 2% |
| New housing developments mean communities are growing and will increase demand for these services | 5% | 1% | 9% | 3% | 1% | 2% | 1% | 1% | 21% | 3% | 2% | 4% | 2% |

## 4.9 By district "Thinking about this proposal, please tell us if you think there is anything else that we need to consider or that we could do differently."

1. Anything else to consider or do differently? (Top 20 mentions by district)

|  | District | | | | | | | | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Total | Burnley | Chorley | Fylde | Hyndburn | Lancaster | Pendle | Preston | Ribble Valley | Rossendale | South Ribble | West Lancashire | Wyre |
| Prioritise this area/don't close specific property | 33% | 31% | 24% | 32% | 27% | 37% | 23% | 31% | 35% | 39% | 31% | 38% | 35% |
| Other budget comment – (eg save money elsewhere, reduce costs) | 9% | 9% | 9% | 11% | 15% | 8% | 6% | 7% | 8% | 12% | 13% | 7% | 12% |
| Heart of community/community asset/hub | 9% | 6% | 7% | 13% | 7% | 5% | 4% | 9% | 9% | 13% | 7% | 6% | 12% |
| Other comment | 8% | 13% | 8% | 6% | 7% | 7% | 10% | 7% | 9% | 6% | 9% | 13% | 6% |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 7% | 5% | 6% | 5% | 9% | 10% | 7% | 11% | 5% | 8% | 7% | 7% | 8% |
| Very specific comment about a property | 6% | 5% | 4% | 10% | 4% | 7% | 3% | 7% | 5% | 5% | 5% | 4% | 7% |
| Consider the negative impact on local communities | 5% | 3% | 4% | 6% | 1% | 5% | 6% | 12% | 5% | 8% | 3% | 6% | 4% |
| Stop cutting useful social services (eg children's/youth centre's) | 5% | 2% | 8% | 0% | 5% | 6% | 8% | 14% | 3% | 4% | 1% | 9% | 3% |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 5% | 7% | 5% | 7% | 7% | 4% | 3% | 2% | 6% | 5% | 5% | 4% | 4% |
| Suggestion for service that could be offered | 5% | 5% | 2% | 6% | 8% | 5% | 2% | 2% | 6% | 4% | 7% | 3% | 5% |
| Don't make cuts to the library service. Stop cutting useful learning services (eg library). | 5% | 3% | 4% | 5% | 6% | 4% | 4% | 3% | 4% | 6% | 3% | 6% | 7% |
| Move services into one building to reduce overall running costs (not just LCC service) | 5% | 6% | 3% | 3% | 7% | 3% | 8% | 2% | 5% | 3% | 9% | 5% | 4% |
| It’s a social hub promoting wellbeing/community cohesion through social interaction. Without it people may become lone | 4% | 5% | 5% | 4% | 7% | 5% | 2% | 2% | 2% | 2% | 4% | 6% | 8% |
| Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library u | 4% | 4% | 5% | 7% | 2% | 4% | 1% | 3% | 5% | 2% | 5% | 3% | 4% |
| Reduce opening hours of the services (rather than close libraries or children's centres) | 4% | 5% | 6% | 6% | 6% | 2% | 1% | 2% | 6% | 3% | 5% | 5% | 4% |
| Keep specific properties services as they are | 4% | 4% | 7% | 3% | 3% | 5% | 7% | 2% | 5% | 1% | 2% | 3% | 3% |
| Provides vital access to reading/learning/research material to the wider community | 4% | 2% | 3% | 5% | 5% | 3% | 2% | 2% | 5% | 3% | 4% | 4% | 7% |
| Use more volunteers to reduce staffing costs | 4% | 1% | 4% | 8% | 5% | 3% | 2% | 1% | 4% | 3% | 3% | 6% | 6% |
| Our area does/will lack vital public services | 4% | 3% | 3% | 3% | 4% | 2% | 4% | 4% | 3% | 11% | 2% | 4% | 2% |
| Explore offering more services from the existing building (public toilets, community services, library, ICT, youth service | 4% | 1% | 6% | 7% | 5% | 2% | 2% | 2% | 4% | 2% | 6% | 4% | 3% |

## 4.10 Property used in the last three years (and proposed to continue) by property will likely to use in the future

Tables 32 to 43 show, by district, those people who have indicated that they have used a property in the last three years that is proposed to continue to deliver county council services compared with the properties that they indicate they will likely to use in the future, if any.

A number of respondents did not tick either their future use of a proposed property or indicated that they would not use any of them. Therefore, it can't be determined whether they would use the proposed properties or not. 16% of respondents who have only used properties in the last three years that is proposed to continue to deliver services did not indicate a future use of a property or indicate none of these. A further 19% of respondents who have only used a property in last three years that is proposed to no longer deliver services did not indicate a future use of a property or indicate none of these. Therefore, as 36% of respondents did not indicate their future use of a property, if any, it cannot be determined whether they would or would not use one of the proposed properties in the future.

4.10.1 Burnley: properties used by will likely use

1. Burnley: property used in the last three years (and proposed to continue) by property will likely to use in the future

|  |  | Burnley will likely use in the future | | | | | | | | | | | | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Total have used in the last three years | Burnley and Pendle Day Services (1) | Burnley and Pendle Registration (2) | Burnley City Learning Centre (3) | Burnley Library (4) | Burnley The Fold Co-location Project (5) | Burnley Wood Children's Centre (6) | Children's Social Care (Easden Clough) (7) | Coal Clough Library (8) | Ightenhill Children's Centre (9) | Padiham Library (10) | Reedley Hallows Children's Centre (11) | South West Burnley Children's Centre (12) | Stoneyholme and Daneshouse Young People's Centre (13) | The Chai Centre Children's Centre (14) | The Zone in Burnley (15) | Whitegate Children's Centre (16) | None of these |
| Count | | | | | | | | | | | | | | | | | |
| Burnley and Pendle Day Services (1) | 16 | 9 | 6 | 6 | 6 | 5 | 5 | 4 | 7 | 3 | 2 | 1 | 3 | 5 | 5 | 4 | 2 | 1 |
| Burnley and Pendle Registration (2) | 53 | 4 | 24 | 6 | 28 | 5 | 11 | 5 | 19 | 6 | 16 | 6 | 8 | 6 | 10 | 3 | 2 | 1 |
| Burnley City Learning Centre (3) | 34 | 5 | 11 | 12 | 17 | 5 | 7 | 4 | 8 | 3 | 5 | 7 | 4 | 4 | 8 | 7 | 6 | 3 |
| Burnley Library (4) | 160 | 8 | 42 | 9 | 106 | 7 | 10 | 4 | 44 | 6 | 35 | 7 | 8 | 10 | 13 | 14 | 4 | 5 |
| Burnley The Fold Co-location Project (5) | 19 | 4 | 7 | 5 | 9 | 7 | 7 | 6 | 7 | 4 | 3 | 2 | 6 | 2 | 3 | 5 | 3 | 2 |
| Burnley Wood Children's Centre (6) | 21 | 2 | 9 | 2 | 9 | 4 | 11 | 4 | 7 | 3 | 6 | 4 | 4 | 2 | 3 | 4 | 5 | 1 |
| Children's Social Care (Easden Clough) (7) | 12 | 3 | 4 | 4 | 5 | 5 | 5 | 7 | 4 | 2 | 1 | 2 | 3 | 2 | 3 | 2 | 2 | 2 |
| Coal Clough Library (8) | 104 | 10 | 24 | 10 | 44 | 8 | 12 | 8 | 66 | 7 | 21 | 5 | 11 | 4 | 8 | 6 | 4 | 3 |
| Ightenhill Children's Centre (9) | 15 | 2 | 5 | 3 | 7 | 3 | 6 | 3 | 4 | 5 | 6 | 2 | 4 | 2 | 3 | 2 | 2 | 1 |
| Padiham Library (10) | 74 | 5 | 17 | 5 | 38 | 6 | 10 | 5 | 23 | 8 | 39 | 8 | 7 | 2 | 7 | 5 | 8 | 3 |
| Reedley Hallows Children's Centre (11) | 24 | 2 | 10 | 5 | 11 | 3 | 7 | 4 | 4 | 3 | 5 | 15 | 4 | 4 | 10 | 2 | 4 | 2 |
| South West Burnley Children's Centre (12) | 15 | 3 | 6 | 3 | 8 | 4 | 6 | 4 | 7 | 4 | 4 | 3 | 9 | 3 | 4 | 1 | 1 | 2 |
| Stoneyholme and Daneshouse Young People's Centre (13) | 20 | 5 | 7 | 4 | 13 | 3 | 6 | 3 | 4 | 3 | 3 | 5 | 3 | 11 | 10 | 5 | 2 | 1 |
| The Chai Centre Children's Centre (14) | 37 | 8 | 15 | 6 | 20 | 5 | 10 | 6 | 5 | 4 | 4 | 10 | 5 | 12 | 20 | 8 | 4 | 2 |
| The Zone in Burnley (15) | 34 | 8 | 7 | 6 | 15 | 9 | 11 | 6 | 7 | 6 | 5 | 4 | 5 | 6 | 7 | 14 | 4 | 1 |
| Whitegate Children's Centre (16) | 22 | 3 | 5 | 4 | 7 | 4 | 6 | 3 | 4 | 4 | 8 | 4 | 4 | 2 | 5 | 2 | 8 | 1 |

4.10.2 Chorley: properties used by will likely use

1. Chorley: property used in the last three years (and proposed to continue) by property will likely to use in the future

|  |  | Chorley will likely use in the future | | | | | | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Total have used in the last three years | Children's Social Care (The Hawthorn's) (26) | Chorley Adult Disability Day Services (Bankside) (27) | Chorley Library (28) | Chorley Registration Office (29) | Clayton Green Library (30) | Coppull Library (31) | Duke Street Children's Centre (32) | Eccleston Library (33) | Euxton Library (34) | Fosterfield Day Centre (35) | None of these |
| Count | | | | | | | | | | | |
| Children's Social Care (The Hawthorn's) (26) | 22 | 9 | 1 | 11 | 5 | 2 | 2 | 8 | 0 | 1 | 2 | 1 |
| Chorley Adult Disability Day Services (Bankside) (27) | 4 | 1 | 1 | 4 | 2 | 3 | 1 | 2 | 0 | 0 | 1 | 0 |
| Chorley Library (28) | 230 | 11 | 9 | 165 | 43 | 38 | 45 | 22 | 39 | 63 | 14 | 8 |
| Chorley Registration Office (29) | 62 | 4 | 3 | 38 | 29 | 12 | 11 | 10 | 9 | 12 | 4 | 2 |
| Clayton Green Library (30) | 59 | 2 | 3 | 34 | 13 | 40 | 11 | 5 | 12 | 17 | 3 | 5 |
| Coppull Library (31) | 89 | 5 | 4 | 43 | 13 | 12 | 56 | 7 | 14 | 14 | 3 | 0 |
| Duke Street Children's Centre (32) | 44 | 7 | 4 | 27 | 14 | 9 | 8 | 23 | 3 | 9 | 5 | 1 |
| Eccleston Library (33) | 89 | 4 | 3 | 36 | 8 | 13 | 16 | 2 | 65 | 16 | 1 | 1 |
| Euxton Library (34) | 112 | 1 | 2 | 58 | 14 | 16 | 16 | 3 | 17 | 84 | 3 | 0 |
| Fosterfield Day Centre (35) | 9 | 1 | 1 | 6 | 4 | 3 | 2 | 4 | 0 | 1 | 4 | 0 |

4.10.3 Fylde: properties used by will likely use

1. Fylde: property used in the last three years (and proposed to continue) by property will likely to use in the future

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  |  | Fylde will likely use in the future | | | | | | | |
| Total have used in the last three years | Children's Social Care (Sydney Street) and Oak Tree Children's Centre (48) | Fylde Adult Disability Day Services (Sunnybank) (49) | Milbanke Day Centre (50) | St Anne's Library (51) | The Woodlands Resource Centre (52) | The Zone in Fylde (53) | Weeton Children's Centre (54) | None of these |
| Count | | | | | | | | |
| Children's Social Care (Sydney Street) and Oak Tree Children's Centre (48) | 83 | 48 | 9 | 3 | 36 | 13 | 10 | 12 | 1 |
| Fylde Adult Disability Day Services (Sunnybank) (49) | 17 | 3 | 11 | 8 | 4 | 4 | 4 | 3 | 0 |
| Milbanke Day Centre (50) | 16 | 1 | 9 | 11 | 4 | 5 | 3 | 3 | 0 |
| St Anne's Library (51) | 374 | 34 | 15 | 11 | 259 | 20 | 8 | 12 | 8 |
| The Woodlands Resource Centre (52) | 32 | 12 | 7 | 3 | 16 | 18 | 5 | 6 | 0 |
| The Zone in Fylde (53) | 13 | 10 | 2 | 1 | 6 | 5 | 6 | 7 | 0 |
| Weeton Children's Centre (54) | 11 | 9 | 2 | 1 | 5 | 4 | 5 | 8 | 0 |

4.10.4 Hyndburn: properties used by will likely use

1. Hyndburn: property used in the last three years (and proposed to continue) by property will likely to use in the future

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  |  | Hyndburn will likely use in the futrue | | | | | | | | | | | |
| Total have used in the last three years | Accrington Library and Registration Office (64) | Children's Social Care (Silver Birches) (65) | Clayton-le-Moors and Altham Children's Centre (66) | Copper House Children's Centre (67) | Fairfield Children's Centre (68) | Great Harwood Children's Centre (69) | Great Harwood Library (70) | Hyndburn Adult Disability Day Services (Enfield) (71) | Sure Start Hyndburn - Church and West Accrington Children's Centre (The Park) (72) | The Zone in Hyndburn (73) | Woodhaven Day Centre (74) | None of these |
| Count | | | | | | | | | | | | |
| Accrington Library and Registration Office (64) | 214 | 124 | 14 | 25 | 25 | 37 | 24 | 53 | 21 | 39 | 24 | 21 | 8 |
| Children's Social Care (Silver Birches) (65) | 42 | 10 | 13 | 12 | 15 | 9 | 9 | 10 | 10 | 17 | 11 | 9 | 3 |
| Clayton-le-Moors and Altham Children's Centre (66) | 61 | 23 | 11 | 32 | 25 | 17 | 18 | 22 | 13 | 25 | 13 | 14 | 5 |
| Copper House Children's Centre (67) | 79 | 21 | 13 | 25 | 44 | 16 | 22 | 22 | 12 | 23 | 13 | 12 | 5 |
| Fairfield Children's Centre (68) | 72 | 29 | 10 | 13 | 13 | 36 | 11 | 12 | 10 | 26 | 10 | 9 | 4 |
| Great Harwood Children's Centre (69) | 50 | 17 | 9 | 16 | 19 | 13 | 23 | 23 | 9 | 15 | 8 | 9 | 3 |
| Great Harwood Library (70) | 118 | 53 | 8 | 18 | 19 | 14 | 21 | 79 | 11 | 18 | 13 | 18 | 4 |
| Hyndburn Adult Disability Day Services (Enfield) (71) | 36 | 11 | 8 | 8 | 7 | 8 | 8 | 8 | 22 | 11 | 9 | 10 | 4 |
| Sure Start Hyndburn - Church and West Accrington Children's Centre (The Park) (72) | 102 | 39 | 16 | 27 | 23 | 28 | 18 | 20 | 14 | 55 | 18 | 11 | 2 |
| The Zone in Hyndburn (73) | 44 | 21 | 9 | 12 | 12 | 9 | 8 | 13 | 12 | 17 | 21 | 8 | 2 |
| Woodhaven Day Centre (74) | 15 | 4 | 3 | 3 | 3 | 3 | 3 | 10 | 5 | 3 | 3 | 11 | 2 |

4.10.5 Lancaster: properties used by will likely use

1. Lancaster: property used in the last three years (and proposed to continue) by property will likely to use in the future

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  |  | Lancaster will likely use in the future | | | | | | | | | | | | |
| Total have used in the last three years | Appletree Children's Centre (84) | Children's Social Care (Sefton Drive) (85) | Halton Library and Children's Centre (86) | Heysham Library (87) | Lancaster and Morecambe Adult Disability Day Services (Thorpe View) (88) | Lancaster Central Library (89) | Lune Park Children's Centre (90) | Morecambe Library (91) | The Carnforth Hub Children's Centre and Young People's Centre (92) | Vale View Day Centre (93) | Westgate Children's Centre (94) | White Cross Education Centre (95) | None of these |
| Count | | | | | | | | | | | | | |
| Appletree Children's Centre (84) | 113 | 65 | 24 | 23 | 20 | 11 | 64 | 53 | 35 | 28 | 12 | 31 | 39 | 2 |
| Children's Social Care (Sefton Drive) (85) | 50 | 19 | 29 | 12 | 13 | 13 | 23 | 23 | 19 | 17 | 10 | 17 | 25 | 1 |
| Halton Library and Children's Centre (86) | 82 | 20 | 12 | 45 | 23 | 11 | 43 | 28 | 35 | 26 | 10 | 14 | 28 | 3 |
| Heysham Library (87) | 358 | 29 | 20 | 30 | 245 | 25 | 163 | 34 | 225 | 28 | 19 | 51 | 57 | 6 |
| Lancaster and Morecambe Adult Disability Day Services (Thorpe View) (88) | 39 | 8 | 10 | 10 | 12 | 23 | 22 | 11 | 21 | 7 | 6 | 10 | 17 | 1 |
| Lancaster Central Library (89) | 643 | 70 | 33 | 60 | 160 | 34 | 457 | 99 | 308 | 68 | 26 | 49 | 118 | 19 |
| Lune Park Children's Centre (90) | 182 | 63 | 32 | 41 | 34 | 20 | 93 | 103 | 59 | 49 | 20 | 43 | 47 | 1 |
| Morecambe Library (91) | 680 | 44 | 30 | 54 | 224 | 37 | 308 | 58 | 481 | 49 | 25 | 77 | 88 | 7 |
| The Carnforth Hub Children's Centre and Young People's Centre (92) | 101 | 24 | 13 | 25 | 11 | 10 | 43 | 40 | 30 | 58 | 9 | 16 | 27 | 1 |
| Vale View Day Centre (93) | 34 | 13 | 10 | 8 | 8 | 8 | 15 | 15 | 17 | 6 | 16 | 13 | 15 | 1 |
| Westgate Children's Centre (94) | 210 | 49 | 25 | 31 | 63 | 19 | 48 | 48 | 81 | 26 | 18 | 122 | 30 | 1 |
| White Cross Education Centre (95) | 188 | 34 | 31 | 34 | 55 | 22 | 112 | 48 | 88 | 37 | 18 | 25 | 107 | 3 |

4.10.6 Pendle: properties used by will likely use

1. Pendle: property used in the last three years (and proposed to continue) by property will likely to use in the future

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  |  | Pendle will likely use in the future | | | | | | | | | | | | | |
| Total have used in the last three years | Barnoldswick Library (108) | Beacon Children's Centre (109) | Burnley and Pendle Adult Disability Day Services (Marsden Centre) (110) | Byron View Day Centre (111) | Children's Social Care (Burnley Road Colne) (112) | Colne Children's Centre (113) | Colne Library (114) | Earby Community Centre (115) | Family Tree Children's Centre (116) | Gisburn Road Children's Centre (117) | Nelson Library (118) | The Zone in Pendle (119) | Walton Lane Children's Centre (120) | None of these |
| Count | | | | | | | | | | | | | | |
| Barnoldswick Library (108) | 183 | 119 | 18 | 7 | 8 | 14 | 23 | 51 | 61 | 17 | 50 | 33 | 14 | 11 | 4 |
| Beacon Children's Centre (109) | 78 | 11 | 34 | 9 | 8 | 14 | 18 | 17 | 10 | 18 | 13 | 30 | 13 | 20 | 4 |
| Burnley and Pendle Adult Disability Day Services (Marsden Centre) (110) | 21 | 4 | 7 | 6 | 5 | 5 | 4 | 5 | 4 | 6 | 3 | 8 | 6 | 3 | 1 |
| Byron View Day Centre (111) | 22 | 4 | 6 | 5 | 5 | 5 | 8 | 8 | 5 | 7 | 6 | 7 | 9 | 7 | 2 |
| Children's Social Care (Burnley Road Colne) (112) | 40 | 13 | 13 | 5 | 4 | 15 | 10 | 9 | 8 | 8 | 11 | 11 | 4 | 11 | 1 |
| Colne Children's Centre (113) | 84 | 22 | 18 | 6 | 8 | 13 | 44 | 33 | 17 | 15 | 21 | 20 | 9 | 24 | 3 |
| Colne Library (114) | 188 | 55 | 22 | 12 | 14 | 17 | 40 | 119 | 42 | 21 | 22 | 58 | 20 | 29 | 6 |
| Earby Community Centre (115) | 201 | 58 | 13 | 5 | 4 | 9 | 19 | 35 | 151 | 8 | 29 | 11 | 10 | 10 | 2 |
| Family Tree Children's Centre (116) | 92 | 15 | 18 | 7 | 6 | 11 | 15 | 16 | 9 | 47 | 12 | 28 | 10 | 18 | 1 |
| Gisburn Road Children's Centre (117) | 77 | 48 | 14 | 7 | 8 | 11 | 25 | 18 | 33 | 10 | 52 | 5 | 5 | 8 | 1 |
| Nelson Library (118) | 246 | 36 | 39 | 16 | 14 | 18 | 28 | 65 | 25 | 40 | 14 | 132 | 35 | 40 | 5 |
| The Zone in Pendle (119) | 77 | 13 | 14 | 9 | 6 | 8 | 13 | 20 | 12 | 14 | 9 | 25 | 38 | 15 | 1 |
| Walton Lane Children's Centre (120) | 97 | 10 | 15 | 7 | 10 | 11 | 18 | 21 | 12 | 14 | 9 | 28 | 10 | 66 | 2 |

4.10.7 Preston: properties used by will likely use

1. Preston: property used in the last three years (and proposed to continue) by property will likely to use in the future

|  | Preston will likely use in the future | | | | | | | | | | | | | | | | | | | | | |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Total have used in the last three years | Ashton Young People's Centre (130) | Children's Social Care (Ripon Street) (131) | Children's Social Care (St Luke's Centre) (132) | Harris Library (133) | Ingol Library (134) | Lady Elsie Finney House Day Centre (135) | Lancashire Register Office and Records Office (136) | Moor Nook Young People's Centre (137) | Preston Adult Disability Day Services (Ribblebank) (138) | Preston Bus Station (139) | Preston West Children's Centre (140) | Ribbleton Children's Centre (141) | Ribbleton Library (142) | Riverbank Children's Centre (143) | Savick Library (144) | Scientific Services Laboratory (145) | Sharoe Green Library and Cherry Tree Children's Centre (146) | Stoneygate Children's Centre (147) | Sunshine Children's Centre (148) | Sunshine Children's Centre (New Hall Lane Drop-in) (149) | None of these |  |
| Count | | | | | | | | | | | | | | | | | | | | | |  |
| Ashton Young People's Centre (130) | 6 | 4 | 2 | 1 | 3 | 1 | 1 | 3 | 2 | 1 | 2 | 2 | 1 | 1 | 2 | 1 | 1 | 2 | 2 | 0 | 1 | 0 |  |
| Children's Social Care (Ripon Street) (131) | 48 | 8 | 26 | 23 | 15 | 6 | 4 | 14 | 8 | 3 | 12 | 17 | 19 | 8 | 17 | 5 | 4 | 12 | 20 | 21 | 9 | 0 |  |
| Children's Social Care (St Luke's Centre) (132) | 48 | 10 | 27 | 24 | 16 | 8 | 6 | 16 | 9 | 6 | 16 | 16 | 16 | 7 | 17 | 6 | 8 | 12 | 23 | 21 | 8 | 1 |  |
| Harris Library (133) | 255 | 12 | 15 | 17 | 187 | 38 | 11 | 62 | 18 | 10 | 96 | 18 | 34 | 31 | 18 | 27 | 62 | 72 | 24 | 23 | 21 | 1 |  |
| Ingol Library (134) | 55 | 6 | 3 | 3 | 35 | 40 | 4 | 17 | 5 | 4 | 14 | 4 | 3 | 8 | 3 | 13 | 24 | 18 | 2 | 1 | 3 | 1 |  |
| Lady Elsie Finney House Day Centre (135) | 9 | 3 | 3 | 2 | 5 | 2 | 5 | 3 | 2 | 3 | 3 | 1 | 0 | 1 | 0 | 1 | 4 | 1 | 1 | 1 | 1 | 1 |  |
| Lancashire Register Office and Records Office (136) | 113 | 9 | 11 | 13 | 68 | 19 | 5 | 63 | 17 | 10 | 42 | 16 | 29 | 19 | 17 | 12 | 27 | 31 | 15 | 14 | 14 | 0 |  |
| Moor Nook Young People's Centre (137) | 36 | 5 | 9 | 9 | 16 | 5 | 4 | 12 | 22 | 5 | 13 | 9 | 22 | 14 | 9 | 4 | 5 | 8 | 10 | 9 | 11 | 0 |  |
| Preston Adult Disability Day Services (Ribblebank) (138) | 7 | 0 | 1 | 1 | 4 | 0 | 1 | 4 | 1 | 6 | 2 | 2 | 2 | 1 | 2 | 0 | 0 | 1 | 1 | 1 | 1 | 0 |  |
| Preston Bus Station (139) | 155 | 7 | 7 | 11 | 102 | 15 | 5 | 40 | 10 | 6 | 104 | 11 | 22 | 15 | 11 | 9 | 41 | 42 | 17 | 12 | 11 | 1 |  |
| Preston West Children's Centre (140) | 42 | 4 | 15 | 13 | 21 | 6 | 3 | 18 | 9 | 5 | 14 | 22 | 22 | 7 | 20 | 4 | 4 | 17 | 18 | 18 | 14 | 1 |  |
| Ribbleton Children's Centre (141) | 81 | 7 | 19 | 17 | 37 | 10 | 5 | 24 | 25 | 8 | 24 | 22 | 55 | 24 | 22 | 9 | 9 | 27 | 26 | 32 | 29 | 1 |  |
| Ribbleton Library (142) | 60 | 4 | 7 | 7 | 31 | 12 | 5 | 18 | 19 | 5 | 18 | 5 | 24 | 32 | 6 | 10 | 18 | 12 | 10 | 13 | 16 | 1 |  |
| Riverbank Children's Centre (143) | 53 | 10 | 20 | 17 | 21 | 8 | 4 | 18 | 9 | 7 | 16 | 24 | 23 | 8 | 30 | 8 | 6 | 21 | 23 | 23 | 14 | 1 |  |
| Savick Library (144) | 32 | 1 | 3 | 2 | 20 | 11 | 2 | 8 | 4 | 2 | 8 | 4 | 4 | 7 | 3 | 27 | 9 | 10 | 3 | 1 | 2 | 0 |  |
| Scientific Services Laboratory (145) | 85 | 2 | 2 | 3 | 50 | 19 | 4 | 21 | 2 | 0 | 26 | 2 | 1 | 8 | 1 | 6 | 84 | 13 | 0 | 0 | 0 | 5 |  |
| Sharoe Green Library and Cherry Tree Children's Centre (146) | 149 | 10 | 15 | 14 | 86 | 19 | 7 | 40 | 13 | 10 | 52 | 21 | 28 | 16 | 22 | 14 | 25 | 103 | 22 | 22 | 22 | 2 |  |
| Stoneygate Children's Centre (147) | 80 | 6 | 18 | 17 | 23 | 5 | 2 | 11 | 9 | 5 | 16 | 18 | 26 | 9 | 20 | 4 | 4 | 18 | 61 | 25 | 15 | 0 |  |
| Sunshine Children's Centre (148) | 64 | 8 | 21 | 20 | 26 | 6 | 5 | 17 | 14 | 7 | 17 | 22 | 39 | 17 | 24 | 5 | 8 | 20 | 28 | 37 | 25 | 0 |  |
| Sunshine Children's Centre (New Hall Lane Drop-in) (149) | 47 | 7 | 11 | 8 | 22 | 7 | 5 | 13 | 13 | 6 | 14 | 15 | 30 | 15 | 14 | 5 | 5 | 17 | 17 | 22 | 31 | 0 |  |

4.10.8 Ribble Valley: properties used by will likely use

1. Ribble Valley: property used in the last three years (and proposed to continue) by property will likely to use in the future

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  |  | Ribble Valley will likely use in the future | | | | | | |
| Total have used in the last three years | Clitheroe Library (153) | Longridge Library (154) | Mearley Fold Day Centre (155) | Mellor Library (156) | Ribblesdale Children's Centre (157) | The Zone in Ribble Valley (158) | None of these |
| Count | | | | | | | |
| Clitheroe Library (153) | 405 | 294 | 60 | 21 | 22 | 48 | 49 | 10 |
| Longridge Library (154) | 190 | 49 | 159 | 7 | 9 | 9 | 14 | 5 |
| Mearley Fold Day Centre (155) | 14 | 7 | 8 | 10 | 1 | 3 | 4 | 0 |
| Mellor Library (156) | 37 | 24 | 9 | 2 | 24 | 2 | 3 | 0 |
| Ribblesdale Children's Centre (157) | 94 | 55 | 12 | 16 | 9 | 54 | 27 | 2 |
| The Zone in Ribble Valley (158) | 63 | 35 | 18 | 10 | 8 | 15 | 38 | 1 |

4.10.9 Rossendale: properties used by will likely use

1. Rossendale: property used in the last three years (and proposed to continue) by property will likely to use in the future

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  |  | Rossendale will likely use in future | | | | | | | | |
| Total have used in the last three years | Bacup Olive House Parkside Day Centre (166) | Children's Social Care (Newchurch Road Rawtenstall) (167) | Haslingden Community Link Children's Centre (168) | Haslingden Library (169) | Rawtenstall Library (170) | The Maden Centre (171) | The Zone in Rossendale (172) | Whitworth Children's Centre (173) | None of these |
| Count | | | | | | | | | |
| Bacup Olive House Parkside Day Centre (166) | 64 | 32 | 10 | 15 | 15 | 29 | 29 | 11 | 9 | 2 |
| Children's Social Care (Newchurch Road Rawtenstall) (167) | 49 | 15 | 20 | 18 | 12 | 19 | 19 | 19 | 10 | 3 |
| Haslingden Community Link Children's Centre (168) | 114 | 21 | 17 | 53 | 32 | 55 | 33 | 34 | 15 | 5 |
| Haslingden Library (169) | 131 | 31 | 16 | 36 | 65 | 69 | 27 | 26 | 13 | 6 |
| Rawtenstall Library (170) | 367 | 72 | 33 | 52 | 70 | 209 | 69 | 51 | 19 | 10 |
| The Maden Centre (171) | 168 | 52 | 26 | 37 | 30 | 63 | 86 | 29 | 20 | 5 |
| The Zone in Rossendale (172) | 70 | 22 | 23 | 30 | 21 | 35 | 26 | 30 | 18 | 3 |
| Whitworth Children's Centre (173) | 40 | 17 | 14 | 17 | 10 | 16 | 16 | 15 | 18 | 3 |

4.10.10 South Ribble: properties used by will likely use

1. South Ribble: property used in the last three years (and proposed to continue) by property will likely to use in the future

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  |  | South Ribble will likely use in the future | | | | | | | | |
| Total have used in the last three years | Kingsfold Library (182) | Leyland Day Centre (183) | Leyland Library (184) | Longton Library (185) | South Ribble Adult Disability Day Services (Crossways) (186) | The Zone in South Ribble (187) | Wade Hall Children's Centre (188) | Walton-le-Dale Young People's Centre (189) | None of these |
| Count | | | | | | | | | |
| Kingsfold Library (182) | 192 | 133 | 8 | 32 | 51 | 5 | 12 | 12 | 9 | 5 |
| Leyland Day Centre (183) | 6 | 2 | 3 | 3 | 2 | 2 | 1 | 1 | 3 | 0 |
| Leyland Library (184) | 129 | 40 | 10 | 78 | 32 | 10 | 10 | 9 | 9 | 2 |
| Longton Library (185) | 153 | 52 | 8 | 31 | 112 | 5 | 7 | 8 | 8 | 4 |
| South Ribble Adult Disability Day Services (Crossways) (186) | 10 | 5 | 3 | 7 | 3 | 4 | 3 | 4 | 1 | 0 |
| The Zone in South Ribble (187) | 28 | 6 | 3 | 7 | 3 | 3 | 16 | 14 | 13 | 7 |
| Wade Hall Children's Centre (188) | 35 | 11 | 3 | 6 | 6 | 2 | 17 | 24 | 13 | 7 |
| Walton-le-Dale Young People's Centre (189) | 46 | 11 | 5 | 10 | 7 | 1 | 17 | 20 | 29 | 7 |

4.10.11 West Lancashire: properties used by will likely use

1. West Lancashire: property used in the last three years (and proposed to continue) by property will likely to use in the future

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  |  | West Lancashire will likely use in the future | | | | | | | | | | | |
| Total have used in the last three years | First Steps Children's Centre (198) | Ormskirk Library (199) | Ormskirk Mere Brook Day Centre (200) | Park Children's Centre (201) | Skelmersdale Library (202) | Tarleton Library (203) | The Grove Young People's Centre and Children's Centre (204) | The Zone in West Lancashire (205) | Upholland Children's Centre, St Thomas the Martyr CE Primary School (206) | West Lancashire Adult Disability Day Services (Whiteledge) (207) | West Lancashire Registration Office (208) | None of these |
| Count | | | | | | | | | | | | |
| First Steps Children's Centre (198) | 32 | 18 | 8 | 3 | 15 | 17 | 4 | 8 | 12 | 5 | 2 | 3 | 1 |
| Ormskirk Library (199) | 146 | 10 | 96 | 11 | 9 | 45 | 32 | 38 | 14 | 9 | 9 | 31 | 10 |
| Ormskirk Mere Brook Day Centre (200) | 12 | 1 | 2 | 3 | 1 | 2 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Park Children's Centre (201) | 41 | 18 | 14 | 5 | 24 | 28 | 8 | 14 | 19 | 8 | 3 | 10 | 1 |
| Skelmersdale Library (202) | 142 | 21 | 44 | 8 | 27 | 98 | 15 | 22 | 24 | 16 | 7 | 23 | 9 |
| Tarleton Library (203) | 117 | 3 | 31 | 3 | 4 | 14 | 99 | 12 | 5 | 1 | 4 | 15 | 2 |
| The Grove Young People's Centre and Children's Centre (204) | 63 | 10 | 27 | 4 | 12 | 21 | 14 | 40 | 13 | 3 | 4 | 15 | 0 |
| The Zone in West Lancashire (205) | 22 | 8 | 9 | 3 | 11 | 15 | 5 | 11 | 14 | 3 | 4 | 7 | 0 |
| Upholland Children's Centre, St Thomas the Martyr CE Primary School (206) | 20 | 5 | 4 | 1 | 6 | 12 | 1 | 4 | 6 | 14 | 2 | 2 | 0 |
| West Lancashire Adult Disability Day Services (Whiteledge) (207) | 11 | 2 | 6 | 5 | 0 | 5 | 3 | 3 | 2 | 2 | 4 | 4 | 0 |
| West Lancashire Registration Office (208) | 58 | 6 | 22 | 7 | 10 | 23 | 11 | 14 | 6 | 8 | 6 | 31 | 1 |

4.10.12 Wyre: properties used by will likely use

1. Wyre: property used in the last three years (and proposed to continue) by property will likely to use in the future

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  |  | Wyre will likely use in the future | | | | | | | | | | |
| Total have used in the last three years | Children's Social Care (The Anchorage Fleetwood) and West View Children's Centre (217) | Fleetwood Children's Centre (Flakefleet satellite) (218) | Fleetwood Library and Registration Office (219) | Fylde And Wyre Adult Disability Day Services (Larkholme) (220) | Garstang Library (221) | Knott End Library (222) | Poulton Library (223) | Teal Close Day Centre (224) | The Zone in Wyre (225) | Thornton Children's Centre (226) | None of these |
| Count | | | | | | | | | | | |
| Children's Social Care (The Anchorage Fleetwood) and West View Children's Centre (217) | 42 | 22 | 15 | 11 | 6 | 6 | 4 | 7 | 4 | 7 | 19 | 3 |
| Fleetwood Children's Centre (Flakefleet satellite) (218) | 40 | 14 | 21 | 13 | 5 | 4 | 4 | 8 | 3 | 5 | 17 | 4 |
| Fleetwood Library and Registration Office (219) | 257 | 14 | 16 | 180 | 13 | 30 | 34 | 95 | 6 | 5 | 17 | 12 |
| Fylde And Wyre Adult Disability Day Services (Larkholme) (220) | 13 | 5 | 3 | 7 | 8 | 5 | 4 | 6 | 4 | 3 | 5 | 4 |
| Garstang Library (221) | 154 | 6 | 4 | 33 | 7 | 122 | 27 | 42 | 5 | 4 | 4 | 10 |
| Knott End Library (222) | 104 | 4 | 3 | 35 | 5 | 26 | 79 | 42 | 3 | 2 | 3 | 4 |
| Poulton Library (223) | 254 | 7 | 11 | 97 | 11 | 43 | 41 | 184 | 8 | 4 | 20 | 4 |
| Teal Close Day Centre (224) | 9 | 4 | 3 | 4 | 4 | 3 | 2 | 5 | 4 | 3 | 4 | 2 |
| The Zone in Wyre (225) | 15 | 7 | 5 | 4 | 4 | 4 | 2 | 4 | 3 | 8 | 8 | 2 |
| Thornton Children's Centre (226) | 75 | 17 | 23 | 19 | 6 | 5 | 3 | 26 | 4 | 7 | 48 | 3 |

## 4.11 Property used in the last three years (and proposed to longer deliver services) by property will likely to use in the future

Tables 44 to 55 show, by district, those people who have indicated that they have used in the last three years a property that is proposed to no longer deliver county council services compared with the properties that they indicate they will likely to use in the future, if any.

4.11.1 Burnley: properties used by will likely use

1. Burnley: property used in the last three years (proposed to longer deliver services) by property will likely to use in the future

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  |  | Burnley will likely use in the future | | | | | | | | | | | | | | | | |
| Total have used in the last three years | Burnley and Pendle Day Services (1) | Burnley and Pendle Registration (2) | Burnley City Learning Centre (3) | Burnley Library (4) | Burnley The Fold Co-location Project (5) | Burnley Wood Children's Centre (6) | Children's Social Care (Easden Clough) (7) | Coal Clough Library (8) | Ightenhill Children's Centre (9) | Padiham Library (10) | Reedley Hallows Children's Centre (11) | South West Burnley Children's Centre (12) | Stoneyholme and Daneshouse Young People's Centre (13) | The Chai Centre Children's Centre (14) | The Zone in Burnley (15) | Whitegate Children's Centre (16) | None of these |
| Count | | | | | | | | | | | | | | | | | |
| Belmont Community Centre (17) | 55 | 6 | 11 | 6 | 17 | 5 | 5 | 4 | 5 | 4 | 2 | 4 | 4 | 4 | 5 | 4 | 4 | 4 |
| Briercliffe Library (18) | 79 | 8 | 18 | 6 | 33 | 6 | 9 | 6 | 13 | 5 | 8 | 9 | 7 | 5 | 13 | 6 | 5 | 6 |
| Brunshaw Young People's Centre (19) | 10 | 5 | 4 | 4 | 6 | 4 | 5 | 4 | 4 | 6 | 5 | 4 | 4 | 4 | 5 | 6 | 5 | 3 |
| Burnley Campus Library (20) | 80 | 10 | 21 | 13 | 36 | 12 | 15 | 8 | 19 | 7 | 17 | 19 | 10 | 11 | 20 | 12 | 9 | 5 |
| Hapton Young People's Centre (21) | 15 | 5 | 4 | 5 | 6 | 5 | 5 | 5 | 5 | 6 | 4 | 5 | 5 | 4 | 5 | 4 | 5 | 3 |
| Padiham Young People's Centre (22) | 31 | 8 | 7 | 6 | 8 | 6 | 7 | 6 | 7 | 7 | 8 | 7 | 6 | 6 | 8 | 6 | 7 | 9 |
| Pike Hill Library (23) | 49 | 6 | 15 | 8 | 24 | 6 | 9 | 5 | 10 | 6 | 5 | 4 | 7 | 4 | 6 | 6 | 4 | 5 |
| Rosegrove Library (24) | 71 | 6 | 18 | 8 | 30 | 8 | 9 | 7 | 23 | 9 | 18 | 6 | 9 | 6 | 8 | 7 | 5 | 6 |
| Stoops and Hargher Clough Young People's Centre (25) | 26 | 5 | 4 | 5 | 8 | 7 | 5 | 5 | 7 | 5 | 4 | 4 | 6 | 4 | 4 | 6 | 4 | 4 |

4.11.2 Chorley: properties used by will likely use

1. Chorley: property used in the last three years (proposed to longer deliver services) by property will likely to use in the future

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  |  | Chorley will likely use in the future | | | | | | | | | | |
| Total have used in the last three years | Children's Social Care (The Hawthorn's) (26) | Chorley Adult Disability Day Services (Bankside) (27) | Chorley Library (28) | Chorley Registration Office (29) | Clayton Green Library (30) | Coppull Library (31) | Duke Street Children's Centre (32) | Eccleston Library (33) | Euxton Library (34) | Fosterfield Day Centre (35) | None of these |
| Count | | | | | | | | | | | |
| Adlington Library and Children's Centre (36) | 145 | 10 | 5 | 54 | 14 | 16 | 16 | 15 | 11 | 12 | 8 | 9 |
| Astley and Buckshaw Children's Centre (37) | 32 | 7 | 3 | 19 | 11 | 7 | 7 | 15 | 3 | 9 | 5 | 1 |
| Blossomfields Children's Centre (38) | 15 | 4 | 3 | 7 | 5 | 5 | 3 | 6 | 5 | 3 | 3 | 2 |
| Chorley Adult Disability Day Services (Holly Trees) (39) | 5 | 2 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 3 | 2 |
| Chorley Youth Offending Team (40) | 8 | 5 | 2 | 5 | 2 | 4 | 2 | 4 | 5 | 3 | 2 | 2 |
| Clayton Brook Children's Centre (41) | 18 | 5 | 4 | 13 | 8 | 10 | 5 | 8 | 5 | 6 | 4 | 3 |
| Coppull Children's Centre (42) | 30 | 6 | 3 | 20 | 8 | 8 | 17 | 10 | 6 | 6 | 3 | 2 |
| Coppull Young People's Centre (43) | 24 | 5 | 6 | 10 | 6 | 5 | 12 | 6 | 9 | 6 | 5 | 3 |
| Eccleston Young People's Centre (44) | 45 | 6 | 4 | 12 | 5 | 9 | 6 | 3 | 22 | 6 | 3 | 3 |
| Highfield Children's Centre (45) | 37 | 7 | 4 | 24 | 12 | 6 | 8 | 18 | 3 | 5 | 7 | 4 |
| Millfield Children's Centre (46) | 9 | 2 | 2 | 7 | 6 | 3 | 3 | 4 | 3 | 3 | 2 | 2 |
| The Zone in Chorley (47) | 52 | 10 | 5 | 24 | 15 | 9 | 10 | 11 | 4 | 6 | 8 | 5 |

4.11.3 Fylde: properties used by will likely use

1. Fylde: property used in the last three years (proposed to longer deliver services) by property will likely to use in the future

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  |  | Fylde will likely use in the future | | | | | | | |
| Total have used in the last three years | Children's Social Care (Sydney Street) and Oak Tree Children's Centre (48) | Fylde Adult Disability Day Services (Sunnybank) (49) | Milbanke Day Centre (50) | St Anne's Library (51) | The Woodlands Resource Centre (52) | The Zone in Fylde (53) | Weeton Children's Centre (54) | None of these |
| Count | | | | | | | | |
| Ansdell Library (55) | 491 | 39 | 21 | 14 | 205 | 22 | 9 | 11 | 49 |
| Freckleton Library (56) | 97 | 9 | 5 | 6 | 32 | 5 | 3 | 3 | 10 |
| Kirkham Library (57) | 83 | 11 | 12 | 17 | 25 | 9 | 5 | 8 | 7 |
| Kirkham Young People's Centre (58) | 10 | 3 | 3 | 3 | 4 | 5 | 3 | 4 | 2 |
| Lower Lane Young People's Centre (59) | 7 | 4 | 2 | 2 | 3 | 3 | 3 | 4 | 2 |
| Lytham Children's Centre (60) | 68 | 30 | 6 | 4 | 31 | 10 | 8 | 11 | 5 |
| Lytham Library and Registration Office (61) | 428 | 39 | 18 | 16 | 187 | 17 | 8 | 10 | 50 |
| Orchard Children's Centre (62) | 26 | 15 | 5 | 3 | 11 | 8 | 8 | 9 | 3 |
| Pear Tree Children's Centre (63) | 38 | 19 | 4 | 3 | 11 | 8 | 8 | 11 | 5 |

4.11.4 Hyndburn: properties used by will likely use

1. Hyndburn: property used in the last three years (proposed to longer deliver services) by property will likely to use in the future

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  |  | Hyndburn will likely use in the future | | | | | | | | | | | |
| Total have used in the last three years | Accrington Library and Registration Office (64) | Children's Social Care (Silver Birches) (65) | Clayton-le-Moors and Altham Children's Centre (66) | Copper House Children's Centre (67) | Fairfield Children's Centre (68) | Great Harwood Children's Centre (69) | Great Harwood Library (70) | Hyndburn Adult Disability Day Services (Enfield) (71) | Sure Start Hyndburn - Church and West Accrington Children's Centre (The Park) (72) | The Zone in Hyndburn (73) | Woodhaven Day Centre (74) | None of these |
| Count | | | | | | | | | | | | |
| Accrington Youth Offending Team (75) | 13 | 4 | 5 | 5 | 6 | 4 | 4 | 4 | 6 | 5 | 4 | 4 | 2 |
| Clayton-le-Moors Library (76) | 89 | 48 | 7 | 23 | 16 | 15 | 16 | 40 | 10 | 18 | 17 | 16 | 4 |
| Clayton-le-Moors Young People's Centre (77) | 24 | 9 | 7 | 12 | 9 | 7 | 8 | 8 | 7 | 10 | 10 | 6 | 1 |
| Great Harwood Young People's Centre (78) | 41 | 14 | 8 | 10 | 12 | 8 | 13 | 24 | 8 | 8 | 9 | 8 | 2 |
| Huncoat Children's Centre (79) | 23 | 4 | 6 | 10 | 13 | 10 | 8 | 8 | 7 | 9 | 6 | 8 | 3 |
| Oswaldtwistle Library (80) | 170 | 85 | 10 | 15 | 14 | 26 | 9 | 29 | 11 | 24 | 15 | 11 | 9 |
| Oswaldtwistle Young People's Centre (81) | 29 | 10 | 7 | 9 | 8 | 6 | 6 | 7 | 8 | 6 | 8 | 7 | 2 |
| Rishton Library (82) | 130 | 45 | 9 | 18 | 36 | 13 | 23 | 44 | 10 | 12 | 13 | 13 | 10 |
| Sure Start Hyndburn - Accrington South Children's Centre (The Beeches) (83) | 87 | 24 | 14 | 18 | 19 | 22 | 15 | 13 | 12 | 36 | 17 | 12 | 4 |

4.11.5 Lancaster: properties used by will likely use

1. Lancaster: property used in the last three years (proposed to longer deliver services) by property will likely to use in the future

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  |  | Lancaster will likely use in the future | | | | | | | | | | | | |
| Total have used in the last three years | Appletree Children's Centre (84) | Children's Social Care (Sefton Drive) (85) | Halton Library and Children's Centre (86) | Heysham Library (87) | Lancaster and Morecambe Adult Disability Day Services (Thorpe View) (88) | Lancaster Central Library (89) | Lune Park Children's Centre (90) | Morecambe Library (91) | The Carnforth Hub Children's Centre and Young People's Centre (92) | Vale View Day Centre (93) | Westgate Children's Centre (94) | White Cross Education Centre (95) | None of these |
| Count | | | | | | | | | | | | | |
| Balmoral Children's Centre (96) | 272 | 45 | 25 | 32 | 76 | 21 | 64 | 51 | 104 | 33 | 19 | 107 | 35 | 14 |
| Barton Road Young People's Centre (97) | 143 | 33 | 17 | 17 | 27 | 11 | 78 | 37 | 41 | 22 | 15 | 19 | 38 | 9 |
| Bolton-le-Sands Library (98) | 249 | 16 | 7 | 22 | 50 | 9 | 100 | 24 | 96 | 33 | 10 | 12 | 34 | 13 |
| Carnforth Library (99) | 222 | 19 | 11 | 23 | 57 | 10 | 112 | 27 | 107 | 45 | 12 | 15 | 34 | 6 |
| Firbank Children's Centre (100) | 161 | 53 | 29 | 31 | 27 | 17 | 94 | 76 | 43 | 42 | 19 | 34 | 47 | 6 |
| Galgate Children's Centre (101) | 37 | 18 | 13 | 15 | 9 | 9 | 23 | 19 | 16 | 17 | 12 | 12 | 18 | 2 |
| Heysham Children's Centre and Young People's Centre (102) | 217 | 32 | 18 | 22 | 100 | 18 | 59 | 42 | 105 | 24 | 16 | 85 | 35 | 5 |
| Lancaster Registration Office (103) | 284 | 58 | 20 | 29 | 72 | 21 | 157 | 68 | 126 | 43 | 16 | 48 | 68 | 8 |
| Morecambe Registration Office (104) | 122 | 14 | 9 | 8 | 48 | 13 | 45 | 13 | 77 | 9 | 8 | 28 | 25 | 3 |
| Poulton Children's Centre (105) | 215 | 40 | 24 | 26 | 69 | 16 | 62 | 53 | 101 | 32 | 19 | 91 | 37 | 4 |
| Ryelands Young People's Centre (106) | 62 | 20 | 17 | 16 | 15 | 14 | 27 | 28 | 26 | 16 | 15 | 20 | 21 | 4 |
| Silverdale Library (107) | 76 | 3 | 4 | 13 | 19 | 6 | 30 | 6 | 29 | 11 | 5 | 4 | 14 | 6 |

4.11.6 Pendle: properties used by will likely use

1. Pendle: property used in the last three years (proposed to longer deliver services) by property will likely to use in the future

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  |  | Pendle will likely use in the future | | | | | | | | | | | | | |
| Total have used in the last three years | Barnoldswick Library (108) | Beacon Children's Centre (109) | Burnley and Pendle Adult Disability Day Services (Marsden Centre) (110) | Byron View Day Centre (111) | Children's Social Care (Burnley Road Colne) (112) | Colne Children's Centre (113) | Colne Library (114) | Earby Community Centre (115) | Family Tree Children's Centre (116) | Gisburn Road Children's Centre (117) | Nelson Library (118) | The Zone in Pendle (119) | Walton Lane Children's Centre (120) | None of these |
| Count | | | | | | | | | | | | | | |
| Barnoldswick Young People's Centre (121) | 73 | 28 | 15 | 9 | 9 | 6 | 11 | 11 | 26 | 8 | 17 | 9 | 15 | 8 | 3 |
| Barrowford Library (122) | 54 | 14 | 11 | 4 | 8 | 9 | 10 | 22 | 13 | 7 | 7 | 21 | 8 | 8 | 5 |
| Brierfield Library (123) | 196 | 17 | 21 | 12 | 6 | 10 | 15 | 29 | 10 | 45 | 6 | 57 | 14 | 9 | 2 |
| Brierfield Young People's Centre (124) | 58 | 7 | 9 | 8 | 6 | 8 | 7 | 10 | 8 | 15 | 5 | 19 | 11 | 7 | 3 |
| Colne Young People's Centre (125) | 42 | 7 | 9 | 6 | 6 | 5 | 9 | 15 | 9 | 7 | 6 | 10 | 17 | 8 | 1 |
| Earby Library (126) | 116 | 50 | 13 | 7 | 8 | 10 | 16 | 31 | 77 | 8 | 26 | 16 | 10 | 9 | 3 |
| Pendleside Children's Centre (127) | 22 | 4 | 12 | 5 | 6 | 6 | 11 | 6 | 6 | 7 | 8 | 7 | 6 | 7 | 2 |
| Trawden Library and Riverside Children's Centre (128) | 50 | 13 | 6 | 4 | 6 | 6 | 13 | 27 | 7 | 5 | 5 | 13 | 9 | 6 | 3 |
| Trawden Young People's Centre (129) | 23 | 5 | 6 | 3 | 5 | 6 | 7 | 11 | 6 | 5 | 3 | 6 | 10 | 5 | 2 |

4.11.7 Preston: properties used by will likely use

1. Preston: property used in the last three years (proposed to longer deliver services) by property will likely to use in the future

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  |  | Preston will likely use in the future | | | | | | | | | | | | | | | | | | | | |
| Total have used in the last three years | Ashton Young People's Centre (130) | Children's Social Care (Ripon Street) (131) | Children's Social Care (St Luke's Centre) (132) | Harris Library (133) | Ingol Library (134) | Lady Elsie Finney House Day Centre (135) | Lancashire Register Office and Records Office (136) | Moor Nook Young People's Centre (137) | Preston Adult Disability Day Services (Ribblebank) (138) | Preston Bus Station (139) | Preston West Children's Centre (140) | Ribbleton Children's Centre (141) | Ribbleton Library (142) | Riverbank Children's Centre (143) | Savick Library (144) | Scientific Services Laboratory (145) | Sharoe Green Library and Cherry Tree Children's Centre (146) | Stoneygate Children's Centre (147) | Sunshine Children's Centre (148) | Sunshine Children's Centre (New Hall Lane Drop-in) (149) | None of these |
| Count | | | | | | | | | | | | | | | | | | | | | |
| Fulwood Library (150) | 203 | 8 | 8 | 5 | 113 | 29 | 9 | 38 | 8 | 7 | 67 | 12 | 12 | 13 | 13 | 15 | 53 | 62 | 7 | 8 | 8 | 9 |
| Preston East Children's Centre (151) | 125 | 11 | 19 | 13 | 53 | 10 | 6 | 33 | 20 | 13 | 32 | 20 | 43 | 19 | 20 | 8 | 9 | 46 | 27 | 28 | 27 | 2 |
| St Lawrence Children's Centre (152) | 14 | 3 | 3 | 0 | 10 | 6 | 3 | 7 | 2 | 6 | 7 | 7 | 4 | 1 | 5 | 3 | 5 | 8 | 7 | 6 | 5 | 1 |

4.11.8 Ribble Valley: properties used by will likely use

1. Ribble Valley: property used in the last three years (proposed to longer deliver services) by property will likely to use in the future

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  |  | Ribble Valley will likely use in the future | | | | | | |
| Total have used in the last three years | Clitheroe Library (153) | Longridge Library (154) | Mearley Fold Day Centre (155) | Mellor Library (156) | Ribblesdale Children's Centre (157) | The Zone in Ribble Valley (158) | None of these |
| Count | | | | | | | |
| Chatburn Library (159) | 56 | 44 | 18 | 9 | 3 | 10 | 13 | 1 |
| Longridge Young People's Centre (160) | 87 | 18 | 52 | 8 | 4 | 10 | 23 | 4 |
| Read Library (161) | 65 | 40 | 12 | 5 | 5 | 6 | 5 | 2 |
| Ribble Valley Adult Disability Day Services (Pendleton Brook) (162) | 23 | 12 | 7 | 5 | 2 | 4 | 8 | 2 |
| Slaidburn Young People's Centre (163) | 22 | 15 | 9 | 5 | 3 | 6 | 16 | 2 |
| Whalley Library and Spring Wood Children's Centre (164) | 469 | 220 | 38 | 17 | 20 | 35 | 27 | 27 |
| Willows Park Children's Centre (165) | 43 | 8 | 26 | 4 | 2 | 12 | 10 | 2 |

4.11.9 Rossendale: properties used by will likely use

1. Rossendale: property used in the last three years (proposed to longer deliver services) by property will likely to use in the future

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  |  | Rossendale will likely use in the future | | | | | | | | |
| Total have used in the last three years | Bacup Olive House Parkside Day Centre (166) | Children's Social Care (Newchurch Road Rawtenstall) (167) | Haslingden Community Link Children's Centre (168) | Haslingden Library (169) | Rawtenstall Library (170) | The Maden Centre (171) | The Zone in Rossendale (172) | Whitworth Children's Centre (173) | None of these |
| Count | | | | | | | | | |
| Bacup Library (174) | 394 | 89 | 33 | 43 | 61 | 129 | 107 | 37 | 21 | 18 |
| Balladen Children's Centre (175) | 67 | 16 | 14 | 30 | 22 | 41 | 17 | 23 | 10 | 2 |
| Crawshawbooth Library and Community Centre (176) | 224 | 23 | 15 | 38 | 44 | 107 | 25 | 37 | 10 | 12 |
| Rossendale Registration Office (177) | 91 | 29 | 16 | 26 | 25 | 45 | 30 | 21 | 14 | 7 |
| Staghills Children's Centre (178) | 81 | 19 | 19 | 29 | 20 | 42 | 27 | 19 | 8 | 4 |
| Whitewell Bottom Community Centre (179) | 105 | 32 | 21 | 26 | 23 | 43 | 30 | 19 | 11 | 7 |
| Whitworth Library (180) | 80 | 25 | 9 | 12 | 20 | 31 | 24 | 12 | 11 | 3 |
| Whitworth Young People's Centre (181) | 29 | 13 | 9 | 9 | 10 | 11 | 15 | 8 | 9 | 3 |

4.11.10 South Ribble: properties used by will likely use

1. South Ribble: property used in the last three years (proposed to longer deliver services) by property will likely to use in the future

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  |  | South Ribble will likely use in the future | | | | | | | | |
| Total have used in the last three years | Kingsfold Library (182) | Leyland Day Centre (183) | Leyland Library (184) | Longton Library (185) | South Ribble Adult Disability Day Services (Crossways) (186) | The Zone in South Ribble (187) | Wade Hall Children's Centre (188) | Walton-le-Dale Young People's Centre (189) | None of these |
| Count | | | | | | | | | |
| Bamber Bridge Children's Centre (190) | 120 | 23 | 6 | 21 | 23 | 4 | 4 | 7 | 17 | 18 |
| Bamber Bridge Library (191) | 237 | 51 | 11 | 41 | 39 | 7 | 9 | 12 | 21 | 34 |
| Kingsfold Children's Centre (192) | 41 | 27 | 5 | 6 | 13 | 3 | 7 | 8 | 6 | 2 |
| Longton Children's Centre (193) | 36 | 16 | 5 | 6 | 18 | 2 | 4 | 6 | 7 | 1 |
| Lostock Hall Library and Children's Centre (194) | 258 | 56 | 13 | 41 | 30 | 7 | 15 | 21 | 26 | 45 |
| Penwortham Library (195) | 157 | 62 | 12 | 29 | 46 | 6 | 10 | 11 | 13 | 16 |
| Penwortham Young People's Centre (196) | 92 | 29 | 8 | 13 | 15 | 5 | 6 | 7 | 9 | 6 |
| Wellfield Children's Centre (197) | 27 | 8 | 6 | 12 | 7 | 2 | 8 | 10 | 6 | 0 |

4.10.11 West Lancashire: properties used by will likely use

1. West Lancashire: property used in the last three years (proposed to longer deliver services) by property will likely to use in the future

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  |  | West Lancashire will likely use in the future | | | | | | | | | | | |
| Total have used in the last three years | First Steps Children's Centre (198) | Ormskirk Library (199) | Ormskirk Mere Brook Day Centre (200) | Park Children's Centre (201) | Skelmersdale Library (202) | Tarleton Library (203) | The Grove Young People's Centre and Children's Centre (204) | The Zone in West Lancashire (205) | Upholland Children's Centre, St Thomas the Martyr CE Primary School (206) | West Lancashire Adult Disability Day Services (Whiteledge) (207) | West Lancashire Registration Office (208) | None of these |
| Count | | | | | | | | | | | | |
| Burscough Library (209) | 110 | 5 | 57 | 6 | 4 | 21 | 27 | 39 | 9 | 3 | 4 | 20 | 8 |
| Children's Social Care (Fairlie Skelmersdale) (210) | 36 | 13 | 9 | 3 | 13 | 17 | 5 | 9 | 12 | 4 | 2 | 4 | 2 |
| Hesketh with Becconsall Children's Centre (211) | 11 | 2 | 3 | 0 | 2 | 2 | 7 | 3 | 2 | 0 | 1 | 1 | 0 |
| Moorgate Children's Centre (212) | 37 | 10 | 21 | 5 | 11 | 15 | 5 | 13 | 9 | 3 | 3 | 7 | 2 |
| Ormskirk Derby Street Day Centre (Older People) (213) | 43 | 3 | 14 | 8 | 4 | 11 | 7 | 6 | 4 | 3 | 6 | 7 | 3 |
| Parbold Library (214) | 81 | 5 | 33 | 4 | 6 | 30 | 15 | 15 | 4 | 4 | 3 | 11 | 5 |
| St John's Children's Centre (Skelmersdale) (215) | 63 | 17 | 12 | 4 | 22 | 32 | 5 | 11 | 12 | 10 | 5 | 8 | 7 |
| Upholland Library (216) | 128 | 7 | 23 | 4 | 8 | 45 | 9 | 15 | 11 | 16 | 6 | 12 | 10 |

4.10.12 Wyre: properties used by will likely use

1. Wyre: property used in the last three years (proposed to longer deliver services) by property will likely to use in the future

|  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  |  | Wyre will likely use in the future | | | | | | | | | | |
| Total have used in the last three years | Children's Social Care (The Anchorage Fleetwood) and West View Children's Centre (217) | Fleetwood Children's Centre (Flakefleet satellite) (218) | Fleetwood Library and Registration Office (219) | Fylde And Wyre Adult Disability Day Services (Larkholme) (220) | Garstang Library (221) | Knott End Library (222) | Poulton Library (223) | Teal Close Day Centre (224) | The Zone in Wyre (225) | Thornton Children's Centre (226) | None of these |
| Count | | | | | | | | | | | |
| Cleveleys Library and Children Centre (227) | 243 | 18 | 20 | 94 | 10 | 24 | 26 | 67 | 6 | 7 | 33 | 21 |
| Fleetwood Children's Centre (228) | 47 | 19 | 18 | 18 | 7 | 6 | 6 | 15 | 4 | 7 | 25 | 4 |
| Garstang Young People's Centre (229) | 29 | 7 | 6 | 6 | 4 | 17 | 8 | 6 | 4 | 6 | 7 | 2 |
| Northfleet Library (230) | 53 | 11 | 9 | 36 | 6 | 13 | 13 | 18 | 4 | 3 | 7 | 5 |
| Over Wyre Children's Centre (Hambleton satellite) (231) | 24 | 6 | 4 | 6 | 4 | 11 | 7 | 9 | 3 | 4 | 7 | 4 |
| Over Wyre Children's Centre (Preesall satellite) (232) | 16 | 3 | 2 | 4 | 3 | 6 | 9 | 8 | 3 | 3 | 4 | 3 |
| Poulton-le-Fylde Children's Centre (233) | 49 | 10 | 13 | 18 | 7 | 7 | 6 | 28 | 4 | 5 | 20 | 3 |
| Preesall Young People's Centre (234) | 14 | 3 | 2 | 5 | 3 | 4 | 10 | 6 | 3 | 3 | 3 | 2 |
| Rural Wyre Children's Centre (235) | 28 | 5 | 3 | 5 | 4 | 19 | 6 | 6 | 4 | 5 | 4 | 3 |
| Thornton Library (236) | 301 | 13 | 15 | 106 | 10 | 31 | 30 | 96 | 6 | 7 | 41 | 17 |
| Thornton Young People's Centre (237) | 31 | 9 | 7 | 9 | 4 | 4 | 3 | 12 | 4 | 6 | 17 | 2 |
| Thornton Youth Offending Team (238) | 8 | 6 | 3 | 6 | 4 | 4 | 3 | 4 | 3 | 4 | 4 | 2 |

## 4.12 Services used in the last three years

Each of the properties listed in the consultation also included a list of the current services in the property and the proposed future main services. In the analysis each property has been tagged with the current use. This allows current service use of respondents to be analysed.

However, it should be noted, that due to some buildings currently and in the future containing more than one service, this comparison isn't exact, and should only be used indicatively.

1. Service use (based on property use in last three years)

|  |  |  |
| --- | --- | --- |
| Service use | Count | Percentage |
| Library Service | 6,838 | 91% |
| Wellbeing Prevention and Early Help Service (Young People's Service) | 2,728 | 36% |
| Wellbeing Prevention and Early Help Service (designated children's centre) | 2,457 | 33% |
| Welfare Rights | 2,030 | 27% |
| Registration Service | 1,889 | 25% |
| Wellbeing Prevention and Early Help Service (children's centre) | 1,340 | 18% |
| Children's Social Care | 488 | 7% |
| Older People's Daytime Support Service | 243 | 3% |
| Children Missing Education and Pupil Attendance Team | 230 | 3% |
| Adult Disability Day Services | 193 | 3% |
| Community Association - no LCC service | 160 | 2% |
| None | 155 | 2% |
| Adult Social Care | 142 | 2% |
| Records Office | 113 | 2% |
| Scientific Services | 85 | 1% |
| Youth Offending Team | 75 | 1% |
| Supporting Carers of Children and Young People (SCAYT+) | 72 | 1% |
| Conferencing | 34 | <1% |
| Leaving Care Outreach | 34 | <1% |
| Community Mental Health Service | 32 | <1% |

Base: all respondents (7,498)

# Petitions and e-petition received

The county council has received a number of petitions relating to the Property Strategy throughout the fieldwork period. These are summarised below.

At the date of this report there have been 11,678 signatures received via e-petitions and 32,567 signatures received via other petitions.

1. Other petitions received

|  |  |
| --- | --- |
| Property | Signatures |
| Belmont Community Centre, Burnley | 149 |
| Whalley Library | 1,818 |
| Lancashire children's centres | 1,648 |
| Rishton Library | 358 |
| Freckleton Library | 493 |
| Bolton-le-Sands Library | 1,728 |
| Priory Lane Young People's Centre | 2,286 |
| Ferry, buses, library and Youth Service in Knott End and Preesall | 3,265 |
| Fulwood Library | 3,739 |
| Heysham Children's Centre and Young People's Centre | 1,041 |
| Kirkham Library | 4,711 |
| Bacup Library | 161 |
| Longridge Young People's Centre | 633 |
| Lytham Library | 3,947 |
| Heysham Youth and Community Centre | 266 |
| Oswaldtwistle Library | 1,332 |
| Ansdell Library | 2,507 |
| Morecambe Library | 2,485 |

In addition, a number of e-petitions have also been submitted and signed on the county council's website. Those relating to the Property Strategy are detailed below, as at the date of this report.

1. E-petitions received

| **ePetitions** | | |
| --- | --- | --- |
| **Title** | **Respondents** | **Deadline to sign by** |
| Save St Annes Library | 256 | 01/09/2016 |
| Save Fulwood Library from Closure | 182 | 01/09/2016 |
| Save Lytham Library | 74 | 01/09/2016 |
| Save Clayton Brook Children's Centre | 51 | 09/09/2016 |
| Possible Closure of Whitworth Library | 106 | 01/10/2016 |
| Save Longridge Youth Club | 18 | Finished |
| Save Earby library | 1 | Finished |
| Save Bamber Bridge Library | 12 | Finished |
| Save Upholland library | 558 | Finished |
| Save Lostock Hall Library | 48 | Finished |
| Keep Freckleton Library Open | 145 | Finished |
| Save Ingol Library | 47 | Finished |
| Save Longridge Library | 2194 | Finished |
| Don't close 40 out of 74 Libraries | 351 | Finished |
| Save Coppull Library | 849 | Finished |
| Save Fleetwood Library | 175 | Finished |
| Saving the Knott-End-On-Sea Library | 16 | Finished |
| Save Longton Library | 200 | Finished |
| Tarleton Library | 2218 | Finished |
| Don't Close Heysham Library | 220 | Finished |
| Keep Carnforth Library | 104 | Finished |
| Save Eccleston Library | 954 | Finished |
| Save Adlington Library | 311 | Finished |
| Save EUXTON Library | 92 | Finished |
| Save Ansdell Library | 267 | Finished |
| Bolton le Sands Library | 55 | Finished |
| Save Read Library | 36 | Finished |
| Save Parbold Library | 1210 | Finished |
| Save Haslingden Library | 131 | Finished |
| Save Clayton Green Library | 24 | Finished |
| Keep Morecambe Library Staffed | 51 | Finished |
| SAVE PRESTON EAST CHILDREN'S CENTRE | 722 | Finished |

# Other correspondence received

The county council has received a number of correspondence through letter and email sent to county councillors and officers of the council. A total of 211 have been received about the Property Strategy consultation during the consultation period.

The majority of the issues raised are similar to the impacts, reasons and other suggestions found in the main findings section of this report (sections 4.4, 4.5 and 4.6). Other issues raised were requests for more information on specific properties and queries about specific services (44 mentions).

The majority of correspondence was against library proposals generally, for specific areas and for specific libraries (129 mentions), others were against the children's centre proposals (13 mentions), offers to work with the county council on future service delivery (13 mentions), putting forward expressions of interest for some of the properties (10 mentions), raising concern for vulnerable groups being able to access services (3 mentions) and against the proposals for young people's centres (3 mentions).

As part of the county council's transformation, staff have been consulted on their structures and they have also raised some issues around specific properties within the Property Strategy as part of that consultation. These views have been incorporated into the consultation.

## Appendix 1: demographic breakdown

|  |  |  |  |
| --- | --- | --- | --- |
|  | | Percentage | Count |
| Are you...? | A Lancashire resident | 97% | 7254 |
| A member of a voluntary or community organisation | 18% | 1367 |
| An employee of Lancashire County Council | 7% | 524 |
| A local business owner | 4% | 286 |
| An elected member of a parish or town council in Lancashire | 1% | 91 |
| Other | 1% | 72 |
| An elected member of a Lancashire district council | 1% | 42 |
| An elected member of Lancashire County Council | <1% | 31 |
| Total |  | 7482 |
|  |  |  |  |
|  | | Percentage | Count |
| What was your age on your last birthday? | Under 16 | 4% | 291 |
| 16-19 | 2% | 183 |
| 20-34 | 16% | 1166 |
| 35-49 | 20% | 1479 |
| 50-64 | 22% | 1646 |
| 65-74 | 22% | 1623 |
| 75+ | 15% | 1115 |
| Total |  | 7503 |
|  |  |  |  |
|  | | Percentage | Count |
| Are you...? | Male | 28% | 2087 |
| Female | 72% | 5380 |
| Total |  | 7467 |
|  |  |  |  |
|  | | Percentage | Count |
| Have you ever identified as transgender? | Yes | 1% | 37 |
| No | 94% | 6579 |
| Prefer not to say | 5% | 349 |
| Total |  | 6965 |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |
|  | | Percentage | Count |
| Are you a deaf person or do you have a disability? | No | 81% | 5764 |
| Yes, physical disability | 9% | 649 |
| Yes, mental health condition | 4% | 308 |
| Yes, sensory disability | 4% | 279 |
| Yes, other disability | 4% | 274 |
| Yes, learning disability | 3% | 226 |
| Total |  | 7125 |
|  |  |  |  |
|  | | Percentage | Count |
| Are there any children in your household aged under 20? | No children aged under 20 | 59% | 4187 |
| Yes, aged under 5 | 20% | 1398 |
| Yes, aged 5-8 | 14% | 973 |
| Yes, aged 9-11 | 10% | 692 |
| Yes, aged 12-16 | 11% | 762 |
| Yes, aged 17-19 | 6% | 461 |
| No, but expecting | 2% | 155 |
| Total |  | 7129 |
|  |  |  |  |
|  | | Percentage | Count |
| Are there any children with a disability in your household aged 20-25? | Yes | 2% | 165 |
| No | 98% | 7010 |
| Total |  | 7175 |
|  |  |  |  |
|  | | Percentage | Count |
| Are you in a marriage or civil partnership? | Marriage | 56% | 4064 |
| Civil partnership | 2% | 134 |
| Prefer not to say | 4% | 325 |
| None of these | 38% | 2750 |
| Total |  | 7273 |
|  |  |  |  |
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|  |  |  |  |
|  |  |  |  |
|  | | Percentage | Count |
| How would you describe your sexual orientation? | Straight (heterosexual) | 88% | 6264 |
| Bisexual | 1% | 76 |
| Gay man | <1% | 33 |
| Lesbian/gay woman | <1% | 25 |
| Other | <1% | 35 |
| Prefer not to say | 9% | 657 |
| Total |  | 7090 |
|  |  |  |  |
|  | | Percentage | Count |
| Does your household have access to the internet (dial-up, broadband or mobile internet) from home? | Yes | 81% | 6001 |
| No | 18% | 1297 |
| Don't know | 1% | 82 |
| Total |  | 7380 |
|  |  |  |  |
|  | | Percentage | Count |
| What is your religion? | No religion | 25% | 1835 |
| Christian (including CofE, Catholic, Protestant and all other denominations) | 69% | 4957 |
| Buddhist | 1% | 39 |
| Hindu | <1% | 23 |
| Jewish | <1% | 15 |
| Muslim | 3% | 205 |
| Sikh | <1% | 6 |
| Any other religion | 2% | 145 |
| Total |  | 7225 |
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|  |  |  |  |
|  | | Percentage | Count |
| Which best describes your ethnic background? | English/Welsh/Scottish/Northern Irish/British | 93% | 6772 |
| Pakistani | 2% | 160 |
| Any other white background | 2% | 113 |
| Indian | 1% | 45 |
| Irish | <1% | 32 |
| Other | <1% | 25 |
| White and Asian | <1% | 21 |
| Chinese | <1% | 13 |
| Gypsy or Irish Traveller | <1% | 13 |
| White and Black Caribbean | <1% | 12 |
| White and Black African | <1% | 11 |
| Bangladeshi | <1% | 11 |
| Arab | <1% | 9 |
| Caribbean | <1% | 8 |
| African | <1% | 2 |
| Total |  | 7247 |

## Appendix 2: demographic breakdown by district

See over

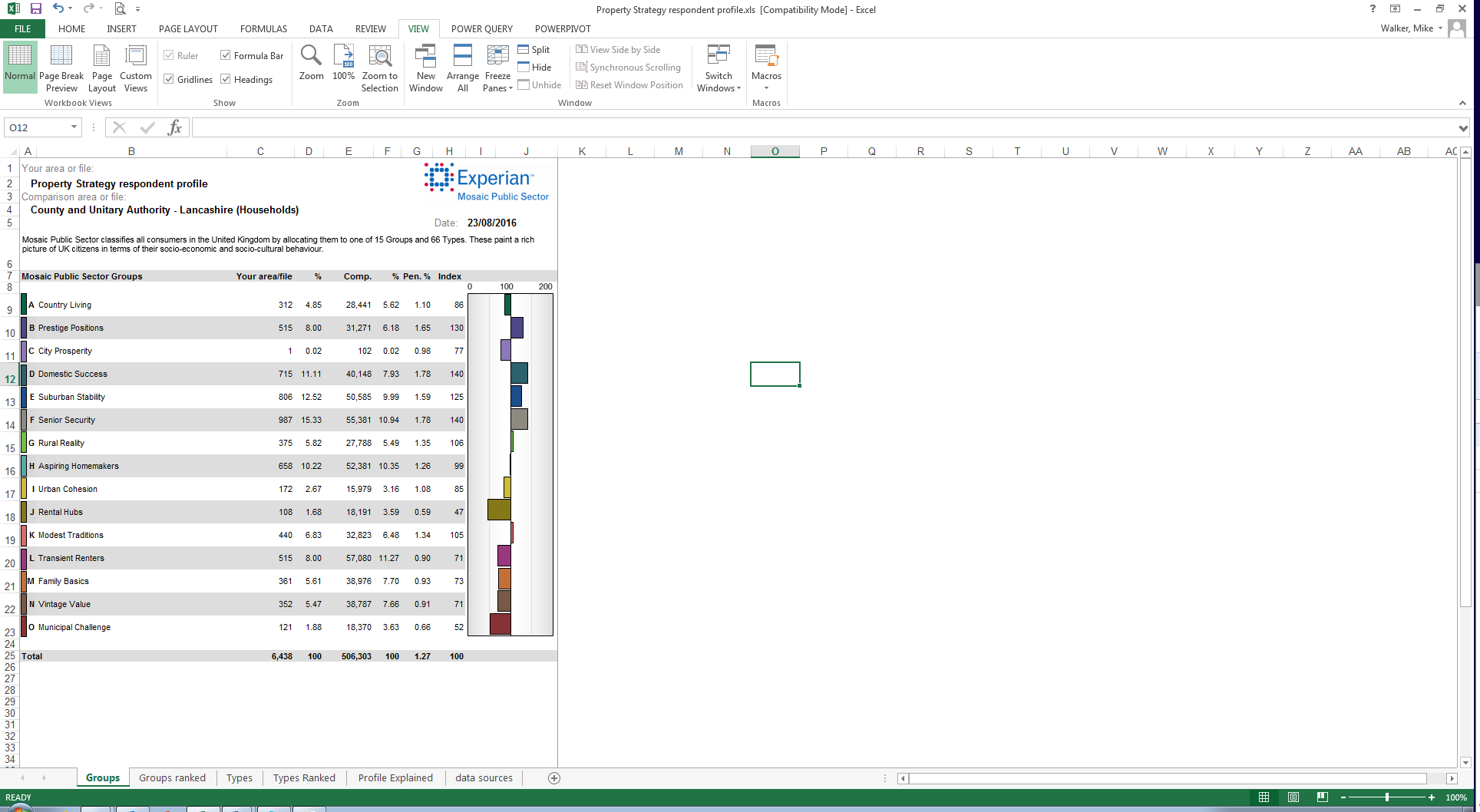
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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Q15 Are you...?** |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | District | | | | | | | | | | | | |
|  | Total | Burnley | Chorley | Fylde | Hyndburn | Lancaster | Pendle | Preston | Ribble Valley | Rossendale | South Ribble | West Lancashire | Wyre |
| A Lancashire resident | 97% | 96% | 97% | 98% | 97% | 97% | 97% | 95% | 99% | 97% | 97% | 91% | 99% |
| A member of a voluntary or community organisation | 18% | 16% | 15% | 22% | 15% | 20% | 15% | 14% | 21% | 22% | 17% | 19% | 15% |
| An employee of Lancashire County Council | 7% | 6% | 6% | 4% | 8% | 8% | 7% | 12% | 6% | 7% | 9% | 11% | 5% |
| A local business owner | 4% | 1% | 3% | 5% | 2% | 5% | 4% | 2% | 6% | 7% | 3% | 3% | 3% |
| An elected member of a parish or town council in Lancashire | 1% | 1% | 2% | 0% | 1% | 1% | 1% | 0% | 2% | 1% | 1% | 1% | 2% |
| Other | 1% | 1% | 1% | 1% | 1% | 1% | 1% | 0% | 1% | 1% | 0% | 2% | 1% |
| An elected member of a Lancashire district council | 1% | 1% | 0% | 0% | 0% | 1% | 0% | 0% | 1% | 1% | 0% | 0% | 1% |
| An elected member of Lancashire County Council | 0% | 0% | 0% | 1% | 0% | 0% | 1% | 0% | 0% | 1% | 0% | 1% | 1% |
| Total | 7461 | 354 | 458 | 746 | 433 | 1251 | 674 | 430 | 791 | 684 | 621 | 485 | 701 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| **Q16 What was your age on your last birthday?** | | |  |  |  |  |  |  |  |  |  |  |  |
|  | District | | | | | | | | | | | | |
|  | Total | Burnley | Chorley | Fylde | Hyndburn | Lancaster | Pendle | Preston | Ribble Valley | Rossendale | South Ribble | West Lancashire | Wyre |
| Under 16 | 4% | 13% | 11% | 0% | 2% | 2% | 10% | 1% | 7% | 3% | 1% | 0% | 0% |
| 16-19 | 2% | 3% | 6% | 0% | 1% | 2% | 6% | 2% | 4% | 2% | 2% | 1% | 1% |
| 20-34 | 16% | 13% | 10% | 8% | 23% | 24% | 26% | 25% | 11% | 15% | 10% | 12% | 9% |
| 35-49 | 20% | 12% | 20% | 17% | 21% | 21% | 18% | 26% | 20% | 27% | 24% | 19% | 13% |
| 50-64 | 22% | 20% | 20% | 29% | 19% | 18% | 16% | 22% | 22% | 25% | 23% | 24% | 26% |
| 65-74 | 22% | 20% | 23% | 28% | 22% | 19% | 14% | 14% | 20% | 19% | 23% | 25% | 31% |
| 75+ | 15% | 19% | 10% | 19% | 12% | 15% | 10% | 9% | 15% | 9% | 17% | 18% | 20% |
| Total | 7482 | 360 | 456 | 742 | 436 | 1251 | 678 | 436 | 796 | 689 | 617 | 488 | 698 |
| **Q17 Are you...?** |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | District | | | | | | | | | | | | |
|  | Total | Burnley | Chorley | Fylde | Hyndburn | Lancaster | Pendle | Preston | Ribble Valley | Rossendale | South Ribble | West Lancashire | Wyre |
| Male | 28% | 26% | 35% | 33% | 27% | 23% | 26% | 25% | 30% | 29% | 30% | 24% | 29% |
| Female | 72% | 74% | 65% | 67% | 73% | 77% | 74% | 75% | 70% | 71% | 70% | 76% | 71% |
| Total | 7446 | 353 | 456 | 740 | 433 | 1240 | 678 | 436 | 790 | 683 | 617 | 486 | 697 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| **Q18 Have you ever identified as transgender?** | | |  |  |  |  |  |  |  |  |  |  |  |
|  | District | | | | | | | | | | | | |
|  | Total | Burnley | Chorley | Fylde | Hyndburn | Lancaster | Pendle | Preston | Ribble Valley | Rossendale | South Ribble | West Lancashire | Wyre |
| Yes | 1% | 1% | 1% | % | 1% | % | 1% | % | % | 1% | 1% | % | % |
| No | 94% | 90% | 94% | 95% | 94% | 95% | 92% | 95% | 96% | 95% | 94% | 93% | 95% |
| Prefer not to say | 5% | 9% | 5% | 5% | 5% | 5% | 7% | 5% | 4% | 5% | 5% | 6% | 5% |
| Total | 6944 | 332 | 429 | 705 | 409 | 1143 | 639 | 410 | 749 | 638 | 570 | 455 | 621 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| **Q19 Are you a deaf person or do you have a disability?** | | | |  |  |  |  |  |  |  |  |  |  |
|  | District | | | | | | | | | | | | |
|  | Total | Burnley | Chorley | Fylde | Hyndburn | Lancaster | Pendle | Preston | Ribble Valley | Rossendale | South Ribble | West Lancashire | Wyre |
| No | 81% | 79% | 81% | 82% | 78% | 81% | 81% | 84% | 82% | 80% | 83% | 81% | 79% |
| Yes, physical disability | 9% | 10% | 7% | 9% | 12% | 8% | 7% | 7% | 8% | 9% | 9% | 11% | 13% |
| Yes, mental health condition | 4% | 5% | 6% | 2% | 5% | 5% | 5% | 4% | 4% | 5% | 3% | 4% | 3% |
| Yes, sensory disability | 4% | 2% | 2% | 5% | 5% | 4% | 2% | 4% | 5% | 4% | 5% | 4% | 4% |
| Yes, other disability | 4% | 4% | 2% | 5% | 6% | 4% | 4% | 4% | 3% | 6% | 3% | 3% | 5% |
| Yes, learning disability | 3% | 2% | 5% | 2% | 7% | 3% | 5% | 2% | 4% | 3% | 3% | 1% | 1% |
| Total | 7106 | 341 | 432 | 710 | 413 | 1180 | 655 | 422 | 755 | 654 | 579 | 471 | 655 |
| **Q20 Are there any children in your household aged under 20?** | | | | |  |  |  |  |  |  |  |  |  |
|  | District | | | | | | | | | | | | |
|  | Total | Burnley | Chorley | Fylde | Hyndburn | Lancaster | Pendle | Preston | Ribble Valley | Rossendale | South Ribble | West Lancashire | Wyre |
| No, but expecting | 2% | 1% | 3% | 1% | 3% | 3% | 2% | 3% | 1% | 4% | 2% | 3% | 2% |
| Yes, aged under 5 | 20% | 15% | 14% | 10% | 30% | 29% | 28% | 30% | 17% | 17% | 15% | 16% | 13% |
| Yes, aged 5-8 | 14% | 15% | 13% | 7% | 17% | 16% | 20% | 19% | 13% | 16% | 15% | 9% | 7% |
| Yes, aged 9-11 | 10% | 11% | 13% | 4% | 11% | 8% | 18% | 14% | 10% | 12% | 9% | 7% | 7% |
| Yes, aged 12-16 | 11% | 14% | 13% | 6% | 11% | 9% | 17% | 10% | 14% | 12% | 10% | 6% | 7% |
| Yes, aged 17-19 | 6% | 8% | 9% | 5% | 6% | 6% | 9% | 6% | 7% | 9% | 6% | 4% | 4% |
| No children aged under 20 | 59% | 62% | 55% | 75% | 52% | 54% | 45% | 43% | 59% | 53% | 61% | 68% | 73% |
| Total | 7108 | 338 | 438 | 706 | 412 | 1177 | 646 | 423 | 773 | 649 | 585 | 467 | 653 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| **Q21 Are there any children with a disability in your household aged 20-25?** | | | | | |  |  |  |  |  |  |  |  |
|  | District | | | | | | | | | | | | |
|  | Total | Burnley | Chorley | Fylde | Hyndburn | Lancaster | Pendle | Preston | Ribble Valley | Rossendale | South Ribble | West Lancashire | Wyre |
| Yes | 2% | 1% | 2% | 1% | 4% | 2% | 3% | 2% | 2% | 4% | 2% | 2% | 2% |
| No | 98% | 99% | 98% | 99% | 96% | 98% | 97% | 98% | 98% | 96% | 98% | 98% | 98% |
| Total | 7154 | 342 | 442 | 718 | 415 | 1182 | 645 | 417 | 765 | 652 | 598 | 470 | 671 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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| **Q22 Are you in a marriage or civil partnership?** | | |  |  |  |  |  |  |  |  |  |  |  |
|  | District | | | | | | | | | | | | |
|  | Total | Burnley | Chorley | Fylde | Hyndburn | Lancaster | Pendle | Preston | Ribble Valley | Rossendale | South Ribble | West Lancashire | Wyre |
| Marriage | 56% | 51% | 51% | 64% | 55% | 54% | 46% | 54% | 59% | 52% | 61% | 61% | 59% |
| Civil partnership | 2% | 2% | 2% | 1% | 3% | 2% | 3% | 3% | 2% | 2% | 1% | 2% | 1% |
| Prefer not to say | 4% | 4% | 5% | 4% | 5% | 5% | 6% | 6% | 3% | 4% | 4% | 5% | 5% |
| None of these | 38% | 43% | 43% | 30% | 37% | 39% | 46% | 37% | 37% | 41% | 34% | 32% | 35% |
| Total | 7252 | 348 | 447 | 729 | 422 | 1196 | 660 | 419 | 772 | 671 | 591 | 479 | 678 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| **Q23 How would you describe your sexual orientation?** | | | |  |  |  |  |  |  |  |  |  |  |
|  | District | | | | | | | | | | | | |
|  | Total | Burnley | Chorley | Fylde | Hyndburn | Lancaster | Pendle | Preston | Ribble Valley | Rossendale | South Ribble | West Lancashire | Wyre |
| Straight (heterosexual) | 88% | 86% | 87% | 88% | 92% | 88% | 85% | 92% | 88% | 87% | 90% | 89% | 87% |
| Bisexual | 1% | 1% | 2% | 0% | 1% | 1% | 1% | 0% | 2% | 1% | 1% | 1% | 1% |
| Gay man | 0% | 0% | 1% | 1% | 0% | 1% | 0% | 0% | 0% | 1% | 0% | 0% | 1% |
| Lesbian/gay woman | 0% | 0% | 0% | 0% | 1% | 1% | 0% | 0% | 0% | 0% | 0% | 0% | 1% |
| Other | 0% | 1% | 1% | 0% | 1% | 1% | 1% | 0% | 0% | 1% | 1% | 0% | 1% |
| Prefer not to say | 9% | 11% | 8% | 11% | 6% | 9% | 12% | 7% | 9% | 10% | 8% | 10% | 10% |
| Total | 7069 | 337 | 438 | 713 | 415 | 1171 | 632 | 417 | 757 | 648 | 579 | 465 | 660 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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| **Q24 Does your household have access to the internet (dial-up, broadband or mobile internet) from home?** | | | | | | | | |  |  |  |  |  |
|  | District | | | | | | | | | | | | |
|  | Total | Burnley | Chorley | Fylde | Hyndburn | Lancaster | Pendle | Preston | Ribble Valley | Rossendale | South Ribble | West Lancashire | Wyre |
| Yes | 81% | 76% | 85% | 81% | 79% | 80% | 80% | 84% | 85% | 83% | 81% | 83% | 78% |
| No | 18% | 23% | 14% | 18% | 19% | 19% | 18% | 15% | 13% | 16% | 18% | 17% | 21% |
| Don't know | 1% | 1% | 1% | 1% | 2% | 1% | 2% | 1% | 1% | 1% | 0% | 1% | 1% |
| Total | 7359 | 352 | 451 | 730 | 427 | 1225 | 670 | 435 | 791 | 668 | 610 | 475 | 688 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| **Q25 What is your religion?** |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  | District | | | | | | | | | | | | |
|  | Total | Burnley | Chorley | Fylde | Hyndburn | Lancaster | Pendle | Preston | Ribble Valley | Rossendale | South Ribble | West Lancashire | Wyre |
| No religion | 25% | 20% | 32% | 21% | 20% | 31% | 31% | 25% | 25% | 31% | 19% | 23% | 19% |
| Christian (including CofE, Catholic, Protestant and all other denominations) | 69% | 70% | 64% | 75% | 73% | 65% | 48% | 65% | 71% | 64% | 77% | 75% | 77% |
| Buddhist | 1% | 0% | 1% | 1% | 0% | 1% | 0% | 0% | 0% | 0% | 0% | 1% | 0% |
| Hindu | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 3% | 1% | 0% | 1% | 0% | 0% |
| Jewish | 0% | 0% | 0% | 1% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| Muslim | 3% | 8% | 0% | 0% | 6% | 0% | 17% | 5% | 1% | 1% | 0% | 0% | 0% |
| Sikh | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 1% | 0% | 0% | 0% | 0% | 0% |
| Any other religion | 2% | 1% | 3% | 3% | 1% | 2% | 3% | 1% | 2% | 3% | 2% | 1% | 3% |
| Total | 7204 | 348 | 448 | 711 | 420 | 1201 | 660 | 426 | 761 | 659 | 596 | 471 | 666 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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| **Q27 Which best describes your ethnic background?** | | | |  |  |  |  |  |  |  |  |  |  |
|  | District | | | | | | | | | | | | |
|  | Total | Burnley | Chorley | Fylde | Hyndburn | Lancaster | Pendle | Preston | Ribble Valley | Rossendale | South Ribble | West Lancashire | Wyre |
| English/Welsh/Scottish/Northern Irish/British | 93% | 90% | 97% | 95% | 92% | 94% | 80% | 86% | 96% | 96% | 98% | 98% | 98% |
| Pakistani | 2% | 5% | 0% | 0% | 5% | 0% | 15% | 2% | 1% | 1% | 0% | 0% | 0% |
| Any other white background | 2% | 1% | 1% | 2% | 1% | 3% | 2% | 3% | 0% | 1% | 0% | 1% | 1% |
| Indian | 1% | 0% | 0% | 0% | 0% | 1% | 0% | 5% | 1% | 0% | 1% | 0% | 0% |
| Irish | 0% | 0% | 0% | 1% | 0% | 1% | 0% | 0% | 0% | 1% | 0% | 0% | 1% |
| Other | 0% | 1% | 0% | 0% | 0% | 0% | 1% | 1% | 0% | 0% | 0% | 1% | 0% |
| White and Asian | 0% | 0% | 0% | 0% | 0% | 0% | 1% | 1% | 1% | 0% | 0% | 0% | 0% |
| Gypsy or Irish Traveller | 0% | 0% | 0% | 0% | 0% | 1% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| Chinese | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 1% | 0% | 0% |
| White and Black Caribbean | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 1% | 0% | 0% | 0% | 0% | 0% |
| Bangladeshi | 0% | 2% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| White and Black African | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| Arab | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| Caribbean | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| African | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% | 0% |
| Total | 7226 | 351 | 437 | 715 | 419 | 1202 | 656 | 420 | 760 | 664 | 596 | 472 | 685 |

## Appendix 3: Mosaic profile analysis

Mosaic is a geo-demographic segmentation tool provided by Experian. It uses multiple datasets to classify each household in the country into one of 15 groups. This enables postcode data, such as that received from the library service consultation respondents, to be profiled by Mosaic group, building up a picture of them. This can then be compared with other postcode-level data to assess any under or over representation (shown by the index column when compared to the profile of the county council area).

Chart 13 details the Mosaic profile of the respondents to the Property Strategy consultation. It can be seen that the group D domestic success (index=140), group F senior security (index=140), group B prestige positions (index=130) and group E (suburban stability (index=125) are over represented. In contrast groups J, O, L and N all have an index of 71 or under, ie they are at least 29% less likely to have responded to the consultation as would be expected, based on the proportion of their households in Lancashire.

1. Mosaic profile of Property Strategy consultation respondents



Base: all respondents providing a valid postcode (6,438)

## Appendix 4: Open question responses by property used in the last three years and proposed to no longer deliver services

As above, because respondents could (and in many cases did) say that they used more than one property, caution needs to be used when interpreting this information. The table below should not be interpreted as showing, for example, the specific impact relating to single property. Instead it shows for each property respondents used, how respondents answered the open questions in the questionnaire (eg for the respondents saying they use X property, they said that the impact of the Property Strategy proposal on them would be X).

The open questions are:

* How will this impact on you?
* Where we are proposing to no longer deliver services from a property, but you think we should continue to deliver services from it, what are your reasons?
* Thinking about this proposal, please tell us if you think there is anything else that we need to consider or that we could do differently.

The figures given in the table are the number of respondents (not the percentage).

**Burnley**

**Burnley and Pendle Day Services**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wellbeing | 4 |
| Other comment (general) | 2 |
| Concern that loss of the library will limit social opportunities for elderly, leading to seclusion/isolation/loneliness | 2 |

Base: all using Burnley and Pendle Day Services and making a comment (13)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 3 |
| The area is severely deprived so should retain services to support vulnerable groups | 2 |
| They are vital to the community/community asset | 1 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 1 |
| Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative impact on mental health and wellbeing | 1 |
| It provides computer/internet access for those without it | 1 |
| No alternative place for organised groups to meet in the area | 1 |
| Longer journeys are a potential barrier to young people accessing services (they may use them less/not at all) | 1 |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 1 |
| It is valuable as a quiet place to study | 1 |
| Concerned that it will be more difficult for vulnerable groups to access the help they need risking their wellbeing | 1 |
| Negative impact on fitness/mobility as services aren't in walking distance | 1 |

Base: all using Burnley and Pendle Day Services and making a comment (8)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 5 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 3 |
| General negative comment about the proposal | 2 |

Base: all using Burnley and Pendle Day Services and making a comment (9)

**Burnley and Pendle Registration**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 7 |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel | 6 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 5 |
| Other comment (general) | 5 |

Base: all using Burnley and Pendle Registration and making a comment (35)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 4 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 4 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 3 |
| Should be protected from budget savings/cuts because they provide people's services | 3 |
| It provides computer/internet access for those without it | 3 |
| Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all) | 3 |
| There are no viable alternatives in the area providing these services eg book lending | 3 |
| Villages/towns will lose a big sense of community if the libraries close | 3 |
| The recent investment/refurbishment of this building will be a complete waste of money if closed | 3 |

Base: all using Burnley and Pendle Registration and making a comment (24)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 6 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 3 |
| Heart of community/community asset/hub | 2 |
| Other comment | 2 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 2 |
| Provides vital access to reading/learning/research material to the wider community | 2 |
| Have close discussions with local communities/service users to understand impacts – develop mitigations/alternatives | 2 |
| It is short sighted to cut services. There is a social cost. | 2 |

Base: all using Burnley and Pendle Registration and making a comment (20)

**Burnley City Learning Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will impact on community cohesion because it’s a vital community asset | 7 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 3 |
| Other comment (general) | 3 |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel | 3 |

Base: all using Burnley City Learning Centre and making a comment (24)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 3 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 3 |
| Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative impact on mental health and wellbeing | 3 |
| It provides computer/internet access for those without it | 3 |

Base: all using Burnley City Learning Centre and making a comment (17)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 3 |
| Move services into one building to reduce overall running costs (not just LCC service) | 3 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 2 |
| Other comment | 2 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 2 |
| Suggestion for service that could be offered | 2 |
| Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library u | 2 |
| Longer journeys are a potential barrier to accessing services (general) | 2 |
| Reduce overheads eg rotate staff, move to smaller offices | 2 |

Base: all using Burnley City Learning Centre and making a comment (16)

**Burnley Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 25 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 20 |
| Closing the library will remove my main/sole access to computers/the internet | 16 |

Base: all using Burnley Library and making a comment (120)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 20 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 17 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 16 |

Base: all using Burnley Library and making a comment (91)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 15 |
| Other comment | 7 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 6 |

Base: all using Burnley Library and making a comment (65)

**Burnley The Fold Co-location Project**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 3 |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel | 3 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 2 |
| Closing the library will remove my main/sole access to computers/the internet | 2 |
| Other comment (general) | 2 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 2 |
| Closing the library will remove my access to learning/research resources | 2 |
| General negative comment about consultation carried out by LCC | 2 |
| A safe environment for children will be lost | 2 |

Base: all using Burnley The Fold Co-location Project and making a comment (16)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 3 |
| They are vital to the community/community asset | 2 |
| Some people might not be able to get to new service locations because its inconvenient | 2 |
| Villages/towns will lose a big sense of community if the libraries close | 2 |
| It is valuable as a quiet place to study | 2 |

Base: all using Burnley The Fold Co-location Project and making a comment (9)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 4 |
| Heart of community/community asset/hub | 2 |
| Other comment | 2 |
| Provides vital access to reading/learning/research material to the wider community | 2 |

Base: all using Burnley The Fold Co-location Project and making a comment (8)

**Burnley Wood Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 2 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 2 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 2 |
| I will continue to use my library if it stays open | 2 |
| A safe environment for children will be lost | 2 |
| It will negatively impact on my employment | 2 |

Base: all using Burnley Wood Children's Centre and making a comment (13)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 2 |
| Some people might not be able to get to new service locations because its inconvenient | 2 |
| They are vital to the community/community asset | 1 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 1 |
| Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative impact on mental health and wellbeing | 1 |
| Villages/towns will lose a big sense of community if the libraries close | 1 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i | 1 |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 1 |
| Current property has: good public transport links provide easy access | 1 |
| Concerned about loss of health worker advice | 1 |
| It is valuable as a quiet place to study | 1 |
| Concerned that it will be more difficult for vulnerable groups to access the help they need risking their wellbeing | 1 |

Base: all using Burnley Wood Children's Centre and making a comment (8)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Other comment | 3 |
| It’s a social hub promoting wellbeing/community cohesion through social interaction. Without it people may become lone | 2 |
| Provides vital access to reading/learning/research material to the wider community | 2 |
| Our area does/will lack vital public services | 2 |
| Add new/modern services to encourage more widespread use of the building | 2 |

Base: all using Burnley Wood Children's Centre and making a comment (8)

**Children's Social Care (Easden Clough)**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel | 2 |
| General negative comment about consultation carried out by LCC | 1 |
| Closures in deprived areas will mean that it is more difficult for vulnerable groups to access the help they need | 1 |
| It will negatively impact on my employment | 1 |
| Closures mean I will lose my job at the centre | 1 |

Base: all using Children's Social Care (Easden Clough) and making a comment (6)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 2 |
| Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative impact on mental health and wellbeing | 1 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 1 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i | 1 |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 1 |
| It is valuable as a quiet place to study | 1 |
| Concerned that it will be more difficult for vulnerable groups to access the help they need risking their wellbeing | 1 |

Base: all using Children's Social Care (Easden Clough) and making a comment (4)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Other comment | 2 |
| Prioritise this area/don't close specific property | 1 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 1 |
| Negative comments about consultation carried out by LCC being poor/ uncoordinated/unclear | 1 |
| Have close discussions with local communities/service users to understand impacts – develop mitigations/alternatives | 1 |
| Lack of investment in the future generations of Lancashire residents | 1 |

Base: all using Children's Social Care (Easden Clough) and making a comment (5)

**Coal Clough Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 10 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 9 |
| Other comment (general) | 9 |

Base: all using Coal Clough Library and making a comment (60)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 9 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 6 |
| It provides computer/internet access for those without it | 5 |

Base: all using Coal Clough Library and making a comment (37)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 10 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 6 |
| Other comment | 6 |

Base: all using Coal Clough Library and making a comment (36)

**Ightenhill Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 3 |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel | 3 |
| I will miss my library greatly if it closed (devastated/depressed) | 2 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 2 |
| Closing the library will remove my access to a space for activities | 2 |

Base: all using Ightenhill Children's Centre and making a comment (11)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 2 |
| Villages/towns will lose a big sense of community if the libraries close | 2 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i | 2 |

Base: all using Ightenhill Children's Centre and making a comment (9)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Other comment | 2 |
| Prioritise this area/don't close specific property | 1 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 1 |
| Provides vital access to reading/learning/research material to the wider community | 1 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 1 |
| It is short sighted to cut services. There is a social cost. | 1 |
| General comment about practical issues relating to delivering multiple service from one property | 1 |
| Removing services will increase isolation | 1 |

Base: all using Ightenhill Children's Centre and making a comment (5)

**Padiham Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will remove my main/sole access to computers/the internet | 11 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 10 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 10 |

Base: all using Padiham Library and making a comment (52)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 6 |
| Some people might not be able to get to new service locations because its inconvenient | 5 |
| Criticism of budget. Libraries should be protected | 5 |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 5 |

Base: all using Padiham Library and making a comment (35)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 8 |
| Other comment | 5 |
| Heart of community/community asset/hub | 4 |

Base: all using Padiham Library and making a comment (31)

**Reedley Hallows Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 5 |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel | 4 |
| A safe environment for children will be lost | 4 |

Base: all using Reedley Hallows Children's Centre and making a comment (20)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 6 |
| It provides computer/internet access for those without it | 3 |
| Proposed property: suggested use of a specific property to deliver services (better suited for multi-use) | 3 |

Base: all using Reedley Hallows Children's Centre and making a comment (15)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 4 |
| Heart of community/community asset/hub | 2 |
| Very specific comment about a property | 2 |

Base: all using Reedley Hallows Children's Centre and making a comment (12)

**South West Burnley Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel | 2 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 2 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 2 |
| I will continue to use my library if it stays open | 2 |

Base: all using South West Burnley Children's Centre and making a comment (8)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 2 |
| Villages/towns will lose a big sense of community if the libraries close | 2 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 1 |
| Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative impact on mental health and wellbeing | 1 |
| Some people might not be able to get to new service locations because its inconvenient | 1 |
| The recent investment/refurbishment of this building will be a complete waste of money if closed | 1 |
| Some people won't be able to afford the expensive travel (+additional costs) to new service locations | 1 |

Base: all using South West Burnley Children's Centre and making a comment (5)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 2 |
| Heart of community/community asset/hub | 1 |
| Other comment | 1 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 1 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 1 |
| Provides vital access to reading/learning/research material to the wider community | 1 |
| Positive comment about staff | 1 |
| It is short sighted to cut services. There is a social cost. | 1 |
| General comment about practical issues relating to delivering multiple service from one property | 1 |

Base: all using South West Burnley Children's Centre and making a comment (5)

**Stoneyholme and Daneshouse Young People's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| A safe environment for children will be lost | 4 |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel | 3 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 2 |
| I will miss my library greatly if it closed (devastated/depressed) | 2 |
| Other comment (general) | 2 |
| Closure of libraries means less choice of library service points | 2 |
| Proposed property is too small to provide the same number of resources | 2 |

Base: all using Stoneyholme and Daneshouse Young People's Centre and making a comment (15)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 3 |
| The area is severely deprived so should retain services to support vulnerable groups | 2 |
| They are vital to the community/community asset | 1 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 1 |
| I would no longer borrow books/read regularly | 1 |
| Criticism of budget. Libraries should be protected | 1 |
| There are no viable alternatives in the area providing these services eg book lending | 1 |
| The recent investment/refurbishment of this building will be a complete waste of money if closed | 1 |
| New housing developments mean communities are growing and will increase demand for these services | 1 |
| General negative comment about consultation carried out by LCC | 1 |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 1 |
| Proposed property: would not have same facilities | 1 |
| Current property has: close to other local amenities | 1 |
| It is valuable safe environment | 1 |
| Concerned that it will be more difficult for vulnerable groups to access the help they need risking their wellbeing | 1 |

Base: all using Stoneyholme and Daneshouse Young People's Centre and making a comment (10)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 5 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 2 |
| Very specific comment about a property | 2 |
| Have close discussions with local communities/service users to understand impacts – develop mitigations/alternatives | 2 |

Base: all using Stoneyholme and Daneshouse Young People's Centre and making a comment (10)

**The Chai Centre Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 6 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 5 |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel | 4 |
| A safe environment for children will be lost | 4 |

Base: all using The Chai Centre Children's Centre and making a comment (29)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 8 |
| They are vital to the community/community asset | 3 |
| Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative impact on mental health and wellbeing | 3 |

Base: all using The Chai Centre Children's Centre and making a comment (24)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 8 |
| Very specific comment about a property | 4 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 4 |

Base: all using The Chai Centre Children's Centre and making a comment (19)

**The Zone in Burnley**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 3 |
| I will miss my library greatly if it closed (devastated/depressed) | 3 |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel | 3 |
| Closing the library will remove my access to a space for activities | 3 |
| Closure of libraries means less choice of library service points | 3 |
| A safe environment for children will be lost | 3 |

Base: all using The Zone in Burnley and making a comment (25)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 4 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 4 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 4 |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 4 |

Base: all using The Zone in Burnley and making a comment (23)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 6 |
| General negative comment about the proposal | 3 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 2 |
| Consider the negative impact on local communities | 2 |
| Lack of investment in the future generations of Lancashire residents | 2 |

Base: all using The Zone in Burnley and making a comment (13)

**Whitegate Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 7 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 4 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 4 |
| I will miss my library greatly if it closed (devastated/depressed) | 4 |
| Concerned about loss of events at the children's centre | 4 |

Base: all using Whitegate Children's Centre and making a comment (21)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i | 4 |
| Some people might not be able to get to new service locations because its inconvenient | 3 |
| Villages/towns will lose a big sense of community if the libraries close | 2 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 2 |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 2 |
| Concerned that it will be more difficult for vulnerable groups to access the help they need risking their wellbeing | 2 |

Base: all using Whitegate Children's Centre and making a comment (13)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Other comment | 3 |
| Add new/modern services to encourage more widespread use of the building | 2 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 2 |
| Concerned that loss of children's centre's will limit social opportunities and support for new mums, leading to negative | 2 |
| Removing services will increase isolation | 2 |

Base: all using Whitegate Children's Centre and making a comment (11)

**Burnley Belmont Community Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 17 |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel | 14 |
| Concern that loss of the library will limit social opportunities for elderly, leading to seclusion/isolation/loneliness | 13 |

Base: all using Belmont Community Centre and making a comment (47)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 19 |
| Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative impact on mental health and wellbeing | 13 |
| Should be protected from budget savings/cuts because they provide people's services | 9 |

Base: all using Belmont Community Centre and making a comment (38)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 5 |
| It’s a social hub promoting wellbeing/community cohesion through social interaction. Without it people may become lone | 4 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 3 |

Base: all using Belmont Community Centre and making a comment (22)

**Briercliffe Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 17 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 14 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 11 |
| I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience | 11 |

Base: all using Briercliffe Library and making a comment (65)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 16 |
| It provides computer/internet access for those without it | 15 |
| Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative impact on mental health and wellbeing | 13 |

Base: all using Briercliffe Library and making a comment (55)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 5 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 4 |
| Heart of community/community asset/hub | 3 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 3 |
| Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all) | 3 |
| Consider the specific needs of each community before removing facilities | 3 |

Base: all using Briercliffe Library and making a comment (29)

**Brunshaw Young People's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing | 2 |
| I will miss my library greatly if it closed (devastated/depressed) | 1 |
| Other comment (general) | 1 |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel | 1 |
| Concern that loss of the library will limit social opportunities for elderly, leading to seclusion/isolation/loneliness | 1 |
| General negative comment about consultation carried out by LCC | 1 |
| Concern that young people will lack opportunities to participate in positive activities | 1 |
| A safe environment for children will be lost | 1 |
| Concern that lack of places for young people to go will lead to an increase in anti-social behaviour | 1 |
| Proposed property is too small to provide the same number of resources | 1 |

Base: all using Brunshaw Young People's Centre and making a comment (7)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 2 |
| The area is severely deprived so should retain services to support vulnerable groups | 1 |
| Interesting comment for qualitative analysis later | 1 |
| The facility is not expensive to maintain | 1 |

Base: all using Brunshaw Young People's Centre and making a comment (3)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 1 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 1 |
| Other comment | 1 |
| Our area does/will lack vital public services | 1 |

Base: all using Brunshaw Young People's Centre and making a comment (4)

**Burnley Campus Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 12 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 10 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 10 |

Base: all using Burnley Campus Library and making a comment (65)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 9 |
| They are vital to the community/community asset | 8 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 8 |

Base: all using Burnley Campus Library and making a comment (51)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 14 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 6 |
| Other comment | 5 |

Base: all using Burnley Campus Library and making a comment (42)

**Hapton Young People's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concern that young people will lack positive opportunities to socialise with each other | 5 |
| Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing | 3 |
| I will miss my library greatly if it closed (devastated/depressed) | 2 |
| Concern that lack of places for young people to go will lead to an increase in anti-social behaviour | 2 |

Base: all using Hapton Young People's Centre and making a comment (12)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 3 |
| Concern that young people will lack opportunities to participate in positive activities | 3 |
| Concern that young people will lack positive opportunities to socialise with each other | 2 |

Base: all using Hapton Young People's Centre and making a comment (9)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 3 |
| Other comment | 2 |

Base: all using Hapton Young People's Centre and making a comment (5)

**Padiham Young People's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concern that lack of places for young people to go will lead to an increase in anti-social behaviour | 7 |
| Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing | 5 |
| Other comment (general) | 4 |

Base: all using Padiham Young People's Centre and making a comment (27)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 8 |
| Concern that young people will lack opportunities to participate in positive activities | 5 |
| Concern that young people will lack positive opportunities to socialise with each other | 5 |

Base: all using Padiham Young People's Centre and making a comment (23)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 8 |
| Querying if remaining properties will be able to cope with extra demand | 4 |
| Other comment | 2 |
| Keep specific properties services as they are | 2 |
| Lack of investment in the future generations of Lancashire residents | 2 |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 2 |

Base: all using Padiham Young People's Centre and making a comment (17)

**Pike Hill Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concern that loss of the library will limit social opportunities for elderly, leading to seclusion/isolation/loneliness | 8 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 7 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 7 |

Base: all using Pike Hill Library and making a comment (40)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 10 |
| Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative impact on mental health and wellbeing | 9 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 8 |

Base: all using Pike Hill Library and making a comment (32)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 6 |
| Other comment | 5 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 3 |
| Move services into one building to reduce overall running costs (not just LCC service) | 3 |
| Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library u | 3 |
| Provides vital access to reading/learning/research material to the wider community | 3 |
| Consider the specific needs of each community before removing facilities | 3 |

Base: all using Pike Hill Library and making a comment (26)

**Rosegrove Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will remove my main/sole access to computers/the internet | 12 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 9 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 8 |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel | 8 |

Base: all using Rosegrove Library and making a comment (52)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 9 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 7 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 6 |

Base: all using Rosegrove Library and making a comment (44)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 10 |
| Heart of community/community asset/hub | 4 |
| Other comment | 3 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 3 |

Base: all using Burnley and Pendle Registration and making a comment (27)

**Stoops and Hargher Clough Young People's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel | 7 |
| General negative comment about consultation carried out by LCC | 2 |
| Concern that young people will lack positive opportunities to socialise with each other | 2 |
| Loss of a safe place for young people to go at night | 2 |

Base: all using Stoops and Hargher Clough Young People's Centre and making a comment (21)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 4 |
| Concern that young people will lack positive opportunities to socialise with each other | 4 |
| Should be protected from budget savings/cuts because they provide people's services | 2 |
| Villages/towns will lose a big sense of community if the libraries close | 2 |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 2 |
| Concern that young people will lack opportunities to participate in positive activities | 2 |
| Concern that information, advice and guidance will not be as accessible to young people | 2 |

Base: all using Stoops and Hargher Clough Young People's Centre and making a comment (16)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Other budget comment – (eg save money elsewhere, reduce costs) | 2 |
| Other comment | 2 |
| General negative comment about the proposal | 2 |

Base: all using Stoops and Hargher Clough Young People's Centre and making a comment (9)

**Chorley**

**Children's Social Care (The Hawthorn's)**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 5 |
| Concern that young people will lack positive opportunities to socialise with each other | 4 |
| Other comment (general) | 3 |
| Closures in deprived areas will mean that it is more difficult for vulnerable groups to access the help they need | 3 |

Base: all using Children's Social Care (The Hawthorn's) and making a comment (19)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that it will be more difficult for vulnerable groups to access the help they need risking their wellbeing | 4 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 3 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 3 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 3 |
| Concern that information, advice and guidance will not be as accessible to young people | 3 |
| Proposed property: is too small to provide the proposed number of services | 3 |

Base: all using Children's Social Care (The Hawthorn's) and making a comment (19)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 7 |
| Stop cutting useful social services (eg children's/youth centre's) | 4 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 3 |

Base: all using Children's Social Care (The Hawthorn's) and making a comment (17)

**Chorley Adult Disability Day Services (Bankside)**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 1 |
| Concern that young people will lack positive opportunities to socialise with each other | 1 |
| Concern that young people will lack opportunities to participate in positive activities | 1 |
| Satellite library means lesser service (less books and no computer access) | 1 |
| Concern about the jobs of library staff | 1 |

Base: all using Chorley Adult Disability Day Services (Bankside) and making a comment (3)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Should be protected from budget savings/cuts because they provide people's services | 1 |
| Criticism of budget. Libraries should be protected | 1 |
| The area is severely deprived so should retain services to support vulnerable groups | 1 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 1 |
| Longer journeys are a potential barrier to young people accessing services (they may use them less/not at all) | 1 |
| Concerned that it will be more difficult for vulnerable groups to access the help they need risking their wellbeing | 1 |
| Concerned that the support provided to vulnerable people thus far will be wasted if the centre closes as users may not b | 1 |
| I would not use mobile library services (because of limited resources/ lack the atmosphere) | 1 |

Base: all using Chorley Adult Disability Day Services (Bankside) and making a comment (4)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 1 |
| Heart of community/community asset/hub | 1 |
| Stop cutting useful social services (eg children's/youth centre's) | 1 |
| Keep specific properties services as they are | 1 |
| Explore offering more services from the existing building (public toilets, community services, library, ICT, youth service | 1 |
| Positive comment about staff | 1 |
| Add new/modern services to encourage more widespread use of the building | 1 |

Base: all using Chorley Adult Disability Day Services (Bankside) and making a comment (2)

**Chorley Library**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 34 |
| Other comment (general) | 34 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing | 29 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 29 |

Base: all using Chorley Library and making a comment (180)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Should be protected from budget savings/cuts because they provide people's services | 25 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 22 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 22 |

Base: all using Chorley Library and making a comment (142)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 31 |
| Stop cutting useful social services (eg children's/youth centre's) | 13 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 11 |
| Other comment | 11 |

Base: all using Chorley Library and making a comment (119)

**Chorley Registration Office**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Other comment (general) | 13 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 12 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact | 9 |

Base: all using Chorley Registration Office and making a comment (52)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Should be protected from budget savings/cuts because they provide people's services | 9 |
| They are vital to the community/community asset | 6 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 6 |
| It provides computer/internet access for those without it | 6 |
| Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all) | 6 |

Base: all using Chorley Registration Office and making a comment (41)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 14 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 6 |
| Have close discussions with local communities/service users to understand impacts – develop mitigations/alternatives | 5 |

Base: all using Chorley Registration Office and making a comment (41)

**Clayton Green Library**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Other comment (general) | 11 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 9 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing | 5 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 5 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact | 5 |

Base: all using Clayton Green Library and making a comment (44)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Some people might not be able to get to new service locations because its inconvenient | 7 |
| They are vital to the community/community asset | 5 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 5 |

Base: all using Clayton Green Library and making a comment (35)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 7 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 3 |
| Other comment | 3 |
| Stop cutting useful social services (eg children's/youth centre's) | 3 |
| Have close discussions with local communities/service users to understand impacts – develop mitigations/alternatives | 3 |
| General comment about practical issues relating to delivering multiple service from one property | 3 |

Base: all using Clayton Green Library and making a comment (26)

**Coppull Library**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 18 |
| Other comment (general) | 13 |
| Positive comment about staff | 13 |

Base: all using Coppull Library and making a comment (74)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 14 |
| Should be protected from budget savings/cuts because they provide people's services | 10 |
| They are vital to the community/community asset | 8 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 8 |
| Positive comment about staff | 8 |

Base: all using Coppull Library and making a comment (61)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 10 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 6 |
| Other comment | 6 |

Base: all using Coppull Library and making a comment (52)

**Duke Street Children's Centre**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 9 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 9 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 7 |

Base: all using Duke Street Children's Centre and making a comment (37)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that it will be more difficult for vulnerable groups to access the help they need risking their wellbeing | 6 |
| Some people might not be able to get to new service locations because its inconvenient | 5 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 5 |

Base: all using Duke Street Children's Centre and making a comment (27)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 12 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 6 |
| Stop cutting useful social services (eg children's/youth centre's) | 4 |

Base: all using Duke Street Children's Centre and making a comment (32)

**Eccleston Library**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 13 |
| Other comment (general) | 12 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 11 |

Base: all using Eccleston Library and making a comment (72)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 9 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 9 |
| They are vital to the community/community asset | 8 |
| Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative impact on mental health and wellbeing | 8 |

Base: all using Eccleston Library and making a comment (50)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 11 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 5 |
| Other comment | 5 |
| Reduce opening hours of the services (rather than close libraries or children's centres) | 5 |

Base: all using Eccleston Library and making a comment (41)

**Euxton Library**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Other comment (general) | 22 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 16 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 10 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 10 |

Base: all using Euxton Library and making a comment (72)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 10 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 9 |
| They are vital to the community/community asset | 7 |

Base: all using Euxton Library and making a comment (41)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 10 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 6 |
| Other comment | 5 |

Base: all using Euxton Library and making a comment (46)

**Fosterfield Day Centre**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concern that young people will lack positive opportunities to socialise with each other | 2 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 1 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 1 |
| Closing the library will remove my main/sole access to computers/the internet | 1 |
| Other comment (general) | 1 |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel | 1 |
| Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all) | 1 |
| Concern that loss of the library will limit social opportunities for elderly, leading to seclusion/isolation/loneliness | 1 |
| I will lose access to local information/news/events | 1 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 1 |
| Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing | 1 |
| Closure of libraries means less choice of library service points | 1 |
| Accessing services will be too expensive (fuel costs, bus tickets etc) | 1 |
| Satellite library means lesser service (less books and no computer access) | 1 |
| Concern about the jobs of library staff | 1 |

Base: all using Fosterfield Day Centre and making a comment (6)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Should be protected from budget savings/cuts because they provide people's services | 2 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 2 |
| Concerned that it will be more difficult for vulnerable groups to access the help they need risking their wellbeing | 2 |

Base: all using Fosterfield Day Centre and making a comment (8)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 2 |
| Keep specific properties services as they are | 2 |
| Heart of community/community asset/hub | 1 |
| Stop cutting useful social services (eg children's/youth centre's) | 1 |
| Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library u | 1 |
| Use more volunteers to reduce staffing costs | 1 |
| Positive comment about staff | 1 |
| Concerns about the jobs of staff/loss of skills | 1 |

Base: all using Fosterfield Day Centre and making a comment (4)

**Adlington Library and Children's Centre**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 34 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 27 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 24 |

Base: all using Adlington Library and Children's Centre and making a comment (131)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 32 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 31 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 27 |

Base: all using Adlington Library and Children's Centre and making a comment (111)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 35 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 10 |
| Heart of community/community asset/hub | 9 |
| Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library u | 9 |

Base: all using Adlington Library and Children's Centre and making a comment (93)

**Astley and Buckshaw Children's Centre**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 7 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 5 |
| Concern that young people will lack positive opportunities to socialise with each other | 5 |

Base: all using Astley and Buckshaw Children's Centre and making a comment (28)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 5 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 5 |
| Some people might not be able to get to new service locations because its inconvenient | 4 |

Base: all using Astley and Buckshaw Children's Centre and making a comment (24)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 8 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 4 |
| Stop cutting useful social services (eg children's/youth centre's) | 4 |

Base: all using Astley and Buckshaw Children's Centre and making a comment (22)

**Blossomfields Children's Centre**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 4 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact | 3 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 2 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 2 |
| Other comment (general) | 2 |
| General negative comment about consultation carried out by LCC | 2 |
| Concern that young people will lack positive opportunities to socialise with each other | 2 |
| Closures in deprived areas will mean that it is more difficult for vulnerable groups to access the help they need | 2 |
| Closure of libraries means less choice of library service points | 2 |
| Concern that information, advice and guidance will not be as accessible to young people | 2 |

Base: all using Blossomfields Children's Centre and making a comment (14)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 2 |
| Should be protected from budget savings/cuts because they provide people's services | 2 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i | 2 |
| Some people may not have the ability/means to get to them at all eg don’t have a car | 2 |
| Limited public transport makes services less accessible | 2 |
| Moving services will lead to an overall loss in quality and diversity of the services delivered | 2 |
| Concerned that it will be more difficult for vulnerable groups to access the help they need risking their wellbeing | 2 |
| Proposed property: is too small to provide the proposed number of services | 2 |

Base: all using Blossomfields Children's Centre and making a comment (12)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 2 |
| Heart of community/community asset/hub | 2 |
| Stop cutting useful social services (eg children's/youth centre's) | 2 |
| Positive comment about staff | 2 |
| It is short sighted to cut services. There is a social cost. | 2 |
| Concerns about the jobs of staff/loss of skills | 2 |

Base: all using Blossomfields Children's Centre and making a comment (13)

**Chorley Adult Disability Day Services (Holly Trees)**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concern that information, advice and guidance will not be as accessible to young people | 2 |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wellbeing | 1 |
| Concern that loss of the library will limit social opportunities for elderly, leading to seclusion/isolation/loneliness | 1 |
| I will lose access to local information/news/events | 1 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 1 |
| Concern that young people will lack positive opportunities to socialise with each other | 1 |
| Closures in deprived areas will mean that it is more difficult for vulnerable groups to access the help they need | 1 |
| Satellite library means lesser service (less books and no computer access) | 1 |
| Concern about the jobs of library staff | 1 |

Base: all using Chorley Adult Disability Day Services (Holly Trees) and making a comment (5)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Should be protected from budget savings/cuts because they provide people's services | 1 |
| Villages/towns will lose a big sense of community if the libraries close | 1 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 1 |
| Concern that young people will lack opportunities to participate in positive activities | 1 |
| Concern that information, advice and guidance will not be as accessible to young people | 1 |
| Concerned that it will be more difficult for vulnerable groups to access the help they need risking their wellbeing | 1 |
| Concerned that the support provided to vulnerable people thus far will be wasted if the centre closes as users may not be comfortable attending anywhere else | 1 |

Base: all using Chorley Adult Disability Day Services (Holly Trees) and making a comment (4)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Stop cutting useful social services (eg children's/youth centre's) | 2 |
| Prioritise this area/don't close specific property | 1 |
| Heart of community/community asset/hub | 1 |
| Other comment | 1 |
| Keep specific properties services as they are | 1 |
| Positive comment about staff | 1 |
| It is short sighted to cut services. There is a social cost. | 1 |
| Consider the amount of people who use a service before removing it | 1 |

Base: all using Chorley Adult Disability Day Services (Holly Trees) and making a comment (4)

**Chorley Youth Offending Team**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concern that information, advice and guidance will not be as accessible to young people | 2 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 1 |
| Closing the library will remove my main/sole access to computers/the internet | 1 |
| Other comment (general) | 1 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 1 |
| Concern that young people will lack positive opportunities to socialise with each other | 1 |
| Concern that young people will lack opportunities to participate in positive activities | 1 |
| Closures in deprived areas will mean that it is more difficult for vulnerable groups to access the help they need | 1 |
| Concern that lack of places for young people to go will lead to an increase in anti-social behaviour | 1 |

Base: all using Chorley Youth Offending Team and making a comment (7)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 1 |
| Should be protected from budget savings/cuts because they provide people's services | 1 |
| It provides computer/internet access for those without it | 1 |
| The area is severely deprived so should retain services to support vulnerable groups | 1 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 1 |
| It provides access to local information/news/events | 1 |
| Concern that young people will lack opportunities to participate in positive activities | 1 |
| It is valuable safe environment | 1 |
| Concern that information, advice and guidance will not be as accessible to young people | 1 |

Base: all using Chorley Youth Offending Team and making a comment (6)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 2 |
| Other comment | 1 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 1 |
| Stop cutting useful social services (eg children's/youth centre's) | 1 |
| It is short sighted to cut services. There is a social cost. | 1 |
| Consider the amount of people who use a service before removing it | 1 |

Base: all using Chorley Youth Offending Team and making a comment (6)

**Clayton Brook Children's Centre**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 4 |
| Other comment (general) | 2 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact | 2 |
| General negative comment about consultation carried out by LCC | 2 |
| Concern that young people will lack positive opportunities to socialise with each other | 2 |
| Closures in deprived areas will mean that it is more difficult for vulnerable groups to access the help they need | 2 |
| Concern that information, advice and guidance will not be as accessible to young people | 2 |

Base: all using Clayton Brook Children's Centre and making a comment (14)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 3 |
| Should be protected from budget savings/cuts because they provide people's services | 2 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i | 2 |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 2 |
| Concerned that removing opportunities to provide key early support might delay help and put added pressure on government | 2 |
| Concerned that it will be more difficult for vulnerable groups to access the help they need risking their wellbeing | 2 |

Base: all using Clayton Brook Children's Centre and making a comment (12)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 4 |
| Stop cutting useful social services (eg children's/youth centre's) | 4 |
| Concerns about the jobs of staff/loss of skills | 2 |

Base: all using Clayton Brook Children's Centre and making a comment (11)

**Coppull Children's Centre**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 7 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 6 |
| Other comment (general) | 5 |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wellbeing | 5 |

Base: all using Coppull Children's Centre and making a comment (27)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 5 |
| Should be protected from budget savings/cuts because they provide people's services | 4 |
| Concerned that removing opportunities to provide key early support might delay help and put added pressure on government | 4 |
| Concerned that it will be more difficult for vulnerable groups to access the help they need risking their wellbeing | 4 |
| Concerned that the support provided to vulnerable people thus far will be wasted if the centre closes as users may not be comfortable attending anywhere else | 4 |

Base: all using Coppull Children's Centre and making a comment (23)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 5 |
| Other comment | 4 |
| Concerns about the jobs of staff/loss of skills | 4 |

Base: all using Coppull Children's Centre and making a comment (25)

**Coppull Young People's Centre**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concern that young people will lack positive opportunities to socialise with each other | 6 |
| Concern that information, advice and guidance will not be as accessible to young people | 4 |
| Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing | 3 |
| Loss of a safe place for young people to go at night | 3 |

Base: all using Coppull Young People's Centre and making a comment (21)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 8 |
| Concern that young people will lack opportunities to participate in positive activities | 7 |
| Should be protected from budget savings/cuts because they provide people's services | 3 |

Base: all using Centre and making a comment (20)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Explore offering more services from the existing building (public toilets, community services, library, ICT, youth service | 4 |
| Concern that young people will lack opportunities to participate in positive activities | 3 |
| Prioritise this area/don't close specific property | 2 |
| Heart of community/community asset/hub | 2 |
| Other comment | 2 |
| Stop cutting useful social services (eg children's/youth centre's) | 2 |
| Keep specific properties services as they are | 2 |
| It is short sighted to cut services. There is a social cost. | 2 |
| Hire out rooms in the library for more community/group based activities | 2 |
| Concerns about the jobs of staff/loss of skills | 2 |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 2 |

Base: all using Coppull Young People's Centre and making a comment (41)

**Eccleston Young People's Centre**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing | 11 |
| Concern that young people will lack positive opportunities to socialise with each other | 11 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 5 |

Base: all using Eccleston Young People's Centre and making a comment (41)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 11 |
| Concern that young people will lack positive opportunities to socialise with each other | 7 |
| Concern that information, advice and guidance will not be as accessible to young people | 5 |

Base: all using Eccleston Young People's Centre and making a comment (32)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Keep specific properties services as they are | 6 |
| Stop cutting useful social services (eg children's/youth centre's) | 4 |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 4 |

Base: all using Eccleston Young People's Centre and making a comment (27)

**Highfield Children's Centre**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 9 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 7 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 5 |
| Concern that young people will lack positive opportunities to socialise with each other | 5 |

Base: all using Highfield Children's Centre and making a comment (31)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that it will be more difficult for vulnerable groups to access the help they need risking their wellbeing | 5 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 4 |
| Should be protected from budget savings/cuts because they provide people's services | 4 |
| Some people might not be able to get to new service locations because its inconvenient | 4 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 4 |
| Concerned that removing opportunities to provide key early support might delay help and put added pressure on government | 4 |
| Concern that information, advice and guidance will not be as accessible to young people | 4 |

Base: all using Highfield Children's Centre and making a comment (29)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 12 |
| Stop cutting useful social services (eg children's/youth centre's) | 6 |
| Other comment | 3 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 3 |
| Consider the specific needs of each community before removing facilities | 3 |
| Consider the amount of people who use a service before removing it | 3 |

Base: all using Highfield Children's Centre and making a comment (28)

**Millfield Children's Centre**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 3 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 2 |
| General negative comment about consultation carried out by LCC | 2 |
| Closures in deprived areas will mean that it is more difficult for vulnerable groups to access the help they need | 2 |
| Concern that information, advice and guidance will not be as accessible to young people | 2 |

Base: all using Millfield Children's Centre and making a comment (8)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Interesting comment for qualitative analysis later | 2 |
| They are vital to the community/community asset | 1 |
| Should be protected from budget savings/cuts because they provide people's services | 1 |
| Some people might not be able to get to new service locations because its inconvenient | 1 |
| Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all) | 1 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 1 |
| Limited public transport makes services less accessible | 1 |
| Some people won't be able to afford the expensive travel (+additional costs) to new service locations | 1 |
| Concern that young people will lack opportunities to participate in positive activities | 1 |
| Concerned that removing opportunities to provide key early support might delay help and put added pressure on government | 1 |
| Concern that information, advice and guidance will not be as accessible to young people | 1 |
| Moving services will lead to an overall loss in quality and diversity of the services delivered | 1 |
| Concerned that it will be more difficult for vulnerable groups to access the help they need risking their wellbeing | 1 |
| Proposed property: is too small to provide the proposed number of services | 1 |

Base: all using Millfield Children's Centre and making a comment (6)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| It is short sighted to cut services. There is a social cost. | 2 |
| Concerns about the jobs of staff/loss of skills | 2 |
| Other comment | 1 |
| Consider the negative impact on local communities | 1 |
| Stop cutting useful social services (eg children's/youth centre's) | 1 |
| Move services into one building to reduce overall running costs (not just LCC service) | 1 |
| Negative comments about consultation carried out by LCC being poor/ uncoordinated/unclear | 1 |
| Don't consider economics alone as removing services will have major social consequences | 1 |
| Give communities opportunity/more time to develop a community managed solution | 1 |
| Cutting these service will cost more in the long term by putting pressure on other government services (false economy) | 1 |
| Concerned that loss of children's centre's will limit social opportunities and support for new mums, leading to negative | 1 |
| Children's centres are vital in deprived areas | 1 |
| Consider the amount of people who use a service before removing it | 1 |
| With these proposals the public transport network needs investing in | 1 |

Base: all using Millfield Children's Centre and making a comment (8)

**The Zone in Chorley**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concern that young people will lack positive opportunities to socialise with each other | 26 |
| Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing | 13 |
| Concern that information, advice and guidance will not be as accessible to young people | 12 |

Base: all using The Zone in Chorley and making a comment (47)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concern that young people will lack positive opportunities to socialise with each other | 16 |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 11 |
| Concern that information, advice and guidance will not be as accessible to young people | 10 |

Base: all using The Zone in Chorley and making a comment ()

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Stop cutting useful social services (eg children's/youth centre's) | 13 |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 7 |
| Concern that young people will lack opportunities to participate in positive activities | 5 |

Base: all using The Zone in Chorley and making a comment (32)

**Fylde**

**Children's Social Care (Sydney Street) and Oak Tree Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 14 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 10 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 8 |
| Concern that loss of the library will limit the social opportunities and support for new mums, leading to negative impact | 8 |

Base: all using Children's Social Care (Sydney Street) and Oak Tree Children's Centre and making a comment (63)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 18 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 15 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 9 |

Base: all using Children's Social Care (Sydney Street) and Oak Tree Children's Centre and making a comment (47)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 15 |
| Very specific comment about a property | 6 |
| Explore offering more services from the existing building (public toilets, community services, library, ICT, youth servi | 5 |

Base: all using Children's Social Care (Sydney Street) and Oak Tree Children's Centre and making a comment (40)

**Fylde Adult Disability Day Services (Sunnybank)**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 2 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 2 |
| Closing the library will remove my main/sole access to computers/the internet | 2 |
| I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience | 2 |
| Other comment (general) | 2 |

Base: all using Fylde Adult Disability Day Services (Sunnybank) and making a comment (13)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| It provides computer/internet access for those without it | 4 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 3 |
| I would no longer borrow books/read regularly | 3 |
| Positive comment about staff | 3 |
| Villages/towns will lose a big sense of community if the libraries close | 3 |

Base: all using Fylde Adult Disability Day Services (Sunnybank) and making a comment (12)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 2 |
| Move services into one building to reduce overall running costs (not just LCC service) | 2 |
| Reduce opening hours of the services (rather than close libraries or children's centres) | 2 |
| Use more volunteers to reduce staffing costs | 2 |
| Concerned about reduction in service (ie loss of group activities/events) | 2 |
| Provides my main/sole access to computers/internet/photocopier/printer | 2 |

Base: all using Fylde Adult Disability Day Services (Sunnybank) and making a comment (10)

**Milbanke Day Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will impact on community cohesion because it’s a vital community asset | 3 |
| I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience | 2 |
| I will miss my library greatly if it closed (devastated/depressed) | 2 |

Base: all using Milbanke Day Centre and making a comment (13)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Positive comment about staff | 4 |
| It provides computer/internet access for those without it | 3 |
| I would no longer borrow books/read regularly | 3 |

Base: all using Milbanke Day Centre and making a comment (11)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Reduce opening hours of the services (rather than close libraries or children's centres) | 2 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 1 |
| Consider the negative impact on local communities | 1 |
| Move services into one building to reduce overall running costs (not just LCC service) | 1 |
| Use more volunteers to reduce staffing costs | 1 |
| Explore offering more services from the existing building (public toilets, community services, library, ICT, youth servi | 1 |
| Positive comment about staff | 1 |
| Interesting comment for qualitative analysis later | 1 |
| Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all) | 1 |
| Hire out rooms in the library for more community/group based activities | 1 |
| Concerned about reduction in service (ie loss of group activities/events) | 1 |
| Provides my main/sole access to computers/internet/photocopier/printer | 1 |

Base: all using Milbanke Day Centre and making a comment (6)

**St Anne's Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 50 |
| I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience | 50 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 45 |

Base: all using St Anne's Library and making a comment (290)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 102 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 52 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 41 |

Base: all using St Anne's Library and making a comment (243)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 62 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 28 |
| Heart of community/community asset/hub | 22 |

Base: all using St Anne's Library and making a comment (195)

**The Woodlands Resource Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will impact on community cohesion because it’s a vital community asset | 6 |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel | 6 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 4 |
| Closing the library will remove my main/sole access to computers/the internet | 4 |

Base: all using The Woodlands Resource Centre and making a comment (22)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 11 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 6 |
| It provides computer/internet access for those without it | 5 |

Base: all using The Woodlands Resource Centre and making a comment (19)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 6 |
| Don't make cuts to the library service. Stop cutting useful learning services (eg library). | 3 |
| It will be a public/community loss | 3 |

Base: all using The Woodlands Resource Centre and making a comment (13)

**The Zone in Fylde**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will impact on community cohesion because it’s a vital community asset | 2 |
| I will miss my library greatly if it closed (devastated/depressed) | 2 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 1 |
| Closing the library will remove my main/sole access to computers/the internet | 1 |
| Other comment (general) | 1 |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel | 1 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 1 |
| Closures in deprived areas will mean that it is more difficult for vulnerable groups to access the help they need | 1 |
| Proposed property is too small to provide the same number of resources | 1 |
| Concern that loss of the library will limit the social opportunities and support for new mums, leading to negative impac | 1 |
| Interesting comment for qualitative analysis later | 1 |
| Satellite library means lesser service (less books and no computer access) | 1 |

Base: all using The Zone in Fylde and making a comment (9)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Should be protected from budget savings/cuts because they provide people's services | 3 |
| They are vital to the community/community asset | 2 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 2 |
| Criticism of budget. Libraries should be protected | 2 |

Base: all using The Zone in Fylde and making a comment (7)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 2 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 1 |
| Heart of community/community asset/hub | 1 |
| Other comment | 1 |
| Don't make cuts to the library service. Stop cutting useful learning services (eg library). | 1 |
| Our area does/will lack vital public services | 1 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 1 |
| It will be a public/community loss | 1 |
| Allow communities/town councils to take over the building and deliver services (perhaps offer a modest subsidy) | 1 |
| Give communities opportunity/more time to develop a community managed solution | 1 |
| Children's centre's are vital in deprived areas | 1 |
| Limited public transport makes services less accessible (general) | 1 |
| Accessing services will be difficult without a car | 1 |

Base: all using The Zone in Fylde and making a comment (5)

**Weeton Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Other comment (general) | 2 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 1 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 1 |
| Closing the library will remove my main/sole access to computers/the internet | 1 |
| I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience | 1 |
| I will miss my library greatly if it closed (devastated/depressed) | 1 |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel | 1 |
| Limited public transport (in rural communities) makes services less accessible | 1 |
| Concern that young people will lack positive opportunities to socialise with each other | 1 |
| Use the library service less (because of distance) | 1 |
| Concern that loss of the library will limit the social opportunities and support for new mums, leading to negative impac | 1 |
| Interesting comment for qualitative analysis later | 1 |

Base: all using Weeton Children's Centre and making a comment (7)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Should be protected from budget savings/cuts because they provide people's services | 2 |
| Villages/towns will lose a big sense of community if the libraries close | 2 |
| They are vital to the community/community asset | 1 |
| Some people might not be able to get to new service locations because its inconvenient | 1 |
| Criticism of budget. Libraries should be protected | 1 |
| Current property has: well situated in town centre | 1 |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 1 |
| Moving services will lead to an overall loss in quality and diversity of the services delivered | 1 |

Base: all using Weeton Children's Centre and making a comment (6)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 3 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 1 |
| Heart of community/community asset/hub | 1 |
| Suggestion for service that could be offered | 1 |
| Don't make cuts to the library service. Stop cutting useful learning services (eg library). | 1 |
| It’s a social hub promoting wellbeing/community cohesion through social interaction. Without it people may become lone | 1 |
| Provides vital access to reading/learning/research material to the wider community | 1 |
| Use more volunteers to reduce staffing costs | 1 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 1 |
| It will be a public/community loss | 1 |
| Hire out rooms in the library for more community/group based activities | 1 |
| Children's centre's are vital in deprived areas | 1 |
| Limited public transport makes services less accessible (general) | 1 |
| Accessing services will be difficult without a car | 1 |

Base: all using Weeton Children's Centre and making a comment (4)

**Ansdell Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will impact on community cohesion because it’s a vital community asset | 83 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 77 |
| I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience | 69 |

Base: all using Ansdell Library and making a comment (418)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 173 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 90 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 58 |

Base: all using Ansdell Library and making a comment (369)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 92 |
| Heart of community/community asset/hub | 40 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 33 |

Base: all using Ansdell Library and making a comment (284)

**Freckleton Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 17 |
| Closing the library will remove my main/sole access to computers/the internet | 13 |
| I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience | 11 |

Base: all using Freckleton Library and making a comment (79)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 27 |
| Should be protected from budget savings/cuts because they provide people's services | 16 |
| It provides computer/internet access for those without it | 13 |

Base: all using Freckleton Library and making a comment (71)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 14 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 9 |
| Heart of community/community asset/hub | 8 |

Base: all using Freckleton Library and making a comment (47)

**Kirkham Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will impact on community cohesion because it’s a vital community asset | 11 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 10 |
| Other comment (general) | 9 |

Base: all using Kirkham Library and making a comment (66)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 17 |
| Should be protected from budget savings/cuts because they provide people's services | 15 |
| It provides computer/internet access for those without it | 11 |

Base: all using Kirkham Library and making a comment (57)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 8 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 7 |
| Heart of community/community asset/hub | 6 |

Base: all using Kirkham Library and making a comment (41)

**Kirkham Young People's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 1 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 1 |
| Closing the library will remove my main/sole access to computers/the internet | 1 |
| Other comment (general) | 1 |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel | 1 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 1 |
| Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing | 1 |
| Accessing services won't be possible without a car | 1 |

Base: all using Kirkham Young People's Centre and making a comment (7)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 3 |
| Positive comment about staff | 3 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 2 |
| It provides computer/internet access for those without it | 2 |

Base: all using Kirkham Young People's Centre and making a comment (7)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Heart of community/community asset/hub | 3 |
| Don't make cuts to the library service. Stop cutting useful learning services (eg library). | 2 |
| Prioritise this area/don't close specific property | 1 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 1 |
| Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library u | 1 |
| Provides vital access to reading/learning/research material to the wider community | 1 |
| Our area does/will lack vital public services | 1 |
| Explore offering more services from the existing building (public toilets, community services, library, ICT, youth servi | 1 |
| It will be a public/community loss | 1 |
| LCC have moral obligation to keep the libraries open | 1 |
| Increase council tax to keep these services open | 1 |

Base: all using Kirkham Young People's Centre and making a comment (5)

**Lower Lane Young People's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will impact on community cohesion because it’s a vital community asset | 1 |
| Other comment (general) | 1 |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel | 1 |

Base: all using Lower Lane Young People's Centre and making a comment (3)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Positive comment about staff | 3 |
| They are vital to the community/community asset | 1 |
| Should be protected from budget savings/cuts because they provide people's services | 1 |
| Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all) | 1 |
| Longer journeys are a potential barrier to young people accessing services (they may use them less/not at all) | 1 |
| Longer journeys are a potential barrier to disabled people/people with health conditions accessing services (they may us | 1 |

Base: all using Lower Lane Young People's Centre and making a comment (3)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Heart of community/community asset/hub | 2 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 1 |
| Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library u | 1 |
| Increase council tax to keep these services open | 1 |

Base: all using Lower Lane Young People's Centre and making a comment (2)

**Lytham Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 19 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 11 |
| Closing the library will remove my main/sole access to computers/the internet | 8 |

Base: all using Lytham Children's Centre and making a comment (54)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 19 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 9 |
| Should be protected from budget savings/cuts because they provide people's services | 8 |

Base: all using Lytham Children's Centre and making a comment (46)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 12 |
| Heart of community/community asset/hub | 7 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 5 |
| Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library u | 5 |
| Our area does/will lack vital public services | 5 |

Base: all using Lytham Children's Centre and making a comment (34)

**Lytham Library and Registration Office**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 70 |
| I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience | 63 |
| Closing the library will remove my main/sole access to computers/the internet | 56 |

Base: all using Lytham Library and Registration Office and making a comment (352)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 130 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 67 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 54 |

Base: all using Lytham Library and Registration Office and making a comment (310)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 76 |
| Heart of community/community asset/hub | 33 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 25 |

Base: all using Lytham Library and Registration Office and making a comment (239)

**Orchard Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 7 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 4 |
| Concern that loss of the library will limit the social opportunities and support for new mums, leading to negative impac | 4 |

Base: all using Orchard Children's Centre and making a comment (20)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 5 |
| Should be protected from budget savings/cuts because they provide people's services | 4 |
| Villages/towns will lose a big sense of community if the libraries close | 4 |

Base: all using Orchard Children's Centre and making a comment (18)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 4 |
| Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library u | 4 |
| Heart of community/community asset/hub | 3 |
| Use more volunteers to reduce staffing costs | 3 |

Base: all using Orchard Children's Centre and making a comment (13)

**Pear Tree Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will impact on community cohesion because it’s a vital community asset | 5 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 4 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 4 |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel | 4 |
| Concern that loss of the library will limit the social opportunities and support for new mums, leading to negative impac | 4 |

Base: all using Pear Tree Children's Centre and making a comment (26)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Should be protected from budget savings/cuts because they provide people's services | 5 |
| They are vital to the community/community asset | 4 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 4 |

Base: all using Pear Tree Children's Centre and making a comment (21)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 6 |
| Other comment | 4 |
| Heart of community/community asset/hub | 3 |

Base: all using Pear Tree Children's Centre and making a comment (19)

**Hyndburn**

**Accrington Library and Registration Office**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing | 25 |
| Closing the library will remove my main/sole access to computers/the internet | 25 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 22 |

Base: all using Accrington Library and Registration Office and making a comment (155)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 26 |
| They are vital to the community/community asset | 25 |
| Should be protected from budget savings/cuts because they provide people's services | 17 |

Base: all using Accrington Library and Registration Office and making a comment (128)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 15 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 13 |
| Heart of community/community asset/hub | 4 |

Base: all using Accrington Library and Registration Office and making a comment (67)

**Children's Social Care (Silver Birches)**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 7 |
| Concerned about loss of events at the children's centre | 6 |
| Closures will negatively impact my child's social development | 6 |
| Other comment (general) | 5 |

Base: all using Children's Social Care (Silver Birches) and making a comment (29)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 7 |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 5 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 3 |
| Should be protected from budget savings/cuts because they provide people's services | 3 |
| There are no viable alternatives in the area providing these services eg book lending | 3 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative impact | 3 |
| Concerned about loss of health worker advice | 3 |
| Concerned that removing opportunities to provide key early support might delay help and put added pressure on government | 3 |

Base: all using Children's Social Care (Silver Birches) and making a comment (22)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 3 |
| Heart of community/community asset/hub | 2 |
| Other comment | 2 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 1 |
| Stop cutting useful social services (eg children's/youth centre's) | 1 |
| Suggestion for service that could be offered | 1 |
| Don't make cuts to the library service. Stop cutting useful learning services (eg library). | 1 |
| Move services into one building to reduce overall running costs (not just LCC service) | 1 |
| Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library users | 1 |
| Explore offering more services from the existing building (public toilets, community services, library, ICT, youth services) | 1 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 1 |
| Negative comments about consultation carried out by LCC being poor/ uncoordinated/unclear | 1 |
| Hire out rooms in the library for more community/group based activities | 1 |
| Services should be easily accessible and not situated only in major towns (general) | 1 |
| Keep neighbourhood centres in neighbourhoods (don't centralise everything) | 1 |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 1 |
| With these proposals the public transport network needs investing in | 1 |

Base: all using Children's Social Care (Silver Birches) and making a comment (10)

**Clayton-le-Moors and Altham Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned about loss of events at the children's centre | 9 |
| Closures will negatively impact my child's social development | 9 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 7 |
| I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience | 6 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 6 |

Base: all using Clayton-le-Moors and Altham Children's Centre and making a comment (49)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 7 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 7 |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 6 |
| Should be protected from budget savings/cuts because they provide people's services | 4 |
| I would no longer borrow books/read regularly | 4 |
| General negative comment about consultation carried out by LCC | 4 |

Base: all using Clayton-le-Moors and Altham Children's Centre and making a comment (38)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 7 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 4 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 4 |
| Move services into one building to reduce overall running costs (not just LCC service) | 4 |
| Other comment | 3 |
| Suggestion for service that could be offered | 3 |

Base: all using Clayton-le-Moors and Altham Children's Centre and making a comment (20)

**Copper House Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned about loss of events at the children's centre | 9 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 9 |
| Closures will negatively impact my child's social development | 9 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 8 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 8 |
| Other comment (general) | 7 |

Base: all using Copper House Children's Centre and making a comment (64)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 7 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 7 |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 7 |
| Should be protected from budget savings/cuts because they provide people's services | 5 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 5 |
| Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative impact on health and wellbeing | 4 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative impact on their health and wellbeing | 4 |
| Some people won't be able to afford the expensive travel (+additional costs) to new service locations | 4 |

Base: all using Copper House Children's Centre and making a comment (51)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 6 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 5 |
| Heart of community/community asset/hub | 4 |
| Other comment | 4 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 4 |
| Move services into one building to reduce overall running costs (not just LCC service) | 4 |

Base: all using Copper House Children's Centre and making a comment (29)

**Fairfield Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned about loss of events at the children's centre | 12 |
| Closures will negatively impact my child's social development | 12 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact on their mental health and wellbeing | 11 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading to negative impact on health and wellbeing | 9 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 9 |

Base: all using Fairfield Children's Centre and making a comment (51)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 11 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 10 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 8 |

Base: all using Fairfield Children's Centre and making a comment (43)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 7 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 6 |
| Positive comment about staff | 5 |

Base: all using Fairfield Children's Centre and making a comment (21)

**Great Harwood Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closures will negatively impact my child's social development | 7 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact on their mental health and wellbeing | 6 |
| Concerned about loss of events at the children's centre | 6 |
| Other comment (general) | 5 |

Base: all using Great Harwood Children's Centre and making a comment (34)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 5 |
| General negative comment about consultation carried out by LCC | 5 |
| They are vital to the community/community asset | 4 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative impact on their health and wellbeing | 3 |

Base: all using Great Harwood Children's Centre and making a comment (27)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 4 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 3 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 3 |
| Concern that young people will lack opportunities to participate in positive activities | 3 |
| Heart of community/community asset/hub | 2 |
| Stop cutting useful social services (eg children's/youth centre's) | 2 |
| Suggestion for service that could be offered | 2 |
| Move services into one building to reduce overall running costs (not just LCC service) | 2 |
| Reduce opening hours of the services (rather than close libraries or children's centres) | 2 |

Base: all using Great Harwood Children's Centre and making a comment (14)

**Great Harwood Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will remove my main/sole access to computers/the internet | 13 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 12 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 11 |

Base: all using Great Harwood Library and making a comment (78)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 11 |
| They are vital to the community/community asset | 10 |
| It provides computer/internet access for those without it | 9 |

Base: all using Great Harwood Library and making a comment (63)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 9 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 8 |
| Other comment | 5 |

Base: all using Great Harwood Library and making a comment (42)

**Hyndburn Adult Disability Day Services**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Other comment (general) | 5 |
| I will continue to use my library if it stays open | 5 |
| I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience | 3 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact on their health and wellbeing | 3 |
| Concern that combining services will reduce the overall quality of service | 3 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 2 |
| I will miss my library greatly if it closed (devastated/depressed) | 2 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 2 |
| Closures will negatively impact my child's social development | 2 |

Base: all using Hyndburn Adult Disability Day Services and making a comment (21)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Some people might not be able to get to new service locations because its inconvenient | 4 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 2 |
| General negative comment about consultation carried out by LCC | 2 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 1 |
| Should be protected from budget savings/cuts because they provide people's services | 1 |
| The area is severely deprived so should retain services to support vulnerable groups | 1 |
| There are no viable alternatives in the area providing these services eg book lending | 1 |
| Villages/towns will lose a big sense of community if the libraries close | 1 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 1 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative impact on mental health and wellbeing | 1 |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 1 |
| Limited public transport makes services less accessible | 1 |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 1 |
| Concerned about loss of health worker advice | 1 |
| Concern that information, advice and guidance will not be as accessible to young people | 1 |
| Moving services will lead to an overall loss in quality and diversity of the services delivered | 1 |
| Moving services would be likely to negatively affect footfall | 1 |

Base: all using Hyndburn Adult Disability Day Services and making a comment (13)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 1 |
| Heart of community/community asset/hub | 1 |
| Move services into one building to reduce overall running costs (not just LCC service) | 1 |
| With these proposals the public transport network needs investing in | 1 |

Base: all using Hyndburn Adult Disability Day Services and making a comment (2)

**Sure Start Hyndburn - Church and West Accrington Children's Centre (The Park)**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned about loss of events at the children's centre | 22 |
| Closures will negatively impact my child's social development | 17 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading to negative impact on health and wellbeing | 16 |

Base: all using Sure Start Hyndburn - Church and West Accrington Children's Centre (The Park) and making a comment (82)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 16 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 13 |
| They are vital to the community/community asset | 9 |
| Should be protected from budget savings/cuts because they provide people's services | 9 |
| There are no viable alternatives in the area providing these services eg book lending | 9 |

Base: all using Sure Start Hyndburn - Church and West Accrington Children's Centre (The Park) and making a comment (64)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 8 |
| Other comment | 5 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 4 |
| Heart of community/community asset/hub | 4 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 4 |

Base: all using Sure Start Hyndburn - Church and West Accrington Children's Centre (The Park) and making a comment (26)

**The Zone in Hyndburn**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closures will negatively impact my child's social development | 6 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 5 |
| Closing the library will remove my main/sole access to computers/the internet | 5 |
| Other comment (general) | 5 |
| Concerned about loss of events at the children's centre | 5 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 5 |
| Closures in deprived areas will mean that it is more difficult for vulnerable groups to access the help they need | 5 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 4 |
| I will miss my library greatly if it closed (devastated/depressed) | 4 |

Base: all using The Zone in Hyndburn and making a comment (35)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 6 |
| Should be protected from budget savings/cuts because they provide people's services | 5 |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 5 |
| They are vital to the community/community asset | 3 |
| Positive comment about staff | 3 |
| The area is severely deprived so should retain services to support vulnerable groups | 3 |
| Current property has: well situated in town centre | 3 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative impact on their health and wellbeing | 3 |
| General negative comment about consultation carried out by LCC | 3 |

Base: all using The Zone in Hyndburn and making a comment (27)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 4 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 4 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 3 |
| Move services into one building to reduce overall running costs (not just LCC service) | 3 |
| Heart of community/community asset/hub | 2 |
| Other comment | 2 |
| Stop cutting useful social services (eg children's/youth centre's) | 2 |
| Don't make cuts to the library service. Stop cutting useful learning services (eg library). | 2 |

Base: all using The Zone in Hyndburn and making a comment (16)

**Woodhaven Day Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| I will miss my library greatly if it closed (devastated/depressed) | 2 |
| Other comment (general) | 2 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing | 1 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 1 |
| Closing the library will remove my main/sole access to computers/the internet | 1 |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wellbeing | 1 |
| Concerned about loss of events at the children's centre | 1 |
| Closures will negatively impact my child's social development | 1 |

Base: all using Woodhaven Day Centre and making a comment (7)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| General negative comment about consultation carried out by LCC | 2 |
| Should be protected from budget savings/cuts because they provide people's services | 1 |
| Villages/towns will lose a big sense of community if the libraries close | 1 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative impact on their health and wellbeing | 1 |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 1 |
| Moving services will lead to an overall loss in quality and diversity of the services delivered | 1 |

Base: all using Woodhaven Day Centre and making a comment (5)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 1 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 1 |
| Heart of community/community asset/hub | 1 |
| Don't make cuts to the library service. Stop cutting useful learning services (eg library). | 1 |

Base: all using Woodhaven Day Centre and making a comment (2)

**Accrington Youth Offending Team**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will impact on community cohesion because it’s a vital community asset | 3 |
| I will miss my library greatly if it closed (devastated/depressed) | 3 |
| Other comment (general) | 3 |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wellbeing | 1 |
| Positive comment about staff | 1 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact on health and wellbeing | 1 |
| Concern that loss of the library will limit social opportunities for elderly, leading to seclusion/isolation/loneliness | 1 |
| Closing the library will remove my access to learning/research resources | 1 |
| Concerned about loss of events at the children's centre | 1 |
| I will lose access to local information/news/events | 1 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 1 |
| Closures will negatively impact my child's social development | 1 |
| Concern that young people will lack opportunities to participate in positive activities | 1 |
| Accessing services will be too expensive (fuel costs, bus tickets etc) | 1 |
| Concern that information, advice and guidance will not be as accessible to young people | 1 |
| Closures mean I will lose my job at the centre | 1 |

Base: all using Accrington Youth Offending Team and making a comment (12)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Should be protected from budget savings/cuts because they provide people's services | 2 |
| Some people might not be able to get to new service locations because its inconvenient | 2 |
| There are no viable alternatives in the area providing these services eg book lending | 2 |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 2 |
| They are vital to the community/community asset | 1 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 1 |
| Criticism of budget. Libraries should be protected | 1 |
| The area is severely deprived so should retain services to support vulnerable groups | 1 |
| Current property has: well situated in town centre | 1 |
| Villages/towns will lose a big sense of community if the libraries close | 1 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative impact on health and wellbeing | 1 |
| Our town is deeply lacking public services already | 1 |
| General negative comment about consultation carried out by LCC | 1 |
| Some people won't be able to afford the expensive travel (+additional costs) to new service locations | 1 |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 1 |
| Concern that information, advice and guidance will not be as accessible to young people | 1 |
| Moving services will lead to an overall loss in quality and diversity of the services delivered | 1 |

Base: all using Accrington Youth Offending Team and making a comment (9)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 1 |
| Heart of community/community asset/hub | 1 |
| Move services into one building to reduce overall running costs (not just LCC service) | 1 |
| Explore offering more services from the existing building (public toilets, community services, library, ICT, youth services | 1 |
| Have close discussions with local communities/service users to understand impacts – develop mitigations/alternatives | 1 |
| Use facilities differently to raise money, when it is not being used eg rent out space to the local school, use as a small meeting room | 1 |
| With these proposals the public transport network needs investing in | 1 |

Base: all using Accrington Youth Offending Team and making a comment (4)

**Clayton-le-Moors Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will remove my main/sole access to computers/the internet | 14 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing | 11 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 11 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 10 |

Base: all using Clayton-le-Moors Library and making a comment (75)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 12 |
| Should be protected from budget savings/cuts because they provide people's services | 8 |
| It provides computer/internet access for those without it | 8 |
| They are vital to the community/community asset | 7 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 7 |
| I would no longer borrow books/read regularly | 7 |
| General negative comment about consultation carried out by LCC | 7 |

Base: all using Clayton-le-Moors Library and making a comment (59)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 10 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 10 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 6 |
| Suggestion for service that could be offered | 5 |

Base: all using Clayton-le-Moors Library and making a comment (36)

**Clayton-le-Moors Young People's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact on their health and wellbeing | 4 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 4 |
| Concerned about loss of events at the children's centre | 3 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 2 |
| I will miss my library greatly if it closed (devastated/depressed) | 2 |
| Other comment (general) | 2 |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wellbeing | 2 |
| Closures will negatively impact my child's social development | 2 |
| Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing | 2 |
| Concern that young people will lack positive opportunities to socialise with each other | 2 |
| Concern that information, advice and guidance will not be as accessible to young people | 2 |

Base: all using Clayton-le-Moors Young People's Centre and making a comment (20)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Current property has: well situated in town centre | 3 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 3 |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 3 |
| Concern that information, advice and guidance will not be as accessible to young people | 3 |
| Positive comment about staff | 2 |
| The area is severely deprived so should retain services to support vulnerable groups | 2 |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 2 |
| General negative comment about consultation carried out by LCC | 2 |
| Concern that young people will lack positive opportunities to socialise with each other | 2 |
| Concerned that removing opportunities to provide key early support might delay help and put added pressure on government | 2 |
| Some people might not be able to get to new service locations because its inconvenient | 1 |
| There are no viable alternatives in the area providing these services eg book lending | 1 |
| Villages/towns will lose a big sense of community if the libraries close | 1 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative impact on their health and wellbeing | 1 |
| Proposed property: would not have same facilities | 1 |
| Concern that young people will lack opportunities to participate in positive activities | 1 |
| Current property has: close to other local amenities | 1 |
| Concerned about loss of health worker advice | 1 |
| Library provision is necessary, whether as a mobile library service or combined with other services in a building | 1 |
| Moving services will lead to an overall loss in quality and diversity of the services delivered | 1 |

Base: all using Clayton-le-Moors Young People's Centre and making a comment (17)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 6 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 4 |
| Suggestion for service that could be offered | 3 |
| Move services into one building to reduce overall running costs (not just LCC service) | 3 |

Base: all using Clayton-le-Moors Young People's Centre and making a comment (13)

**Great Harwood Young People's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concern that young people will lack positive opportunities to socialise with each other | 5 |
| Concern that young people will lack opportunities to participate in positive activities | 5 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 4 |
| Concern that loss of the library will limit social opportunities for elderly, leading to seclusion/isolation/loneliness | 4 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 3 |
| I will miss my library greatly if it closed (devastated/depressed) | 3 |
| Other comment (general) | 3 |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wellbeing | 3 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact on their wellbeing | 3 |
| Concerned about loss of events at the children's centre | 3 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 3 |
| Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing | 3 |

Base: all using Great Harwood Young People's Centre and making a comment (31)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 6 |
| Concern that information, advice and guidance will not be as accessible to young people | 5 |
| There are no viable alternatives in the area providing these services eg book lending | 4 |

Base: all using Great Harwood Young People's Centre and making a comment (30)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 4 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 4 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 3 |
| Suggestion for service that could be offered | 3 |
| Very specific comment about a property | 2 |
| Stop cutting useful social services (eg children's/youth centre's) | 2 |
| Move services into one building to reduce overall running costs (not just LCC service) | 2 |
| It is short sighted to cut services. There is a social cost. | 2 |
| LCC have moral obligation to keep the libraries open | 2 |
| With these proposals the public transport network needs investing in | 2 |

Base: all using Great Harwood Young People's Centre and making a comment (18)

**Huncoat Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closures will negatively impact my child's social development | 4 |
| Other comment (general) | 3 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 3 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 3 |
| Closures in deprived areas will mean that it is more difficult for vulnerable groups to access the help they need | 3 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 2 |
| Concerned about loss of events at the children's centre | 2 |

Base: all using Huncoat Children's Centre and making a comment (19)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 2 |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 2 |
| General negative comment about consultation carried out by LCC | 2 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 1 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 1 |
| Should be protected from budget savings/cuts because they provide people's services | 1 |
| Some people might not be able to get to new service locations because its inconvenient | 1 |
| Current property has: well situated in town centre | 1 |
| There are no viable alternatives in the area providing these services eg book lending | 1 |
| Villages/towns will lose a big sense of community if the libraries close | 1 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i | 1 |
| Proposed property: would not have same facilities | 1 |
| Interesting comment for qualitative analysis later | 1 |
| Concerned about loss of health worker advice | 1 |
| Concern that information, advice and guidance will not be as accessible to young people | 1 |
| Moving services will lead to an overall loss in quality and diversity of the services delivered | 1 |

Base: all using Huncoat Children's Centre and making a comment (12)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 3 |
| Other comment | 2 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 1 |
| Heart of community/community asset/hub | 1 |
| Move services into one building to reduce overall running costs (not just LCC service) | 1 |
| It’s a social hub promoting wellbeing/community cohesion through social interaction. Without it people may become lonely/isolated | 1 |
| Keep specific properties services as they are | 1 |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 1 |
| Concern that young people will lack opportunities to participate in positive activities | 1 |
| With these proposals the public transport network needs investing in | 1 |

Base: all using Huncoat Children's Centre and making a comment (9)

**Oswaldtwistle Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 33 |
| I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience | 26 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 22 |

Base: all using Oswaldtwistle Library and making a comment (137)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 28 |
| They are vital to the community/community asset | 25 |
| Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative impact on health and wellbeing | 20 |
| It provides computer/internet access for those without it | 20 |

Base: all using Oswaldtwistle Library and making a comment (104)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 15 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 10 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 6 |
| It’s a social hub promoting wellbeing/community cohesion through social interaction. Without it people may become lonely | 6 |

Base: all using Oswaldtwistle Library and making a comment (50)

**Oswaldtwistle Young People's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| I will miss my library greatly if it closed (devastated/depressed) | 4 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 3 |
| Other comment (general) | 3 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing | 2 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 2 |
| Closing the library will remove my main/sole access to computers/the internet | 2 |
| Concern that young people will lack opportunities to participate in positive activities | 2 |
| Concern that information, advice and guidance will not be as accessible to young people | 2 |

Base: all using Oswaldtwistle Young People's Centre and making a comment (22)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 4 |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 3 |
| Concern that information, advice and guidance will not be as accessible to young people | 3 |
| Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative | 2 |
| Should be protected from budget savings/cuts because they provide people's services | 2 |
| Some people might not be able to get to new service locations because its inconvenient | 2 |
| Positive comment about staff | 2 |
| The area is severely deprived so should retain services to support vulnerable groups | 2 |
| Current property has: well situated in town centre | 2 |
| Villages/towns will lose a big sense of community if the libraries close | 2 |
| General negative comment about consultation carried out by LCC | 2 |

Base: all using Oswaldtwistle Young People's Centre and making a comment (18)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 3 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 2 |
| Move services into one building to reduce overall running costs (not just LCC service) | 2 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 1 |
| Heart of community/community asset/hub | 1 |
| Suggestion for service that could be offered | 1 |
| Don't make cuts to the library service. Stop cutting useful learning services (eg library). | 1 |
| Our area does/will lack vital public services | 1 |
| Doesn't really say anything | 1 |
| With these proposals the public transport network needs investing in | 1 |

Base: all using Oswaldtwistle Young People's Centre and making a comment (8)

**Rishton Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading to negative impact on wellbing | 19 |
| Closing the library will remove my main/sole access to computers/the internet | 18 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing | 17 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 17 |

Base: all using Rishton Library and making a comment (106)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 17 |
| They are vital to the community/community asset | 16 |
| Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative impact on wellbeing | 15 |
| I would no longer borrow books/read regularly | 15 |

Base: all using Rishton Library and making a comment (82)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 13 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 11 |
| Suggestion for service that could be offered | 5 |
| Reduce opening hours of the services (rather than close libraries or children's centres) | 5 |

Base: all using Rishton Library and making a comment (48)

**Sure Start Hyndburn - Accrington South Children's Centre (The Beeches)**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned about loss of events at the children's centre | 20 |
| Closures will negatively impact my child's social development | 14 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact on their wellbeing | 11 |

Base: all using Sure Start Hyndburn - Accrington South Children's Centre (The Beeches) and making a comment (65)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 15 |
| There are no viable alternatives in the area providing these services eg book lending | 14 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 10 |

Base: all using Sure Start Hyndburn - Accrington South Children's Centre (The Beeches) and making a comment (49)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 4 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 3 |
| Heart of community/community asset/hub | 3 |
| Stop cutting useful social services (eg children's/youth centre's) | 3 |
| Other comment | 2 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 2 |
| Don't make cuts to the library service. Stop cutting useful learning services (eg library). | 2 |
| Keep specific properties services | 2 |
| Our area does/will lack vital public services | 2 |
| Explore offering more services from the existing building (public toilets, community services, library, ICT, youth services | 2 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 2 |
| Concern that young people will lack opportunities to participate in positive activities | 2 |

Base: all using Sure Start Hyndburn - Accrington South Children's Centre (The Beeches) and making a comment (20)

**Lancaster**

**Appletree Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 18 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact | 15 |
| Closures will negatively impact my child's social development | 15 |

Base: all using Appletree Children's Centre and making a comment (92)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i | 14 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 12 |
| Concerned about loss of health worker advice | 12 |

Base: all using Appletree Children's Centre and making a comment (73)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 26 |
| Other comment | 6 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 6 |

Base: all using Appletree Children's Centre and making a comment (65)

**Children's Social Care (Sefton Drive)**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 13 |
| Other comment (general) | 8 |
| Closures in deprived areas will mean that it is more difficult for vulnerable groups to access the help they need | 8 |

Base: all using Children's Social Care (Sefton Drive) and making a comment (40)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 6 |
| Should be protected from budget savings/cuts because they provide people's services | 4 |
| Positive comment about staff | 4 |
| The area is severely deprived so should retain services to support vulnerable groups | 4 |

Base: all using Children's Social Care (Sefton Drive) and making a comment (28)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 11 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 5 |
| Other comment | 3 |

Base: all using Children's Social Care (Sefton Drive) and making a comment (31)

**Halton Library and Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 13 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 12 |
| Other comment (general) | 9 |

Base: all using Halton Library and Children's Centre and making a comment (63)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 7 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 7 |
| Should be protected from budget savings/cuts because they provide people's services | 7 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 7 |

Base: all using Halton Library and Children's Centre and making a comment (47)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 9 |
| Heart of community/community asset/hub | 4 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 4 |
| Don't make cuts to the library service. Stop cutting useful learning services (eg library). | 4 |
| Move services into one building to reduce overall running costs (not just LCC service) | 4 |
| Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library u | 4 |
| Reduce opening hours of the services (rather than close libraries or children's centres) | 4 |
| Use more volunteers to reduce staffing costs | 4 |
| Negative comments about consultation carried out by LCC being poor/ uncoordinated/unclear | 4 |

Base: all using Halton Library and Children's Centre and making a comment (46)

**Heysham Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Other comment (general) | 33 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 32 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 28 |

Base: all using Heysham Library and making a comment (272)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 39 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 28 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 22 |

Base: all using Heysham Library and making a comment (228)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 68 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 23 |
| Other comment | 20 |

Base: all using Heysham Library and making a comment (179)

**Lancaster and Morecambe Adult Disability Day Services (Thorpe View)**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Other comment (general) | 7 |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel | 5 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 4 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 4 |
| I will miss my library greatly if it closed (devastated/depressed) | 4 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 4 |

Base: all using Lancaster and Morecambe Adult Disability Day Services (Thorpe View) and making a comment (30)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Should be protected from budget savings/cuts because they provide people's services | 4 |
| Current property has: well situated in town centre | 3 |
| They are vital to the community/community asset | 2 |
| I would no longer borrow books/read regularly | 2 |
| Some people may not have the ability/means to get to them at all eg don’t have a car | 2 |
| Proposed property: would not have same facilities | 2 |
| Current property has: close to other local amenities | 2 |
| Concerned that removing opportunities to provide key early support might delay help and put added pressure on government | 2 |
| It would affect my employment as I work closely with the facility | 2 |

Base: all using Lancaster and Morecambe Adult Disability Day Services (Thorpe View) and making a comment (22)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 9 |
| Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library u | 3 |
| Lack of investment in the future generations of Lancashire residents | 3 |

Base: all using Lancaster and Morecambe Adult Disability Day Services (Thorpe View) and making a comment (24)

**Lancaster Central Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 59 |
| Other comment (general) | 57 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 56 |

Base: all using Lancaster Central Library and making a comment (482)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 66 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 49 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 47 |

Base: all using Lancaster Central Library and making a comment (392)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 108 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 30 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 27 |
| Other comment | 27 |

Base: all using Lancaster Central Library and making a comment (316)

**Lune Park Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 31 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact | 23 |
| Concerned about loss of health worker advice | 22 |

Base: all using Lune Park Children's Centre and making a comment (141)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 30 |
| Concerned about loss of health worker advice | 18 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i | 15 |

Base: all using Lune Park Children's Centre and making a comment (120)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 47 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 10 |
| Children's centre's are vital in deprived areas | 9 |

Base: all using Lune Park Children's Centre and making a comment (106)

**Morecambe Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 76 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 62 |
| Other comment (general) | 59 |

Base: all using Morecambe Library and making a comment (513)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 68 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 54 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 42 |
| It provides computer/internet access for those without it | 42 |

Base: all using Morecambe Library and making a comment (400)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 115 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 35 |
| Other comment | 27 |

Base: all using Morecambe Library and making a comment (329)

**The Carnforth Hub Children's Centre and Young People's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 15 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 13 |
| Other comment (general) | 10 |

Base: all using The Carnforth Hub Children's Centre and Young People's Centre and making a comment (82)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 8 |
| The area is severely deprived so should retain services to support vulnerable groups | 7 |
| They are vital to the community/community asset | 6 |
| Some people might not be able to get to new service locations because its inconvenient | 6 |
| Positive comment about staff | 6 |

Base: all using The Carnforth Hub Children's Centre and Young People's Centre and making a comment (62)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 18 |
| Other comment | 5 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 4 |
| Very specific comment about a property | 4 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 4 |
| Stop cutting useful social services (eg children's/youth centre's) | 4 |
| Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library u | 4 |

Base: all using The Carnforth Hub Children's Centre and Young People's Centre and making a comment (58)

**Vale View Day Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Other comment (general) | 4 |
| Concerned about loss of health worker advice | 4 |
| Closures in deprived areas will mean that it is more difficult for vulnerable groups to access the help they need | 4 |

Base: all using Vale View Day Centre and making a comment (25)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Should be protected from budget savings/cuts because they provide people's services | 4 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 3 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 3 |
| Some people may not have the ability/means to get to them at all eg don’t have a car | 3 |

Base: all using Vale View Day Centre and making a comment (21)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 4 |
| Stop cutting useful social services (eg children's/youth centre's) | 4 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 3 |
| Don't make cuts to the library service. Stop cutting useful learning services (eg library). | 3 |

Base: all using Vale View Day Centre and making a comment (22)

**Westgate Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 41 |
| Closures will negatively impact my child's social development | 29 |
| Concerned about loss of health worker advice | 27 |

Base: all using Westgate Children's Centre and making a comment (159)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 28 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i | 21 |
| The area is severely deprived so should retain services to support vulnerable groups | 16 |

Base: all using Westgate Children's Centre and making a comment (138)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 68 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 22 |
| Stop cutting useful social services (eg children's/youth centre's) | 19 |

Base: all using Westgate Children's Centre and making a comment (134)

**White Cross Education Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 23 |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel | 20 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 16 |
| Other comment (general) | 16 |

Base: all using White Cross Education Centre and making a comment (145)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 21 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 16 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 15 |

Base: all using White Cross Education Centre and making a comment (119)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 35 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 12 |
| Very specific comment about a property | 11 |

Base: all using White Cross Education Centre and making a comment (108)

**Balmoral Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 52 |
| Closures will negatively impact my child's social development | 37 |
| Concerned about loss of health worker advice | 37 |

Base: all using Balmoral Children's Centre and making a comment (211)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 37 |
| The area is severely deprived so should retain services to support vulnerable groups | 26 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i | 25 |

Base: all using Balmoral Children's Centre and making a comment (178)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 85 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 32 |
| Stop cutting useful social services (eg children's/youth centre's) | 23 |

Base: all using Balmoral Children's Centre and making a comment (176)

**Barton Road Young People's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 26 |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel | 20 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 15 |

Base: all using Barton Road Young People's Centre and making a comment (111)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 15 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 13 |
| Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative | 13 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 13 |

Base: all using Barton Road Young People's Centre and making a comment (104)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 22 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 8 |
| It’s a social hub promoting wellbeing/community cohesion through social interaction. Without it people may become lone | 8 |

Base: all using Barton Road Young People's Centre and making a comment (93)

**Bolton-le-Sands Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 40 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 35 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 28 |

Base: all using Bolton-le-Sands Library and making a comment (204)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 58 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 54 |
| The recent investment/refurbishment of this building will be a complete waste of money if closed | 40 |

Base: all using Bolton-le-Sands Library and making a comment (185)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 47 |
| The recent investment/refurbishment of this building will be a complete waste of money if closed | 19 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 18 |
| Heart of community/community asset/hub | 18 |

Base: all using Bolton-le-Sands Library and making a comment (149)

**Carnforth Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 31 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 30 |
| Closing the library will remove my main/sole access to computers/the internet | 20 |

Base: all using Carnforth Library and making a comment (183)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 36 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 30 |
| They are vital to the community/community asset | 29 |

Base: all using Carnforth Library and making a comment (151)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 38 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 13 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 13 |

Base: all using Carnforth Library and making a comment (123)

**Firbank Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 32 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 31 |
| Concerned about loss of health worker advice | 24 |

Base: all using Firbank Children's Centre and making a comment (133)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 24 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i | 20 |
| Some people might not be able to get to new service locations because its inconvenient | 16 |

Base: all using Firbank Children's Centre and making a comment (115)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 37 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 12 |
| Stop cutting useful social services (eg children's/youth centre's) | 10 |

Base: all using Firbank Children's Centre and making a comment (96)

**Galgate Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 7 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 6 |
| Concerned about loss of events at the children's centre | 5 |

Base: all using Galgate Children's Centre and making a comment (26)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 8 |
| Some people might not be able to get to new service locations because its inconvenient | 4 |
| Concerned about loss of health worker advice | 4 |
| Concerned that there is already a lack of sufficient nursery care in the area and closures will further escalate this is | 4 |

Base: all using Galgate Children's Centre and making a comment (25)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 4 |
| Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library u | 4 |
| Other comment | 3 |
| Stop cutting useful social services (eg children's/youth centre's) | 3 |
| Negative comments about consultation carried out by LCC being poor/ uncoordinated/unclear | 3 |

Base: all using Galgate Children's Centre and making a comment (21)

**Heysham Children's Centre and Young People's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 34 |
| Concerned about loss of health worker advice | 26 |
| Closures will negatively impact my child's social development | 24 |

Base: all using Heysham Children's Centre and Young People's Centre and making a comment (158)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 24 |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 19 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i | 18 |

Base: all using Heysham Children's Centre and Young People's Centre and making a comment (147)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 62 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 17 |
| Stop cutting useful social services (eg children's/youth centre's) | 14 |

Base: all using Heysham Children's Centre and Young People's Centre and making a comment (133)

**Lancaster Registration Office**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 36 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 25 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 24 |

Base: all using Lancaster Registration Office and making a comment (219)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 22 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 22 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i | 22 |

Base: all using Lancaster Registration Office and making a comment (189)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 50 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 16 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 15 |

Base: all using Lancaster Registration Office and making a comment (149)

**Morecambe Registration Office**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Other comment (general) | 13 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 13 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 10 |

Base: all using Morecambe Registration Office and making a comment (99)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 14 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 11 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 11 |

Base: all using Morecambe Registration Office and making a comment (81)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 21 |
| Stop cutting useful social services (eg children's/youth centre's) | 8 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 7 |

Base: all using Morecambe Registration Office and making a comment (62)

**Poulton Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 35 |
| Concerned about loss of health worker advice | 26 |
| Closures will negatively impact my child's social development | 25 |

Base: all using Poulton Children's Centre and making a comment (165)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 27 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i | 27 |
| The area is severely deprived so should retain services to support vulnerable groups | 16 |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 16 |

Base: all using Poulton Children's Centre and making a comment (151)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 56 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 13 |
| Other comment | 12 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 12 |

Base: all using Poulton Children's Centre and making a comment (137)

**Ryelands Young People's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Other comment (general) | 6 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 6 |
| Concern that lack of places for young people to go will lead to an increase in anti-social behaviour | 6 |

Base: all using Ryelands Young People's Centre and making a comment (46)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 7 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 6 |
| They are vital to the community/community asset | 4 |
| Positive comment about staff | 4 |

Base: all using Ryelands Young People's Centre and making a comment (36)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 10 |
| Stop cutting useful social services (eg children's/youth centre's) | 6 |
| Other comment | 4 |

Base: all using Ryelands Young People's Centre and making a comment (33)

**Silverdale Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 17 |
| Other comment (general) | 13 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 11 |

Base: all using Silverdale Library and making a comment (66)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 18 |
| They are vital to the community/community asset | 16 |
| I would no longer borrow books/read regularly | 13 |

Base: all using Silverdale Library and making a comment (56)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 19 |
| Heart of community/community asset/hub | 7 |
| Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library u | 6 |

Base: all using Silverdale Library and making a comment (53)

**Pendle**

**Barnoldswick Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Other comment (general) | 23 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 15 |
| Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing | 15 |

Base: all using Barnoldswick Library and making a comment (133)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 17 |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 13 |
| Should be protected from budget savings/cuts because they provide people's services | 12 |

Base: all using Barnoldswick Library and making a comment (97)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 15 |
| Other comment | 11 |
| Move services into one building to reduce overall running costs (not just LCC service) | 11 |

Base: all using Barnoldswick Library and making a comment (79)

**Beacon Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 15 |
| Concerned about loss of events at the children's centre | 11 |
| Other comment (general) | 9 |

Base: all using Beacon Children's Centre and making a comment (60)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 12 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i | 8 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 6 |

Base: all using Beacon Children's Centre and making a comment (34)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 6 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 4 |
| Stop cutting useful social services (eg children's/youth centre's) | 4 |
| Positive comment about staff | 4 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 4 |

Base: all using Beacon Children's Centre and making a comment (24)

**Burnley and Pendle Adult Disability Day Services (Marsden Centre)**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 3 |
| Closing the library will remove my main/sole access to computers/the internet | 3 |
| Other comment (general) | 3 |

Base: all using Burnley and Pendle Adult Disability Day Services (Marsden Centre) and making a comment (17)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 2 |
| They are vital to the community/community asset | 1 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 1 |
| It provides computer/internet access for those without it | 1 |
| The area is severely deprived so should retain services to support vulnerable groups | 1 |
| No alternative place for organised groups to meet in the area | 1 |
| Interesting comment for qualitative analysis later | 1 |
| It is valuable safe environment | 1 |
| Library provision is necessary, whether as a mobile library service or combined with other services in a building | 1 |

Base: all using Burnley and Pendle Adult Disability Day Services (Marsden Centre) and making a comment (7)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 4 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 2 |
| Other comment | 2 |

Base: all using Burnley and Pendle Adult Disability Day Services (Marsden Centre) and making a comment (10)

**Byron View Day Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing | 6 |
| Concern that lack of places for young people to go will lead to an increase in anti-social behaviour | 4 |
| Less services will lead children on streets and associated problems | 3 |

Base: all using Byron View Day Centre and making a comment (18)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Longer journeys are a potential barrier to young people accessing services (they may use them less/not at all) | 3 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 2 |
| Positive comment about staff | 2 |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 2 |
| Concern that young people will lack opportunities to participate in positive activities | 2 |
| It is valuable safe environment | 2 |
| Concern that young people will lack positive opportunities to socialise with each other | 2 |

Base: all using Byron View Day Centre and making a comment (13)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Other comment | 4 |
| Prioritise this area/don't close specific property | 3 |
| Move services into one building to reduce overall running costs (not just LCC service) | 2 |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 2 |
| Longer journeys are a potential barrier to young people accessing services (they may use them less/not at all) | 2 |

Base: all using Byron View Day Centre and making a comment (15)

**Children's Social Care (Burnley Road Colne)**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact | 7 |
| Other comment (general) | 6 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 6 |

Base: all using Children's Social Care (Burnley Road Colne) and making a comment (31)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 3 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 3 |
| Positive comment about staff | 3 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 3 |
| Concerned that removing opportunities to provide key early support might delay help and put added pressure on government | 3 |

Base: all using Children's Social Care (Burnley Road Colne) and making a comment (17)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 3 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 3 |
| Other comment | 2 |
| Positive comment about staff | 2 |
| Add new/modern services to encourage more widespread use of the building | 2 |
| General negative comment about the proposal | 2 |
| Cutting these service will cost more in the long term by putting pressure on other government services (false economy) | 2 |

Base: all using Children's Social Care (Burnley Road Colne) and making a comment (14)

**Colne Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 14 |
| Other comment (general) | 7 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 6 |

Base: all using Colne Children's Centre and making a comment (57)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 8 |
| They are vital to the community/community asset | 5 |
| I would no longer borrow books/read regularly | 4 |
| Some people might not be able to get to new service locations because its inconvenient | 4 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i | 4 |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 4 |

Base: all using Colne Children's Centre and making a comment (34)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 6 |
| Other comment | 4 |
| Consider the negative impact on local communities | 4 |

Base: all using Colne Children's Centre and making a comment (25)

**Colne Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Other comment (general) | 28 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 20 |
| I will miss my library greatly if it closed (devastated/depressed) | 17 |

Base: all using Colne Library and making a comment (143)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 18 |
| It provides computer/internet access for those without it | 15 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 10 |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 10 |

Base: all using Colne Library and making a comment (96)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Other comment | 15 |
| Prioritise this area/don't close specific property | 10 |
| Add new/modern services to encourage more widespread use of the building | 8 |

Base: all using Colne Library and making a comment (90)

**Earby Community Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 36 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 29 |
| Other comment (general) | 25 |

Base: all using Earby Community Centre and making a comment (167)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 14 |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 11 |
| Should be protected from budget savings/cuts because they provide people's services | 9 |

Base: all using Earby Community Centre and making a comment (96)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 22 |
| Move services into one building to reduce overall running costs (not just LCC service) | 16 |
| Other comment | 8 |
| Very specific comment about a property | 8 |
| Add new/modern services to encourage more widespread use of the building | 8 |

Base: all using Earby Community Centre and making a comment (73)

**Family Tree Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Other comment (general) | 12 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 12 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 10 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 10 |

Base: all using Family Tree Children's Centre and making a comment (73)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 11 |
| They are vital to the community/community asset | 10 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 8 |

Base: all using Family Tree Children's Centre and making a comment (55)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 11 |
| Stop cutting useful social services (eg children's/youth centre's) | 7 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 6 |

Base: all using Family Tree Children's Centre and making a comment (43)

**Gisburn Road Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 9 |
| Other comment (general) | 7 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 7 |

Base: all using Gisburn Road Children's Centre and making a comment (52)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 8 |
| They are vital to the community/community asset | 7 |
| Concern that young people will lack positive opportunities to socialise with each other | 5 |

Base: all using Gisburn Road Children's Centre and making a comment (34)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Other comment | 6 |
| Prioritise this area/don't close specific property | 5 |
| Add new/modern services to encourage more widespread use of the building | 3 |
| Consider the specific needs of each community before removing facilities | 3 |

Base: all using Gisburn Road Children's Centre and making a comment (23)

**Nelson Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Other comment (general) | 42 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 29 |
| Closing the library will remove my main/sole access to computers/the internet | 21 |

Base: all using Nelson Library and making a comment (189)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 26 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 25 |
| It provides computer/internet access for those without it | 17 |

Base: all using Nelson Library and making a comment (138)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 25 |
| Other comment | 14 |
| Add new/modern services to encourage more widespread use of the building | 12 |

Base: all using Nelson Library and making a comment (113)

**The Zone in Pendle**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing | 21 |
| Other comment (general) | 16 |
| Concern that young people will lack positive opportunities to socialise with each other | 12 |
| Less services will lead children on streets and associated problems | 12 |

Base: all using The Zone in Pendle and making a comment (70)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 13 |
| Concern that young people will lack positive opportunities to socialise with each other | 11 |
| Concern that young people will lack opportunities to participate in positive activities | 10 |

Base: all using The Zone in Pendle and making a comment (52)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Add new/modern services to encourage more widespread use of the building | 11 |
| Stop cutting useful social services (eg children's/youth centre's) | 10 |
| Move services into one building to reduce overall running costs (not just LCC service) | 7 |

Base: all using The Zone in Pendle and making a comment (52)

**Walton Lane Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 12 |
| Other comment (general) | 10 |
| Concerned about loss of health worker advice | 9 |

Base: all using Walton Lane Children's Centre and making a comment (57)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 6 |
| Current property has: well situated in town centre | 5 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i | 5 |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 5 |

Base: all using Walton Lane Children's Centre and making a comment (32)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Other comment | 6 |
| Positive comment about staff | 6 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 5 |
| Concerns about the jobs of staff/loss of skills | 5 |

Base: all using Walton Lane Children's Centre and making a comment (30)

**Barnoldswick Young People's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing | 22 |
| Other comment (general) | 11 |
| Less services will lead children on streets and associated problems | 10 |

Base: all using Barnoldswick Young People's Centre and making a comment (60)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 18 |
| Concern that young people will lack opportunities to participate in positive activities | 12 |
| Concern that young people will lack positive opportunities to socialise with each other | 10 |

Base: all using Barnoldswick Young People's Centre and making a comment (47)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Other comment | 11 |
| Add new/modern services to encourage more widespread use of the building | 6 |
| Prioritise this area/don't close specific property | 4 |
| Concern that young people will lack opportunities to participate in positive activities | 4 |
| Use facilities differently to raise money, when it is not being used eg rent out space to the local school, use as a sma | 4 |

Base: all using Barnoldswick Young People's Centre and making a comment (45)

**Barrowford Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Other comment (general) | 11 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 9 |
| I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience | 7 |

Base: all using Barrowford Library and making a comment (42)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 7 |
| I would no longer borrow books/read regularly | 6 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 5 |
| Positive comment about staff | 5 |

Base: all using Barrowford Library and making a comment (33)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Add new/modern services to encourage more widespread use of the building | 5 |
| Other comment | 4 |
| Move services into one building to reduce overall running costs (not just LCC service) | 3 |
| Questioning selection criteria or suggesting there are problems with selection criteria of buildings earmarked for closu | 3 |

Base: all using Barrowford Library and making a comment (23)

**Brierfield Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 31 |
| Closing the library will remove my main/sole access to computers/the internet | 30 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 29 |

Base: all using Brierfield Library and making a comment (172)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 36 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 24 |
| The recent investment/refurbishment of this building will be a complete waste of money if closed | 23 |

Base: all using Brierfield Library and making a comment (144)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 30 |
| Keep specific properties services as they are | 11 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 10 |

Base: all using Brierfield Library and making a comment (108)

**Brierfield Young People's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing | 10 |
| Less services will lead children on streets and associated problems | 9 |
| Closing the library will remove my main/sole access to computers/the internet | 7 |

Base: all using Brierfield Young People's Centre and making a comment (53)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| The recent investment/refurbishment of this building will be a complete waste of money if closed | 8 |
| Concern that young people will lack opportunities to participate in positive activities | 8 |
| They are vital to the community/community asset | 7 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 7 |
| Concern that information, advice and guidance will not be as accessible to young people | 7 |

Base: all using Brierfield Young People's Centre and making a comment (44)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 9 |
| Other comment | 7 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 5 |

Base: all using Brierfield Young People's Centre and making a comment (35)

**Colne Young People's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing | 14 |
| Longer journeys are a potential barrier to young people accessing services (they may use them less/not at all) | 8 |
| Concern that lack of places for young people to go will lead to an increase in anti-social behaviour | 7 |

Base: all using Colne Young People's Centre and making a comment (36)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 8 |
| Concern that young people will lack opportunities to participate in positive activities | 7 |
| Concern that young people will lack positive opportunities to socialise with each other | 7 |

Base: all using Colne Young People's Centre and making a comment (24)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Other comment | 7 |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 6 |
| Stop cutting useful social services (eg children's/youth centre's) | 4 |
| Move services into one building to reduce overall running costs (not just LCC service) | 4 |
| Longer journeys are a potential barrier to young people accessing services (they may use them less/not at all) | 4 |

Base: all using Colne Young People's Centre and making a comment (31)

**Earby Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will impact on community cohesion because it’s a vital community asset | 17 |
| Other comment (general) | 15 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 14 |

Base: all using Earby Library and making a comment (93)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Should be protected from budget savings/cuts because they provide people's services | 9 |
| Some people might not be able to get to new service locations because its inconvenient | 8 |
| They are vital to the community/community asset | 7 |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 7 |

Base: all using Earby Library and making a comment (60)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 14 |
| Move services into one building to reduce overall running costs (not just LCC service) | 12 |
| Other comment | 7 |

Base: all using Earby Library and making a comment (46)

**Pendleside Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Other comment (general) | 4 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 2 |
| I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience | 2 |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel | 2 |
| Positive comment about staff | 2 |
| Closing the library will remove my access to learning/research resources | 2 |
| Concerned about loss of events at the children's centre | 2 |
| Concerned about loss of health worker advice | 2 |
| Closing the library will remove my access to a space for activities | 2 |
| Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing | 2 |
| Centralising services will increase traffic congestion/parking issues | 2 |
| Unlikely to continue using the services (because of distance) | 2 |

Base: all using Pendleside Children's Centre and making a comment (20)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Positive comment about staff | 3 |
| Should be protected from budget savings/cuts because they provide people's services | 2 |
| Some people might not be able to get to new service locations because its inconvenient | 2 |
| Interesting comment for qualitative analysis later | 2 |

Base: all using Pendleside Children's Centre and making a comment (12)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Other budget comment – (eg save money elsewhere, reduce costs) | 3 |
| Other comment | 3 |
| Prioritise this area/don't close specific property | 2 |
| Consider the negative impact on local communities | 2 |

Base: all using Pendleside Children's Centre and making a comment (11)

**Trawden Library and Riverside Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Other comment (general) | 13 |
| Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing | 6 |
| I will miss my library greatly if it closed (devastated/depressed) | 5 |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel | 5 |

Base: all using Trawden Library and Riverside Children's Centre and making a comment (38)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 9 |
| I would no longer borrow books/read regularly | 5 |
| Should be protected from budget savings/cuts because they provide people's services | 4 |

Base: all using Trawden Library and Riverside Children's Centre and making a comment (30)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Other comment | 4 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 3 |
| Consider the negative impact on local communities | 3 |

Base: all using Trawden Library and Riverside Children's Centre and making a comment (26)

**Trawden Young People's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing | 6 |
| I will miss my library greatly if it closed (devastated/depressed) | 4 |
| Other comment (general) | 3 |
| Concern that young people will lack opportunities to participate in positive activities | 3 |
| Concern that lack of places for young people to go will lead to an increase in anti-social behaviour | 3 |

Base: all using Trawden Young People's Centre and making a comment (19)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Longer journeys are a potential barrier to young people accessing services (they may use them less/not at all) | 4 |
| Should be protected from budget savings/cuts because they provide people's services | 2 |
| I would no longer borrow books/read regularly | 2 |
| No alternative place for organised groups to meet in the area | 2 |

Base: all using Trawden Young People's Centre and making a comment (10)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Other comment | 3 |
| Questioning selection criteria or suggesting there are problems with selection criteria of buildings earmarked for closu | 2 |
| Longer journeys are a potential barrier to young people accessing services (they may use them less/not at all) | 2 |
| With these proposals the public transport network needs investing in | 2 |

Base: all using Trawden Young People's Centre and making a comment (15)

**Preston**

**Ashton Young People's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 2 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 1 |
| I will continue to use my library if it stays open | 1 |
| Closures will negatively impact my child's social development | 1 |
| Accessing services will be difficult without a car | 1 |
| Longer journeys are a potential barrier to young people accessing services (they may use them less/not at all) | 1 |
| It will negatively impact on my employment | 1 |

Base: all using Ashton Young People's Centre and making a comment (4)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| There are no viable alternatives in the area providing these services eg book lending | 2 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 2 |
| They are vital to the community/community asset | 1 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 1 |
| Should be protected from budget savings/cuts because they provide people's services | 1 |
| Positive comment about staff | 1 |
| Our town is deeply lacking public services already | 1 |
| Interesting comment for qualitative analysis later | 1 |
| Current property has: close to other local amenities | 1 |
| Concerned about loss of health worker advice | 1 |
| Concerned that the support provided to vulnerable people thus far will be wasted if the centre closes as users may not b | 1 |

Base: all using Ashton Young People's Centre and making a comment (5)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 1 |
| Other comment | 1 |
| Consider the negative impact on local communities | 1 |
| This library is busy (well used) | 1 |
| Questioning selection criteria or suggesting there are problems with selection criteria of buildings earmarked for closu | 1 |
| Wrong property has been chosen in this area | 1 |

Base: all using Ashton Young People's Centre and making a comment (2)

**Children's Social Care (Ripon Street)**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 22 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 17 |
| It will negatively impact on my employment | 15 |

Base: all using Children's Social Care (Ripon Street) and making a comment (42)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 18 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i | 13 |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 9 |

Base: all using Children's Social Care (Ripon Street) and making a comment (34)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Stop cutting useful social services (eg children's/youth centre's) | 9 |
| Prioritise this area/don't close specific property | 8 |
| This library is busy (well used) | 7 |
| Questioning selection criteria or suggesting there are problems with selection criteria of buildings earmarked for closu | 7 |

Base: all using Children's Social Care (Ripon Street) and making a comment (32)

**Children's Social Care (St Luke's Centre)**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 20 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 15 |
| It will negatively impact on my employment | 13 |

Base: all using Children's Social Care (St Luke's Centre) and making a comment (40)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 16 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i | 12 |
| They are vital to the community/community asset | 8 |
| Should be protected from budget savings/cuts because they provide people's services | 8 |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 8 |

Base: all using Children's Social Care (St Luke's Centre) and making a comment (34)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 9 |
| Stop cutting useful social services (eg children's/youth centre's) | 9 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 5 |
| This library is busy (well used) | 5 |
| Questioning selection criteria or suggesting there are problems with selection criteria of buildings earmarked for closu | 5 |
| Children's centre's are vital in deprived areas | 5 |

Base: all using Children's Social Care (St Luke's Centre) and making a comment (29)

**Harris Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 33 |
| I will miss my library greatly if it closed (devastated/depressed) | 31 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 27 |

Base: all using Harris Library and making a comment (187)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 47 |
| Should be protected from budget savings/cuts because they provide people's services | 33 |
| Some people might not be able to get to new service locations because its inconvenient | 30 |

Base: all using Harris Library and making a comment (162)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 34 |
| This library is busy (well used) | 16 |
| Stop cutting useful social services (eg children's/youth centre's) | 14 |

Base: all using Harris Library and making a comment (108)

**Ingol Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 8 |
| Other comment (general) | 8 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 7 |

Base: all using Ingol Library and making a comment (37)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Should be protected from budget savings/cuts because they provide people's services | 7 |
| Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative | 5 |
| Some people might not be able to get to new service locations because its inconvenient | 5 |

Base: all using Ingol Library and making a comment (28)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 4 |
| Other comment | 3 |
| Heart of community/community asset/hub | 1 |
| Very specific comment about a property | 1 |
| Consider the negative impact on local communities | 1 |
| Suggestion for service that could be offered | 1 |
| It’s a social hub promoting wellbeing/community cohesion through social interaction. Without it people may become lone | 1 |
| Keep specific properties services as they are | 1 |
| Provides vital access to reading/learning/research material to the wider community | 1 |
| Explore offering more services from the existing building (public toilets, community services, library, ICT, youth servi | 1 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 1 |
| Longer journeys are a potential barrier to accessing services (general) | 1 |
| Allow communities/town councils to take over the building and deliver services (perhaps offer a modest subsidy) | 1 |
| Provides my main/sole access to computers/internet/photocopier/printer | 1 |
| Wrong property has been chosen in this area | 1 |

Base: all using Ingol Library and making a comment (12)

**Lady Elsie Finney House Day Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| I will miss my library greatly if it closed (devastated/depressed) | 4 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 1 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 1 |
| Other comment (general) | 1 |
| Positive comment about staff | 1 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 1 |
| Concerned about loss of events at the children's centre | 1 |
| I will continue to use my library if it stays open | 1 |
| Concerned about loss of health worker advice | 1 |
| Satellite library means lesser service (less books and no computer access) | 1 |
| Use the service less (general) | 1 |

Base: all using Lady Elsie Finney House Day Centre and making a comment (8)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 3 |
| Should be protected from budget savings/cuts because they provide people's services | 2 |
| Current property has: well situated in town centre | 2 |
| It provides access to local information/news/events | 2 |
| Longer journeys are a potential barrier to disabled people/people with health conditions accessing services (they may us | 2 |
| Concerned that the support provided to vulnerable people thus far will be wasted if the centre closes as users may not b | 2 |

Base: all using Lady Elsie Finney House Day Centre and making a comment (7)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 1 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 1 |
| Other comment | 1 |
| Consider the negative impact on local communities | 1 |
| Keep specific properties services as they are | 1 |
| Our area does/will lack vital public services | 1 |
| Positive comment about staff | 1 |
| Add new/modern services to encourage more widespread use of the building | 1 |
| Longer journeys are a potential barrier to accessing services (general) | 1 |
| Have close discussions with local communities/service users to understand impacts – develop mitigations/alternatives | 1 |
| Concerns about the jobs of staff/loss of skills | 1 |
| Concerned that loss of children's centre's will limit social opportunities and support for new mums, leading to negative | 1 |
| Concerned that removing opportunities to provide key early support might delay help and increase the burden on other gov | 1 |
| Appeal to philanthropists to donate/sponsor to save the buildings | 1 |
| Make it easier for people who are not able to use technology to register their views on the proposal eg signing sheets i | 1 |

Base: all using Lady Elsie Finney House Day Centre and making a comment (5)

**Lancashire Register Office and Records Office**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 26 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 18 |
| Concerned about loss of events at the children's centre | 17 |

Base: all using Lancashire Register Office and Records Office and making a comment (90)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Should be protected from budget savings/cuts because they provide people's services | 25 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 25 |
| They are vital to the community/community asset | 22 |

Base: all using Lancashire Register Office and Records Office and making a comment (81)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 18 |
| Stop cutting useful social services (eg children's/youth centre's) | 13 |
| Consider the negative impact on local communities | 12 |
| Questioning selection criteria or suggesting there are problems with selection criteria of buildings earmarked for closu | 12 |

Base: all using Lancashire Register Office and Records Office and making a comment (58)

**Moor Nook Young People's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 9 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 9 |
| Concerned about loss of events at the children's centre | 7 |

Base: all using Moor Nook Young People's Centre and making a comment (28)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 8 |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 7 |
| They are vital to the community/community asset | 6 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i | 6 |
| Concerned about loss of health worker advice | 6 |

Base: all using Moor Nook Young People's Centre and making a comment (26)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 5 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 4 |
| Stop cutting useful social services (eg children's/youth centre's) | 4 |
| Children's centre's are vital in deprived areas | 4 |

Base: all using Moor Nook Young People's Centre and making a comment (23)

**Preston Adult Disability Day Services (Ribblebank)**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 2 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 2 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 1 |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel | 1 |
| Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all) | 1 |
| I will continue to use my library if it stays open | 1 |
| Concerned about loss of health worker advice | 1 |
| Accessing services won't be possible without a car | 1 |
| Closures in deprived areas will mean that it is more difficult for vulnerable groups to access the help they need | 1 |
| Satellite library means lesser service (less books and no computer access) | 1 |
| Use the service less (because of distance) | 1 |

Base: all using Preston Adult Disability Day Services (Ribblebank) and making a comment (6)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Should be protected from budget savings/cuts because they provide people's services | 3 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 3 |
| They are vital to the community/community asset | 2 |
| Some people might not be able to get to new service locations because its inconvenient | 2 |

Base: all using Preston Adult Disability Day Services (Ribblebank) and making a comment (6)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 3 |
| Consider the negative impact on local communities | 3 |
| Stop cutting useful social services (eg children's/youth centre's) | 3 |
| Positive comment about staff | 3 |
| Concerns about the jobs of staff/loss of skills | 3 |
| Concerned that loss of children's centre's will limit social opportunities and support for new mums, leading to negative | 3 |

Base: all using Preston Adult Disability Day Services (Ribblebank) and making a comment (6)

**Preston Bus Station**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 18 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 18 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 18 |

Base: all using Preston Bus Station and making a comment (113)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 28 |
| Should be protected from budget savings/cuts because they provide people's services | 18 |
| Some people might not be able to get to new service locations because its inconvenient | 18 |

Base: all using Preston Bus Station and making a comment (90)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 19 |
| Consider the negative impact on local communities | 8 |
| Stop cutting useful social services (eg children's/youth centre's) | 8 |
| Positive comment about staff | 8 |

Base: all using Preston Bus Station and making a comment (60)

**Preston West Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 16 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 14 |
| It will negatively impact on my employment | 11 |

Base: all using Preston West Children's Centre and making a comment (36)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 15 |
| Should be protected from budget savings/cuts because they provide people's services | 11 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i | 11 |

Base: all using Preston West Children's Centre and making a comment (31)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 8 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 6 |
| Consider the negative impact on local communities | 5 |
| Stop cutting useful social services (eg children's/youth centre's) | 5 |
| This library is busy (well used) | 5 |
| Children's centre's are vital in deprived areas | 5 |

Base: all using Preston West Children's Centre and making a comment (23)

**Ribbleton Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned about loss of events at the children's centre | 22 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 22 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 19 |

Base: all using Ribbleton Children's Centre and making a comment (69)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 26 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i | 19 |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 14 |

Base: all using Ribbleton Children's Centre and making a comment (59)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Stop cutting useful social services (eg children's/youth centre's) | 11 |
| Prioritise this area/don't close specific property | 9 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 9 |
| This library is busy (well used) | 9 |

Base: all using Ribbleton Children's Centre and making a comment (45)

**Ribbleton Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Other comment (general) | 11 |
| Concerned about loss of events at the children's centre | 9 |
| Closures will negatively impact my child's social development | 8 |

Base: all using Ribbleton Library and making a comment (46)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 9 |
| Should be protected from budget savings/cuts because they provide people's services | 9 |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 8 |

Base: all using Ribbleton Library and making a comment (36)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 7 |
| Other comment | 4 |
| Stop cutting useful social services (eg children's/youth centre's) | 4 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 4 |
| Concerned that loss of children's centre's will limit social opportunities and support for new mums, leading to negative | 4 |

Base: all using Ribbleton Library and making a comment (25)

**Riverbank Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 19 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 18 |
| It will negatively impact on my employment | 14 |

Base: all using Riverbank Children's Centre and making a comment (48)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 19 |
| Should be protected from budget savings/cuts because they provide people's services | 14 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i | 12 |

Base: all using Riverbank Children's Centre and making a comment (40)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 9 |
| Stop cutting useful social services (eg children's/youth centre's) | 7 |
| Consider the negative impact on local communities | 6 |

Base: all using Riverbank Children's Centre and making a comment (30)

**Savick Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Other comment (general) | 10 |
| I will miss my library greatly if it closed (devastated/depressed) | 3 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 2 |
| Positive comment about staff | 2 |
| Closing the library will remove my access to learning/research resources | 2 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 2 |
| It will negatively impact on my employment | 2 |

Base: all using Savick Library and making a comment (23)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Should be protected from budget savings/cuts because they provide people's services | 6 |
| They are vital to the community/community asset | 3 |
| Some people might not be able to get to new service locations because its inconvenient | 3 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 3 |
| Longer journeys are a potential barrier to disabled people/people with health conditions accessing services (they may us | 3 |
| Concerned about loss of health worker advice | 3 |

Base: all using Savick Library and making a comment (13)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 3 |
| Other comment | 3 |
| Very specific comment about a property | 2 |

Base: all using Savick Library and making a comment (10)

**Scientific Services Laboratory**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| I will miss my library greatly if it closed (devastated/depressed) | 18 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 15 |
| I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience | 13 |

Base: all using Scientific Services Laboratory and making a comment (53)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 17 |
| Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative | 14 |
| Should be protected from budget savings/cuts because they provide people's services | 12 |
| I would no longer borrow books/read regularly | 12 |

Base: all using Scientific Services Laboratory and making a comment (51)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Very specific comment about a property | 1 |
| Explore offering more services from the existing building (public toilets, community services, library, ICT, youth servi | 1 |
| Questioning selection criteria or suggesting there are problems with selection criteria of buildings earmarked for closu | 1 |

Base: all using Scientific Services Laboratory and making a comment (2)

**Sharoe Green Library and Cherry Tree Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 30 |
| Concerned about loss of events at the children's centre | 25 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 22 |

Base: all using Sharoe Green Library and Cherry Tree Children's Centre and making a comment (119)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Should be protected from budget savings/cuts because they provide people's services | 32 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 31 |
| They are vital to the community/community asset | 25 |

Base: all using Sharoe Green Library and Cherry Tree Children's Centre and making a comment (99)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 21 |
| Consider the negative impact on local communities | 13 |
| This library is busy (well used) | 12 |
| Questioning selection criteria or suggesting there are problems with selection criteria of buildings earmarked for closu | 12 |

Base: all using Sharoe Green Library and Cherry Tree Children's Centre and making a comment (69)

**Stoneygate Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 44 |
| Concerned about loss of events at the children's centre | 26 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 25 |

Base: all using Stoneygate Children's Centre and making a comment (72)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i | 25 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 22 |
| Should be protected from budget savings/cuts because they provide people's services | 14 |

Base: all using Stoneygate Children's Centre and making a comment (55)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Stop cutting useful social services (eg children's/youth centre's) | 13 |
| Concerned that loss of children's centre's will limit social opportunities and support for new mums, leading to negative | 10 |
| Prioritise this area/don't close specific property | 9 |

Base: all using Stoneygate Children's Centre and making a comment (37)

**Sunshine Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 18 |
| It will negatively impact on my employment | 16 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 15 |

Base: all using Sunshine Children's Centre and making a comment (53)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 20 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i | 14 |
| Should be protected from budget savings/cuts because they provide people's services | 13 |

Base: all using Sunshine Children's Centre and making a comment (44)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Stop cutting useful social services (eg children's/youth centre's) | 8 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 7 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 7 |

Base: all using Sunshine Children's Centre and making a comment (30)

**Sunshine Children's Centre (New Hall Lane Drop-in)**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned about loss of events at the children's centre | 13 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 11 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 11 |

Base: all using Sunshine Children's Centre (New Hall Lane Drop-in) and making a comment (37)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 13 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i | 10 |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 10 |

Base: all using Sunshine Children's Centre (New Hall Lane Drop-in) and making a comment (33)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Stop cutting useful social services (eg children's/youth centre's) | 7 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 5 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 5 |
| Concerned that loss of children's centre's will limit social opportunities and support for new mums, leading to negative | 5 |

Base: all using Sunshine Children's Centre (New Hall Lane Drop-in) and making a comment (22)

**Fulwood Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| I will miss my library greatly if it closed (devastated/depressed) | 36 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 32 |
| I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience | 30 |

Base: all using Fulwood Library and making a comment (168)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 53 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 32 |
| Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative | 32 |

Base: all using Fulwood Library and making a comment (150)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 34 |
| Other comment | 11 |
| Very specific comment about a property | 11 |

Base: all using Fulwood Library and making a comment (91)

**Preston East Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 47 |
| Concerned about loss of events at the children's centre | 38 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 35 |

Base: all using Preston East Children's Centre and making a comment (108)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 47 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i | 35 |
| Should be protected from budget savings/cuts because they provide people's services | 29 |

Base: all using Preston East Children's Centre and making a comment (105)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Questioning selection criteria or suggesting there are problems with selection criteria of buildings earmarked for closu | 25 |
| This library is busy (well used) | 24 |
| Prioritise this area/don't close specific property | 22 |
| Stop cutting useful social services (eg children's/youth centre's) | 22 |

Base: all using Preston East Children's Centre and making a comment (83)

**St Lawrence Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned about loss of events at the children's centre | 6 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 3 |
| Concerned about loss of health worker advice | 3 |

Base: all using St Lawrence Children's Centre and making a comment (12)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Should be protected from budget savings/cuts because they provide people's services | 5 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 4 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i | 4 |

Base: all using St Lawrence Children's Centre and making a comment (11)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Stop cutting useful social services (eg children's/youth centre's) | 2 |
| Positive comment about staff | 2 |
| Prioritise this area/don't close specific property | 1 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 1 |
| Consider the negative impact on local communities | 1 |
| Don't make cuts to the library service. Stop cutting useful learning services (eg library). | 1 |
| Keep specific properties services as they are | 1 |
| Our area does/will lack vital public services | 1 |
| This library is busy (well used) | 1 |
| Add new/modern services to encourage more widespread use of the building | 1 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 1 |
| Negative comments about consultation carried out by LCC being poor/ uncoordinated/unclear | 1 |
| Have close discussions with local communities/service users to understand impacts – develop mitigations/alternatives | 1 |
| Concerned that loss of children's centre's will limit social opportunities and support for new mums, leading to negative | 1 |
| LCC have moral obligation to keep the libraries open | 1 |
| Concerned that removing opportunities to provide key early support might delay help and increase the burden on other gov | 1 |
| Make it easier for people who are not able to use technology to register their views on the proposal eg signing sheets i | 1 |

Base: all using St Lawrence Children's Centre and making a comment (7)

**Ribble Valley**

**Clitheroe Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 101 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 69 |
| Closing the library will remove my main/sole access to computers/the internet | 63 |

Base: all using Clitheroe Library and making a comment (351)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 76 |
| They are vital to the community/community asset | 73 |
| New housing developments mean communities are growing and will increase demand for these services | 55 |

Base: all using Clitheroe Library and making a comment (279)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 68 |
| New housing developments mean communities are growing and will increase demand for these services | 25 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 21 |
| Other comment | 21 |

Base: all using Clitheroe Library and making a comment (206)

**Longridge Library**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing | 32 |
| Closing the library will remove my main/sole access to computers/the internet | 27 |
| Other comment (general) | 24 |

Base: all using Longridge Library and making a comment (156)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 19 |
| Should be protected from budget savings/cuts because they provide people's services | 16 |
| Concern that young people will lack opportunities to participate in positive activities | 13 |
| Moving services will lead to an overall loss in quality and diversity of the services delivered | 13 |

Base: all using Longridge Library and making a comment (109)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 35 |
| Other comment | 15 |
| Keep specific properties services as they are | 14 |

Base: all using Longridge Library and making a comment (110)

**Mearley Fold Day Centre**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| I will miss my library greatly if it closed (devastated/depressed) | 5 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing | 4 |
| Longer journeys are a potential barrier to disabled people/people with health conditions accessing services (they may us | 3 |
| Closure of libraries means less choice of library service points | 3 |

Base: all using Mearley Fold Day Centre and making a comment (14)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Should be protected from budget savings/cuts because they provide people's services | 5 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 3 |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 3 |
| Concern that young people will lack opportunities to participate in positive activities | 3 |

Base: all using Mearley Fold Day Centre and making a comment (11)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 3 |
| Other comment | 2 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 1 |
| Don't make cuts to the library service. Stop cutting useful learning services (eg library). | 1 |
| Longer journeys are a potential barrier to accessing services (general) | 1 |
| New housing developments mean communities are growing and will increase demand for these services | 1 |
| Longer journeys are a potential barrier to disabled people/people with health conditions accessing services (they may us | 1 |
| Limited public transport makes services less accessible (general) | 1 |
| Appeal to philanthropists to donate/sponsor to save the buildings | 1 |

Base: all using Mearley Fold Day Centre and making a comment (6)

**Mellor Library**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 10 |
| Other comment (general) | 8 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 7 |
| Closing the library will remove my main/sole access to computers/the internet | 7 |

Base: all using Mellor Library and making a comment (33)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 6 |
| I would no longer borrow books/read regularly | 6 |
| New housing developments mean communities are growing and will increase demand for these services | 6 |

Base: all using Mellor Library and making a comment (22)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| New housing developments mean communities are growing and will increase demand for these services | 8 |
| Prioritise this area/don't close specific property | 4 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 3 |
| Add new/modern services to encourage more widespread use of the building | 3 |

Base: all using Mellor Library and making a comment (20)

**Ribblesdale Children's Centre**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 27 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact | 23 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing | 13 |

Base: all using Ribblesdale Children's Centre and making a comment (90)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Should be protected from budget savings/cuts because they provide people's services | 18 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 17 |
| Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative | 11 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 11 |

Base: all using Ribblesdale Children's Centre and making a comment (68)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 14 |
| New housing developments mean communities are growing and will increase demand for these services | 9 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 3 |
| Other comment | 3 |
| Consider the negative impact on local communities | 3 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 3 |
| Don't make cuts to the library service. Stop cutting useful learning services (eg library). | 3 |
| Reduce opening hours of the services (rather than close libraries or children's centres) | 3 |
| Our area does/will lack vital public services | 3 |

Base: all using Ribblesdale Children's Centre and making a comment (39)

**The Zone in Ribble Valley**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Other comment (general) | 9 |
| Concern that young people will lack opportunities to participate in positive activities | 9 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 8 |

Base: all using The Zone in Ribble Valley and making a comment (55)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Should be protected from budget savings/cuts because they provide people's services | 10 |
| Some people might not be able to get to new service locations because its inconvenient | 6 |
| The area is severely deprived so should retain services to support vulnerable groups | 5 |
| Proposed property: would not have same facilities | 5 |
| Concern that young people will lack opportunities to participate in positive activities | 5 |
| Concern that young people will lack positive opportunities to socialise with each other | 5 |
| Concern that information, advice and guidance will not be as accessible to young people | 5 |

Base: all using The Zone in Ribble Valley and making a comment (34)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 11 |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 5 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 4 |

Base: all using The Zone in Ribble Valley and making a comment (28)

**Chatburn Library**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 11 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing | 10 |
| I will miss my library greatly if it closed (devastated/depressed) | 7 |
| Limited public transport (in rural communities) makes services less accessible | 7 |

Base: all using Chatburn Library and making a comment (45)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Should be protected from budget savings/cuts because they provide people's services | 11 |
| I would no longer borrow books/read regularly | 8 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 7 |

Base: all using Chatburn Library and making a comment (36)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 9 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 6 |
| Don't make cuts to the library service. Stop cutting useful learning services (eg library). | 4 |
| LCC have moral obligation to keep the libraries open | 4 |

Base: all using Chatburn Library and making a comment (31)

**Longridge Young People's Centre**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing | 30 |
| Concern that young people will lack positive opportunities to socialise with each other | 23 |
| Concern that young people will lack opportunities to participate in positive activities | 23 |

Base: all using Longridge Young People's Centre and making a comment (80)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 17 |
| Concern that information, advice and guidance will not be as accessible to young people | 16 |
| Proposed property: would not have same facilities | 15 |
| Concern that young people will lack opportunities to participate in positive activities | 15 |

Base: all using Longridge Young People's Centre and making a comment (69)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 23 |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 14 |
| Concern that young people will lack opportunities to participate in positive activities | 10 |

Base: all using Longridge Young People's Centre and making a comment (64)

**Read Library**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing | 17 |
| Closing the library will remove my main/sole access to computers/the internet | 11 |
| I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience | 10 |

Base: all using Read Library and making a comment (55)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 22 |
| I would no longer borrow books/read regularly | 12 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 11 |
| It provides computer/internet access for those without it | 11 |

Base: all using Read Library and making a comment (49)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 15 |
| Move services into one building to reduce overall running costs (not just LCC service) | 6 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 5 |
| Heart of community/community asset/hub | 5 |
| Reduce opening hours of the services (rather than close libraries or children's centres) | 5 |

Base: all using Read Library and making a comment (41)

**Ribble Valley Adult Disability Day Services (Pendleton Brook)**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Longer journeys are a potential barrier to disabled people/people with health conditions accessing services (they may us | 5 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing | 3 |
| I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience | 3 |
| Positive comment about staff | 3 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 3 |
| Journeys will be more time consuming | 3 |
| Closures in deprived areas will mean that it is more difficult for vulnerable groups to access the help they need | 3 |

Base: all using Ribble Valley Adult Disability Day Services (Pendleton Brook) and making a comment (22)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Should be protected from budget savings/cuts because they provide people's services | 9 |
| Some people might not be able to get to new service locations because its inconvenient | 6 |
| Longer journeys are a potential barrier to disabled people/people with health conditions accessing services (they may us | 4 |

Base: all using Ribble Valley Adult Disability Day Services (Pendleton Brook) and making a comment (17)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 3 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 1 |
| Other comment | 1 |
| Consider the negative impact on local communities | 1 |
| Don't make cuts to the library service. Stop cutting useful learning services (eg library). | 1 |
| Longer journeys are a potential barrier to accessing services (general) | 1 |
| New housing developments mean communities are growing and will increase demand for these services | 1 |
| Have close discussions with local communities/service users to understand impacts – develop mitigations/alternatives | 1 |
| Cutting these service will cost more in the long term by putting pressure on other government services (false economy) | 1 |
| Longer journeys are a potential barrier to disabled people/people with health conditions accessing services (they may us | 1 |
| Limited public transport makes services less accessible (general) | 1 |
| Appeal to philanthropists to donate/sponsor to save the buildings | 1 |

Base: all using Ribble Valley Adult Disability Day Services (Pendleton Brook) and making a comment (7)

**Slaidburn Young People's Centre**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concern that information, advice and guidance will not be as accessible to young people | 5 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 4 |
| Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing | 4 |

Base: all using Slaidburn Young People's Centre and making a comment (20)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Should be protected from budget savings/cuts because they provide people's services | 5 |
| Concern that young people will lack positive opportunities to socialise with each other | 5 |
| Concern that young people will lack opportunities to participate in positive activities | 4 |
| Proposed property: suggested use of a specific property to deliver services (better suited for multi-use) | 4 |

Base: all using Slaidburn Young People's Centre and making a comment (14)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 4 |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 3 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 2 |
| Consider the negative impact on local communities | 2 |
| Limited public transport makes services less accessible (general) | 2 |

Base: all using Slaidburn Young People's Centre and making a comment (15)

**Whalley Library and Spring Wood Children's Centre**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 142 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 125 |
| I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience | 82 |

Base: all using Whalley Library and Spring Wood Children's Centre and making a comment (414)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 121 |
| They are vital to the community/community asset | 105 |
| New housing developments mean communities are growing and will increase demand for these services | 105 |

Base: all using Whalley Library and Spring Wood Children's Centre and making a comment (364)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 111 |
| New housing developments mean communities are growing and will increase demand for these services | 51 |
| Heart of community/community asset/hub | 31 |

Base: all using Whalley Library and Spring Wood Children's Centre and making a comment (291)

**Willows Park Children's Centre**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 7 |
| Concern that combining services will reduce the overall quality of service | 7 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 6 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 6 |
| Other comment (general) | 6 |

Base: all using Willows Park Children's Centre and making a comment (39)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Should be protected from budget savings/cuts because they provide people's services | 8 |
| Proposed property: would not have same facilities | 7 |
| Proposed property: is too small to provide the proposed number of services | 6 |

Base: all using Willows Park Children's Centre and making a comment (28)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 9 |
| Move services into one building to reduce overall running costs (not just LCC service) | 3 |
| Keep specific properties services as they are | 3 |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 3 |
| Concern that young people will lack opportunities to participate in positive activities | 3 |

Base: all using Willows Park Children's Centre and making a comment (29)

**Rossendale**

**Bacup Olive House Parkside Day Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 12 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 10 |
| Closing the library will remove my main/sole access to computers/the internet | 8 |

Base: all using Bacup Olive House Parkside Day Centre and making a comment (45)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 14 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 13 |
| It provides computer/internet access for those without it | 11 |

Base: all using Bacup Olive House Parkside Day Centre and making a comment (42)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 19 |
| Heart of community/community asset/hub | 6 |
| Our area does/will lack vital public services | 6 |

Base: all using Bacup Olive House Parkside Day Centre and making a comment (31)

**Children's Social Care (Newchurch Road Rawtenstall)**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 9 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 8 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 5 |

Base: all using Children's Social Care (Newchurch Road Rawtenstall) and making a comment (36)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 7 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 4 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 3 |
| Should be protected from budget savings/cuts because they provide people's services | 3 |
| I would no longer borrow books/read regularly | 3 |
| Criticism of budget. Libraries should be protected | 3 |

Base: all using Children's Social Care (Newchurch Road Rawtenstall) and making a comment (31)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 8 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 6 |
| Heart of community/community asset/hub | 3 |
| Consider the negative impact on local communities | 3 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 3 |

Base: all using Children's Social Care (Newchurch Road Rawtenstall) and making a comment (24)

**Haslingden Community Link Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 26 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 25 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 20 |

Base: all using Haslingden Community Link Children's Centre and making a comment (85)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 22 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 13 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 10 |
| Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative | 10 |
| Should be protected from budget savings/cuts because they provide people's services | 10 |
| Villages/towns will lose a big sense of community if the libraries close | 10 |

Base: all using Haslingden Community Link Children's Centre and making a comment (74)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 16 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 10 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 6 |

Base: all using Haslingden Community Link Children's Centre and making a comment (56)

**Haslingden Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will impact on community cohesion because it’s a vital community asset | 23 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 21 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 19 |

Base: all using Haslingden Library and making a comment (101)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 22 |
| Should be protected from budget savings/cuts because they provide people's services | 17 |
| It provides computer/internet access for those without it | 12 |
| There are no viable alternatives in the area providing these services eg book lending | 12 |

Base: all using Haslingden Library and making a comment (86)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 19 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 11 |
| Heart of community/community asset/hub | 9 |

Base: all using Haslingden Library and making a comment (67)

**Rawtenstall Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 74 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 64 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 58 |

Base: all using Rawtenstall Library and making a comment (277)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 89 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 49 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 41 |

Base: all using Rawtenstall Library and making a comment (245)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 65 |
| Heart of community/community asset/hub | 25 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 20 |

Base: all using Rawtenstall Library and making a comment (177)

**The Maden Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will impact on community cohesion because it’s a vital community asset | 32 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 31 |
| Closing the library will remove my main/sole access to computers/the internet | 27 |

Base: all using The Maden Centre and making a comment (123)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 31 |
| It provides computer/internet access for those without it | 28 |
| Should be protected from budget savings/cuts because they provide people's services | 23 |

Base: all using The Maden Centre and making a comment (105)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 38 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 13 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 11 |
| Heart of community/community asset/hub | 11 |
| Our area does/will lack vital public services | 11 |

Base: all using The Maden Centre and making a comment (89)

**The Zone in Rossendale**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 14 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 12 |
| Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing | 11 |

Base: all using The Zone in Rossendale and making a comment (58)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 10 |
| Our town is deeply lacking public services already | 8 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 7 |

Base: all using The Zone in Rossendale and making a comment (48)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 13 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 5 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 4 |

Base: all using The Zone in Rossendale and making a comment (36)

**Whitworth Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will remove my main/sole access to computers/the internet | 8 |
| Other comment (general) | 7 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 6 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 6 |

Base: all using Whitworth Children's Centre and making a comment (32)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 7 |
| Should be protected from budget savings/cuts because they provide people's services | 6 |
| Our town is deeply lacking public services already | 6 |

Base: all using Whitworth Children's Centre and making a comment (31)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 8 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 5 |
| Don't make cuts to the library service. Stop cutting useful learning services (eg library). | 3 |
| Our area does/will lack vital public services | 3 |
| General negative comment about the proposal | 3 |

Base: all using Whitworth Children's Centre and making a comment (22)

**Bacup Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 73 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 68 |
| Closing the library will remove my main/sole access to computers/the internet | 68 |

Base: all using Bacup Library and making a comment (312)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 77 |
| It provides computer/internet access for those without it | 67 |
| The recent investment/refurbishment of this building will be a complete waste of money if closed | 65 |

Base: all using Bacup Library and making a comment (272)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 92 |
| Our area does/will lack vital public services | 32 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 27 |
| Heart of community/community asset/hub | 27 |

Base: all using Bacup Library and making a comment (208)

**Balladen Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 14 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 13 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 10 |

Base: all using Balladen Children's Centre and making a comment (53)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 14 |
| Villages/towns will lose a big sense of community if the libraries close | 8 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 7 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 7 |
| Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative | 7 |
| Should be protected from budget savings/cuts because they provide people's services | 7 |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 7 |

Base: all using Balladen Children's Centre and making a comment (47)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 9 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 5 |
| Consider the negative impact on local communities | 3 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 3 |
| Don't make cuts to the library service. Stop cutting useful learning services (eg library). | 3 |
| Our area does/will lack vital public services | 3 |

Base: all using Balladen Children's Centre and making a comment (36)

**Crawshawbooth Library and Community Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 73 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 50 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 38 |

Base: all using Crawshawbooth Library and Community Centre and making a comment (180)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 68 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 44 |
| Villages/towns will lose a big sense of community if the libraries close | 35 |

Base: all using Crawshawbooth Library and Community Centre and making a comment (161)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 46 |
| Heart of community/community asset/hub | 22 |
| Other comment | 13 |

Base: all using Crawshawbooth Library and Community Centre and making a comment (133)

**Rossendale Registration Office**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will impact on community cohesion because it’s a vital community asset | 15 |
| Closing the library will remove my main/sole access to computers/the internet | 15 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 13 |

Base: all using Rossendale Registration Office and making a comment (70)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Should be protected from budget savings/cuts because they provide people's services | 13 |
| They are vital to the community/community asset | 12 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 10 |

Base: all using Rossendale Registration Office and making a comment (58)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 12 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 8 |
| Our area does/will lack vital public services | 8 |

Base: all using Rossendale Registration Office and making a comment (46)

**Staghills Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 19 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 17 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 13 |

Base: all using Staghills Children's Centre and making a comment (65)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 14 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 9 |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 9 |

Base: all using Staghills Children's Centre and making a comment (51)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 16 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 5 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 5 |

Base: all using Staghills Children's Centre and making a comment (50)

**Whitewell Bottom Community Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 18 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 10 |
| Closing the library will remove my main/sole access to computers/the internet | 10 |

Base: all using Whitewell Bottom Community Centre and making a comment (74)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 16 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 14 |
| Should be protected from budget savings/cuts because they provide people's services | 9 |

Base: all using Whitewell Bottom Community Centre and making a comment (57)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 12 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 6 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 6 |

Base: all using Whitewell Bottom Community Centre and making a comment (49)

**Whitworth Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 19 |
| Closing the library will remove my main/sole access to computers/the internet | 16 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 15 |

Base: all using Whitworth Library and making a comment (68)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 14 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 12 |
| Should be protected from budget savings/cuts because they provide people's services | 12 |
| It provides computer/internet access for those without it | 12 |

Base: all using Whitworth Library and making a comment (61)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 15 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 7 |
| Heart of community/community asset/hub | 5 |

Base: all using Whitworth Library and making a comment (47)

**Whitworth Young People's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will remove my main/sole access to computers/the internet | 8 |
| Other comment (general) | 7 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 5 |
| General negative comment about consultation carried out by LCC | 5 |

Base: all using Whitworth Young People's Centre and making a comment (25)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 5 |
| Should be protected from budget savings/cuts because they provide people's services | 4 |
| Longer journeys are a potential barrier to young people accessing services (they may use them less/not at all) | 4 |

Base: all using Whitworth Young People's Centre and making a comment (23)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 5 |
| Other comment | 2 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 2 |
| Our area does/will lack vital public services | 2 |
| General negative comment about the proposal | 2 |
| Consider the specific needs of each community before removing facilities | 2 |

Base: all using Whitworth Young People's Centre and making a comment (19)

**South Ribble**

**Kingsfold Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience | 35 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing | 30 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 28 |

Base: all using Kingsfold Library and making a comment (143)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Should be protected from budget savings/cuts because they provide people's services | 20 |
| They are vital to the community/community asset | 17 |
| I would no longer borrow books/read regularly | 16 |

Base: all using Kingsfold Library and making a comment (99)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 21 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 9 |
| Explore offering more services from the existing building (public toilets, community services, library, ICT, youth services | 9 |
| Other comment | 8 |
| Move services into one building to reduce overall running costs (not just LCC service) | 8 |

Base: all using Kingsfold Library and making a comment (89)

**Leyland Day Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience | 2 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 1 |
| I will miss my library greatly if it closed (devastated/depressed) | 1 |
| Other comment (general) | 1 |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wellbeing | 1 |
| Positive comment about staff | 1 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact on their health and wellbeing | 1 |
| I will lose access to local information/news/events | 1 |
| Concerned about loss of health worker advice | 1 |
| Accessing services won't be possible without a car | 1 |
| Concerned about loss of a regular baby weigh in | 1 |

Base: all using Leyland Day Centre and making a comment (5)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 2 |
| Longer journeys are a potential barrier to disabled people/people with health conditions accessing services (they may use them less/not at all) | 2 |
| They are vital to the community/community asset | 1 |
| It provides computer/internet access for those without it | 1 |
| Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all) | 1 |
| Current property has: well situated in town centre | 1 |
| No alternative place for organised groups to meet in the area | 1 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 1 |
| Longer journeys are a potential barrier to young people accessing services (they may use them less/not at all) | 1 |
| It is valuable safe environment | 1 |
| Concerned that removing opportunities to provide key early support might delay help and put added pressure on government | 1 |
| Moving services would be likely to negatively affect economic viability of local businesses | 1 |

Base: all using Leyland Day Centre and making a comment (4)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Other comment | 2 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 1 |
| Consider the negative impact on local communities | 1 |
| Move services into one building to reduce overall running costs (not just LCC service) | 1 |
| Provides vital access to reading/learning/research material to the wider community | 1 |
| Add new/modern services to encourage more widespread use of the building | 1 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 1 |
| Closures will negatively impact my child's social development | 1 |
| Accessing services will be difficult without a car | 1 |

Base: all using Leyland Day Centre and making a comment (4)

**Leyland Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience | 22 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing | 17 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 14 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 14 |

Base: all using Leyland Library and making a comment (81)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 14 |
| Should be protected from budget savings/cuts because they provide people's services | 13 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 12 |
| Some people might not be able to get to new service locations because its inconvenient | 12 |
| Criticism of budget. Libraries should be protected | 12 |

Base: all using Leyland Library and making a comment (66)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 14 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 11 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 8 |

Base: all using Leyland Library and making a comment (57)

**Longton Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing | 23 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 22 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading to negative impact on health and wellbeing | 21 |
| I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience | 21 |

Base: all using Longton Library and making a comment (105)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 10 |
| Should be protected from budget savings/cuts because they provide people's services | 10 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 9 |
| Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative | 9 |
| I would no longer borrow books/read regularly | 9 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 8 |
| It provides computer/internet access for those without it | 8 |
| Some people might not be able to get to new service locations because its inconvenient | 8 |

Base: all using Longton Library and making a comment (65)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 21 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 9 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 7 |

Base: all using Longton Library and making a comment (72)

**South Ribble Adult Disability Day Services (Crossways)**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 3 |
| I will lose access to local information/news/events | 3 |
| I will miss my library greatly if it closed (devastated/depressed) | 2 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing | 1 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading to negative impact on men | 1 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 1 |
| Closing the library will remove my main/sole access to computers/the internet | 1 |
| I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience | 1 |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wellbeing | 1 |
| Closing the library will remove my access to a space for activities | 1 |

Base: all using South Ribble Adult Disability Day Services (Crossways) and making a comment (8)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 1 |
| Some people might not be able to get to new service locations because its inconvenient | 1 |
| There are no viable alternatives in the area providing these services eg book lending | 1 |
| New housing developments mean communities are growing and will increase demand for these services | 1 |
| Longer journeys are a potential barrier to disabled people/people with health conditions accessing services (they may use them less/not at all) | 1 |
| Concerned that it will be more difficult for vulnerable groups to access the help they need risking their wellbeing | 1 |

Base: all using South Ribble Adult Disability Day Services (Crossways) and making a comment (3)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 1 |
| Heart of community/community asset/hub | 1 |
| Other comment | 1 |
| Consider the negative impact on local communities | 1 |
| Move services into one building to reduce overall running costs (not just LCC service) | 1 |
| Explore offering more services from the existing building (public toilets, community services, library, ICT, youth services | 1 |
| Questioning selection criteria or suggesting there are problems with selection criteria of buildings earmarked for closure | 1 |
| Add new/modern services to encourage more widespread use of the building | 1 |

Base: all using South Ribble Adult Disability Day Services (Crossways) and making a comment (5)

**The Zone in South Ribble**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience | 5 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading material | 3 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 3 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing | 2 |
| I will miss my library greatly if it closed (devastated/depressed) | 2 |
| Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all) | 2 |
| I will lose access to local information/news/events | 2 |
| Longer journeys are a potential barrier to disabled people/people with health conditions accessing services (they may use them less/not at all) | 2 |
| Concerned about loss of health worker advice | 2 |
| Concern more young people will be stuck inside/lonely/isolated and bored having a negative impact on their wellbeing | 2 |
| Accessing services won't be possible without a car | 2 |
| Concern that young people will lack positive opportunities to socialise with each other | 2 |
| Centralising services will increase traffic congestion/parking issues | 2 |
| Negative impact on fitness/mobility as services aren't in walking distance | 2 |
| Concern that information, advice and guidance will not be as accessible to young people | 2 |
| Concerned about loss of a regular baby weigh in | 2 |

Base: all using The Zone in South Ribble and making a comment (23)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 4 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 3 |
| Criticism of budget. Libraries should be protected | 3 |
| There are no viable alternatives in the area providing these services eg book lending | 3 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 3 |
| Some people might not be able to get to new service locations because its inconvenient | 2 |
| Current property has: well situated in town centre | 2 |
| New housing developments mean communities are growing and will increase demand for these services | 2 |

Base: all using The Zone in South Ribble and making a comment (14)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 3 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 3 |
| Heart of community/community asset/hub | 2 |
| Other comment | 2 |
| Consider the negative impact on local communities | 2 |
| Accessing services will be difficult without a car | 2 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 1 |
| Don't make cuts to the library service. Stop cutting useful learning services (eg library). | 1 |
| Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library users | 1 |
| Reduce opening hours of the services (rather than close libraries or children's centres) | 1 |
| Provides vital access to reading/learning/research material to the wider community | 1 |
| Use more volunteers to reduce staffing costs | 1 |
| Questioning selection criteria or suggesting there are problems with selection criteria of buildings earmarked for closure | 1 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 1 |
| Longer journeys are a potential barrier to accessing services (general) | 1 |
| General negative comment about the proposal | 1 |
| Hire out rooms in the library for more community/group based activities | 1 |
| Limited public transport makes services less accessible (general) | 1 |
| Closures will negatively impact my child's social development | 1 |
| People won't use alternative properties | 1 |
| Concerned about what will happen to properties that will no longer be used (eg sold to developers) | 1 |
| Sell empty council buildings or use them as a facility to deliver services from | 1 |

Base: all using The Zone in South Ribble and making a comment (16)

**Wade Hall Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 7 |
| I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience | 6 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing | 5 |

Base: all using Wade Hall Children's Centre and making a comment (30)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 6 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 5 |
| There are no viable alternatives in the area providing these services eg book lending | 4 |
| Some people may not have the ability/means to get to them at all eg don’t have a car | 4 |
| Concerned that removing opportunities to provide key early support might delay help and put added pressure on government later on | 4 |

Base: all using Wade Hall Children's Centre and making a comment (23)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Other budget comment – (eg save money elsewhere, reduce costs) | 3 |
| Heart of community/community asset/hub | 2 |
| Other comment | 2 |
| Try to generate more income, from empty rooms. Introduce charges for using a council service ie a small fee to library users | 2 |
| Explore offering more services from the existing building (public toilets, community services, library, ICT, youth services | 2 |
| Questioning selection criteria or suggesting there are problems with selection criteria of buildings earmarked for closure | 2 |
| Add new/modern services to encourage more widespread use of the building | 2 |
| Accessing services will be difficult without a car | 2 |
| Prioritise this area/don't close specific property | 1 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 1 |
| Consider the negative impact on local communities | 1 |
| Don't make cuts to the library service. Stop cutting useful learning services (eg library). | 1 |
| Reduce opening hours of the services (rather than close libraries or children's centres) | 1 |
| Use more volunteers to reduce staffing costs | 1 |
| This library is busy (well used) | 1 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 1 |
| Longer journeys are a potential barrier to accessing services (general) | 1 |
| General negative comment about the proposal | 1 |
| It is short sighted to cut services. There is a social cost. | 1 |
| Give communities opportunity/more time to develop a community managed solution | 1 |
| Hire out rooms in the library for more community/group based activities | 1 |
| Services should be easily accessible and not situated only in major towns (general) | 1 |
| Limited public transport makes services less accessible (general) | 1 |
| Closures will negatively impact my child's social development | 1 |
| In rural communities, deliver other services along with the library to maximise use of the building | 1 |
| Sell empty council buildings or use them as a facility to deliver services from | 1 |

Base: all using Wade Hall Children's Centre and making a comment (19)

**Walton-le-Dale Young People's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 11 |
| I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience | 10 |
| Other comment (general) | 6 |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wellbeing | 6 |

Base: all using Walton-le-Dale Young People's Centre and making a comment (45)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 8 |
| They are vital to the community/community asset | 7 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 7 |
| There are no viable alternatives in the area providing these services eg book lending | 7 |
| Some people might not be able to get to new service locations because its inconvenient | 6 |

Base: all using Walton-le-Dale Young People's Centre and making a comment (33)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Other budget comment – (eg save money elsewhere, reduce costs) | 6 |
| Other comment | 5 |
| Prioritise this area/don't close specific property | 4 |
| Heart of community/community asset/hub | 4 |

Base: all using Walton-le-Dale Young People's Centre and making a comment (29)

**Bamber Bridge Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading material | 35 |
| I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience | 26 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing | 21 |

Base: all using Bamber Bridge Children's Centre and making a comment (106)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 24 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 15 |
| They are vital to the community/community asset | 13 |
| Should be protected from budget savings/cuts because they provide people's services | 13 |
| Some people might not be able to get to new service locations because its inconvenient | 13 |

Base: all using Bamber Bridge Children's Centre and making a comment (82)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Other budget comment – (eg save money elsewhere, reduce costs) | 11 |
| Prioritise this area/don't close specific property | 9 |
| Heart of community/community asset/hub | 9 |
| Other comment | 9 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 8 |

Base: all using Bamber Bridge Children's Centre and making a comment (69)

**Bamber Bridge Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience | 58 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing | 44 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 41 |

Base: all using Bamber Bridge Library and making a comment (201)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 35 |
| It provides computer/internet access for those without it | 31 |
| I would no longer borrow books/read regularly | 29 |

Base: all using Bamber Bridge Library and making a comment (158)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 31 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 23 |
| Heart of community/community asset/hub | 15 |

Base: all using Bamber Bridge Library and making a comment (127)

**Kingsfold Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 11 |
| I will miss my library greatly if it closed (devastated/depressed) | 8 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact on their wellbeing | 7 |

Base: all using Kingsfold Children's Centre and making a comment (35)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Should be protected from budget savings/cuts because they provide people's services | 6 |
| They are vital to the community/community asset | 5 |
| I would no longer borrow books/read regularly | 5 |
| Some people may not have the ability/means to get to them at all eg don’t have a car | 5 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 4 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative impact on their wellbeing | 4 |
| Concerned that removing opportunities to provide key early support might delay help and put added pressure on government | 4 |

Base: all using Kingsfold Children's Centre and making a comment (23)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 4 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 3 |
| Other comment | 3 |
| Move services into one building to reduce overall running costs (not just LCC service) | 3 |
| Explore offering more services from the existing building (public toilets, community services, library, ICT, youth services | 3 |
| This library is busy (well used) | 2 |
| It will be a public/community loss | 2 |

Base: all using Kingsfold Children's Centre and making a comment (22)

**Longton Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| I will miss my library greatly if it closed (devastated/depressed) | 9 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading material | 7 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact to their wellbeing | 6 |

Base: all using Longton Children's Centre and making a comment (29)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative impact on wellbeing | 6 |
| Some people may not have the ability/means to get to them at all eg don’t have a car | 6 |
| Some people might not be able to get to new service locations because its inconvenient | 4 |
| Should be protected from budget savings/cuts because they provide people's services | 3 |
| Criticism of budget. Libraries should be protected | 3 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 3 |
| General negative comment about consultation carried out by LCC | 3 |
| Concerned that removing opportunities to provide key early support might delay help and put added pressure on government later on | 3 |

Base: all using Longton Children's Centre and making a comment (21)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 4 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 2 |
| Move services into one building to reduce overall running costs (not just LCC service) | 2 |
| Explore offering more services from the existing building (public toilets, community services, library, ICT, youth services | 2 |
| Extend the mobile library service to areas that will have library closures | 2 |
| Other comment | 1 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 1 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 1 |
| Stop cutting useful social services (eg children's/youth centre's) | 1 |
| Suggestion for service that could be offered | 1 |
| This library is busy (well used) | 1 |
| Interesting comment for qualitative analysis later | 1 |
| Longer journeys are a potential barrier to accessing services (general) | 1 |
| New housing developments mean communities are growing and will increase demand for these services | 1 |
| Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all) | 1 |
| It is short sighted to cut services. There is a social cost. | 1 |
| Consider the specific needs of each community before removing facilities | 1 |
| Services should be easily accessible and not situated only in major towns (general) | 1 |
| Wrong property has been chosen in this area | 1 |
| Longer journeys are a potential barrier to young people accessing services (they may use them less/not at all) | 1 |
| People won't use alternative properties | 1 |
| Accessing services will be difficult without a car | 1 |
| Doesn't really say anything | 1 |
| Removing services will increase isolation | 1 |
| In rural communities, deliver other services along with the library to maximise use of the building | 1 |

Base: all using Longton Children's Centre and making a comment (18)

**Lostock Hall Library and Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading material | 63 |
| I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience | 60 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing | 57 |

Base: all using Lostock Hall Library and Children's Centre and making a comment (223)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 51 |
| It provides computer/internet access for those without it | 42 |
| I would no longer borrow books/read regularly | 40 |

Base: all using Lostock Hall Library and Children's Centre and making a comment (192)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 44 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 23 |
| Other comment | 17 |

Base: all using Lostock Hall Library and Children's Centre and making a comment (154)

**Penwortham Library**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience | 37 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 26 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing | 23 |

Base: all using Penwortham Library and making a comment (128)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 19 |
| Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative impact on health and wellbeing | 18 |
| Some people might not be able to get to new service locations because its inconvenient | 17 |

Base: all using Penwortham Library and making a comment (106)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 22 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 14 |
| Other comment | 11 |

Base: all using Penwortham Library and making a comment (86)

**Penwortham Young People's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concern that young people will lack opportunities to participate in positive activities | 27 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading material | 13 |
| Concerned about loss of events at the children's centre | 11 |
| Concern that young people will lack positive opportunities to socialise with each other | 11 |

Base: all using Penwortham Young People's Centre and making a comment (78)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concern that young people will lack opportunities to participate in positive activities | 22 |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 11 |
| Interesting comment for qualitative analysis later | 10 |

Base: all using Penwortham Young People's Centre and making a comment (64)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 20 |
| Allow communities/town councils to take over the building and deliver services (perhaps offer a modest subsidy) | 15 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 5 |
| Other comment | 5 |
| Consider the negative impact on local communities | 5 |
| Suggestion for service that could be offered | 5 |
| Move services into one building to reduce overall running costs (not just LCC service) | 5 |

Base: all using Penwortham Young People's Centre and making a comment (68)

**Wellfield Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 8 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact to their wellbeing | 6 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading to negative impact on health and wellbeing | 5 |
| Concern that loss of the library will limit the social opportunities and support for new mums, leading to negative impact on their wellbeing | 5 |

Base: all using Wellfield Children's Centre and making a comment (21)

1. What are your reasons for continuing? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 6 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative impact on their wellbeing | 5 |
| Some people may not have the ability/means to get to them at all eg don’t have a car | 5 |
| Concerned that removing opportunities to provide key early support might delay help and put added pressure on government | 5 |
| They are vital to the community/community asset | 3 |
| Some people might not be able to get to new service locations because its inconvenient | 3 |

Base: all using Wellfield Children's Centre and making a comment (15)

1. Anything else to consider or do differently? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Other budget comment – (eg save money elsewhere, reduce costs) | 3 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 3 |
| Prioritise this area/don't close specific property | 2 |
| Other comment | 1 |
| Stop cutting useful social services (eg children's/youth centre's) | 1 |
| Interesting comment for qualitative analysis later | 1 |
| Longer journeys are a potential barrier to accessing services (general) | 1 |
| It is short sighted to cut services. There is a social cost. | 1 |
| Give communities opportunity/more time to develop a community managed solution | 1 |
| Cutting these service will cost more in the long term by putting pressure on other government services (false economy) | 1 |
| People won't use alternative properties | 1 |
| Accessing services will be difficult without a car | 1 |
| Doesn't really say anything | 1 |
| Removing services will increase isolation | 1 |

Base: all using Wellfield Children's Centre and making a comment (12)

**West Lancashire**

**First Steps Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 11 |
| Concerned about loss of events at the children's centre | 7 |
| Closures in deprived areas will mean that it is more difficult for vulnerable groups to access the help they need | 6 |
| It will negatively impact on my employment | 6 |

Base: all using First Steps Children's Centre and making a comment (22)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 8 |
| Should be protected from budget savings/cuts because they provide people's services | 5 |
| Proposed property: would not have same facilities | 5 |

Base: all using First Steps Children's Centre and making a comment (20)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 9 |
| Our area does/will lack vital public services | 4 |
| Other comment | 3 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 3 |

Base: all using First Steps Children's Centre and making a comment (18)

**Ormskirk Library**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 21 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 18 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 17 |

Base: all using Ormskirk Library and making a comment (100)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 20 |
| Should be protected from budget savings/cuts because they provide people's services | 18 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 17 |

Base: all using Ormskirk Library and making a comment (85)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 28 |
| Stop cutting useful social services (eg children's/youth centre's) | 9 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 7 |

Base: all using Ormskirk Library and making a comment (67)

**Ormskirk Mere Brook Day Centre**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all) | 3 |
| Closing the library will remove my main/sole access to computers/the internet | 2 |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel | 2 |
| Concern that loss of the library will limit social opportunities for elderly, leading to seclusion/isolation/loneliness | 2 |
| Longer journeys are a potential barrier to disabled people/people with health conditions accessing services (they may us | 2 |

Base: all using Ormskirk Mere Brook Day Centre and making a comment (8)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Some people might not be able to get to new service locations because its inconvenient | 2 |
| Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all) | 2 |
| The area is severely deprived so should retain services to support vulnerable groups | 2 |

Base: all using Ormskirk Mere Brook Day Centre and making a comment (7)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Other budget comment – (eg save money elsewhere, reduce costs) | 2 |
| Other comment | 2 |
| General negative comment about the proposal | 2 |
| Have close discussions with local communities/service users to understand impacts – develop mitigations/alternatives | 2 |

Base: all using Ormskirk Mere Brook Day Centre and making a comment (8)

**Park Children's Centre**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 12 |
| Concerned about loss of events at the children's centre | 7 |
| Closures in deprived areas will mean that it is more difficult for vulnerable groups to access the help they need | 7 |

Base: all using Park Children's Centre and making a comment (27)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 7 |
| Should be protected from budget savings/cuts because they provide people's services | 6 |
| They are vital to the community/community asset | 4 |
| Current property has: well situated in town centre | 4 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i | 4 |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 4 |
| Proposed property: would not have same facilities | 4 |

Base: all using Park Children's Centre and making a comment (28)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 10 |
| Other comment | 5 |
| Our area does/will lack vital public services | 3 |

Base: all using Park Children's Centre and making a comment (23)

**Skelmersdale Library**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 20 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 18 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 17 |

Base: all using Skelmersdale Library and making a comment (99)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 16 |
| Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative | 16 |
| Should be protected from budget savings/cuts because they provide people's services | 15 |

Base: all using Skelmersdale Library and making a comment (89)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 26 |
| Other comment | 8 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 7 |
| Stop cutting useful social services (eg children's/youth centre's) | 7 |

Base: all using Skelmersdale Library and making a comment (66)

**Tarleton Library**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 21 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 20 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 17 |

Base: all using Tarleton Library and making a comment (66)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Should be protected from budget savings/cuts because they provide people's services | 7 |
| Some people might not be able to get to new service locations because its inconvenient | 7 |
| They are vital to the community/community asset | 6 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 6 |

Base: all using Tarleton Library and making a comment (31)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 5 |
| Other comment | 5 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 3 |
| Don't make cuts to the library service. Stop cutting useful learning services (eg library). | 3 |

Base: all using Tarleton Library and making a comment (27)

**The Grove Young People's Centre and Children's Centre**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 11 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 9 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing | 6 |
| Concerned about loss of events at the children's centre | 6 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 6 |

Base: all using The Grove Young People's Centre and Children's Centre and making a comment (44)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 8 |
| They are vital to the community/community asset | 7 |
| New housing developments mean communities are growing and will increase demand for these services | 7 |

Base: all using The Grove Young People's Centre and Children's Centre and making a comment (37)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 13 |
| Other comment | 6 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 3 |
| Use more volunteers to reduce staffing costs | 3 |
| Our area does/will lack vital public services | 3 |

Base: all using The Grove Young People's Centre and Children's Centre and making a comment (32)

**The Zone in West Lancashire**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 4 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact | 2 |
| Closures in deprived areas will mean that it is more difficult for vulnerable groups to access the help they need | 2 |
| It will negatively impact on my employment | 2 |
| Less services will lead children on streets and associated problems | 2 |

Base: all using The Zone in West Lancashire and making a comment (12)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 3 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 2 |
| Should be protected from budget savings/cuts because they provide people's services | 2 |
| It provides computer/internet access for those without it | 2 |
| Proposed property: would not have same facilities | 2 |
| Proposed property: suggested use of a specific property to deliver services (better suited for multi-use) | 2 |

Base: all using The Zone in West Lancashire and making a comment (15)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 3 |
| Other comment | 2 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 2 |

Base: all using The Zone in West Lancashire and making a comment (11)

**Upholland Children's Centre, St Thomas the Martyr CE Primary School**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 7 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 5 |
| I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience | 4 |

Base: all using Upholland Children's Centre, St Thomas the Martyr CE Primary School and making a comment (15)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative | 6 |
| They are vital to the community/community asset | 4 |
| No alternative place for organised groups to meet in the area | 4 |

Base: all using Upholland Children's Centre, St Thomas the Martyr CE Primary School and making a comment (13)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 6 |
| Provides vital access to reading/learning/research material to the wider community | 2 |
| Other comment | 1 |
| Suggestion for service that could be offered | 1 |
| Don't make cuts to the library service. Stop cutting useful learning services (eg library). | 1 |
| Reduce opening hours of the services (rather than close libraries or children's centres) | 1 |
| Use more volunteers to reduce staffing costs | 1 |
| Our area does/will lack vital public services | 1 |
| It will be a public/community loss | 1 |
| Negative comments about consultation carried out by LCC being poor/ uncoordinated/unclear | 1 |
| Provides my main/sole access to computers/internet/photocopier/printer | 1 |
| Journeys will be more time consuming | 1 |
| Better consult with the public on how money is spent to save money in the long term | 1 |

Base: all using Upholland Children's Centre, St Thomas the Martyr CE Primary School and making a comment (10)

**West Lancashire Adult Disability Day Services (Whiteledge)**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 3 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 2 |
| Closing the library will remove my main/sole access to computers/the internet | 2 |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wellbeing | 2 |

Base: all using West Lancashire Adult Disability Day Services (Whiteledge) and making a comment (10)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all) | 2 |
| They are vital to the community/community asset | 1 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 1 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 1 |
| Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative | 1 |
| It provides computer/internet access for those without it | 1 |
| I would no longer borrow books/read regularly | 1 |
| There are no viable alternatives in the area providing these services eg book lending | 1 |
| No alternative place for organised groups to meet in the area | 1 |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 1 |
| New housing developments mean communities are growing and will increase demand for these services | 1 |
| Some people won't be able to afford the expensive travel (+additional costs) to new service locations | 1 |
| Proposed property: would not have same facilities | 1 |
| Current property has: good public transport links provide easy access | 1 |
| Proposed property: suggesed use of a specific propert to deliver services (better suited for multi-use) | 1 |
| Current property has: ease of parking | 1 |

Base: all using West Lancashire Adult Disability Day Services (Whiteledge) and making a comment (9)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 3 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 1 |
| Other comment | 1 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 1 |
| Very specific comment about a property | 1 |
| Move services into one building to reduce overall running costs (not just LCC service) | 1 |
| Provides vital access to reading/learning/research material to the wider community | 1 |
| General negative comment about the proposal | 1 |
| Cutting these service will cost more in the long term by putting pressure on other government services (false economy) | 1 |
| Provides my main/sole access to computers/internet/photocopier/printer | 1 |
| Longer journeys are a potential barrier to disabled people/people with health conditions accessing services (they may us | 1 |

Base: all using West Lancashire Adult Disability Day Services (Whiteledge) and making a comment (8)

**West Lancashire Registration Office**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 11 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing | 9 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 7 |

Base: all using West Lancashire Registration Office and making a comment (36)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| It provides computer/internet access for those without it | 11 |
| They are vital to the community/community asset | 8 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 7 |

Base: all using West Lancashire Registration Office and making a comment (38)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 10 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 4 |
| Move services into one building to reduce overall running costs (not just LCC service) | 3 |

Base: all using West Lancashire Registration Office and making a comment (28)

**Burscough Library**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing | 19 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 16 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 13 |

Base: all using Burscough Library and making a comment (85)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 19 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 18 |
| Should be protected from budget savings/cuts because they provide people's services | 15 |

Base: all using Burscough Library and making a comment (70)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 26 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 5 |
| Other comment | 5 |
| Use more volunteers to reduce staffing costs | 5 |

Base: all using Burscough Library and making a comment (48)

**Children's Social Care (Fairlie Skelmersdale)**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 15 |
| It will negatively impact on my employment | 9 |
| Closures in deprived areas will mean that it is more difficult for vulnerable groups to access the help they need | 7 |

Base: all using Children's Social Care (Fairlie Skelmersdale) and making a comment (26)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 10 |
| Proposed property: would not have same facilities | 7 |
| Should be protected from budget savings/cuts because they provide people's services | 4 |
| Positive comment about staff | 4 |
| The area is severely deprived so should retain services to support vulnerable groups | 4 |
| There are no viable alternatives in the area providing these services eg book lending | 4 |

Base: all using Children's Social Care (Fairlie Skelmersdale) and making a comment (24)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 10 |
| Other comment | 4 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 3 |
| Consider the negative impact on local communities | 3 |
| Stop cutting useful social services (eg children's/youth centre's) | 3 |
| Our area does/will lack vital public services | 3 |

Base: all using Children's Social Care (Fairlie Skelmersdale) and making a comment (24)

**Hesketh with Becconsall Children's Centre**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 3 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing | 2 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 2 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact | 2 |
| Concerned about loss of events at the children's centre | 2 |

Base: all using Hesketh with Becconsall Children's Centre and making a comment (4)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i | 2 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 1 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 1 |
| Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative | 1 |
| It provides computer/internet access for those without it | 1 |
| There are no viable alternatives in the area providing these services eg book lending | 1 |
| No alternative place for organised groups to meet in the area | 1 |
| The recent investment/refurbishment of this building will be a complete waste of money if closed | 1 |
| New housing developments mean communities are growing and will increase demand for these services | 1 |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 1 |
| I agree with the proposal to no longer deliver services from certain buildings | 1 |

Base: all using Hesketh with Becconsall Children's Centre and making a comment (6)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 1 |
| Very specific comment about a property | 1 |
| Consider the negative impact on local communities | 1 |
| Suggestion for service that could be offered | 1 |
| Use more volunteers to reduce staffing costs | 1 |
| It will be a public/community loss | 1 |
| Interesting comment for qualitative analysis later | 1 |
| Give communities opportunity/more time to develop a community managed solution | 1 |
| Hire out rooms in the library for more community/group based activities | 1 |

Base: all using Hesketh with Becconsall Children's Centre and making a comment (3)

**Moorgate Children's Centre**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 9 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 7 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impact | 7 |

Base: all using Moorgate Children's Centre and making a comment (26)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 8 |
| Proposed property: would not have same facilities | 5 |
| Should be protected from budget savings/cuts because they provide people's services | 4 |
| There are no viable alternatives in the area providing these services eg book lending | 4 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i | 4 |

Base: all using Moorgate Children's Centre and making a comment (26)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 12 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 3 |
| Stop cutting useful social services (eg children's/youth centre's) | 3 |
| Our area does/will lack vital public services | 3 |

Base: all using Moorgate Children's Centre and making a comment (28)

**Ormskirk Derby Street Day Centre (Older People)**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concern that loss of the library will limit social opportunities (general), leading to negative impact on health and wel | 9 |
| Concern that loss of the library will limit social opportunities for elderly, leading to seclusion/isolation/loneliness | 9 |
| Longer journeys are a potential barrier to disabled people/people with health conditions accessing services (they may us | 8 |

Base: all using Ormskirk Derby Street Day Centre (Older People) and making a comment (35)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 9 |
| Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all) | 8 |
| There are no viable alternatives in the area providing these services eg book lending | 5 |

Base: all using Ormskirk Derby Street Day Centre (Older People) and making a comment (32)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 8 |
| Stop cutting useful social services (eg children's/youth centre's) | 7 |
| Other comment | 6 |

Base: all using Ormskirk Derby Street Day Centre (Older People) and making a comment (30)

**Parbold Library**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellbeing | 21 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 15 |
| I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience | 13 |

Base: all using Parbold Library and making a comment (61)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 16 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 14 |
| It provides computer/internet access for those without it | 14 |

Base: all using Parbold Library and making a comment (55)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 16 |
| Don't make cuts to the library service. Stop cutting useful learning services (eg library). | 7 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 5 |
| Other comment | 5 |
| Move services into one building to reduce overall running costs (not just LCC service) | 5 |
| It’s a social hub promoting wellbeing/community cohesion through social interaction. Without it people may become lone | 5 |

Base: all using Parbold Library and making a comment (39)

**St John's Children's Centre (Skelmersdale)**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concerned about loss of events at the children's centre | 20 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 20 |
| Concerned about loss of health worker advice | 13 |

Base: all using St John's Children's Centre (Skelmersdale) and making a comment (51)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that there will be a lack of support, guidance and help for families if children's centre's close | 19 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i | 18 |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 15 |

Base: all using St John's Children's Centre (Skelmersdale) and making a comment (48)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 21 |
| Other comment | 7 |
| Stop cutting useful social services (eg children's/youth centre's) | 7 |

Base: all using St John's Children's Centre (Skelmersdale) and making a comment (38)

**Upholland Library**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 49 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 29 |
| I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience | 19 |

Base: all using Upholland Library and making a comment (105)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| No alternative place for organised groups to meet in the area | 38 |
| Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative | 33 |
| They are vital to the community/community asset | 25 |

Base: all using Upholland Library and making a comment (88)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 18 |
| Heart of community/community asset/hub | 7 |
| Use more volunteers to reduce staffing costs | 6 |

Base: all using Upholland Library and making a comment (47)

**Wyre**

**Children's Social Care (The Anchorage Fleetwood) and West View Children's Centre**

1. How will this impact on you? (Top 3 mentions)

|  |  |
| --- | --- |
| Comment | Count |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 11 |
| Concerned about loss of events at the children's centre | 10 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 9 |

Base: all using Children's Social Care (The Anchorage Fleetwood) and West View Children's Centre and making a comment (36)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 8 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i | 7 |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 7 |

Base: all using Children's Social Care (The Anchorage Fleetwood) and West View Children's Centre and making a comment (30)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 8 |
| General negative comment about the proposal | 3 |
| Suggestion for service that could be offered | 2 |
| Add new/modern services to encourage more widespread use of the building | 2 |
| It will be a public/community loss | 2 |
| Concerned that loss of children's centre's will limit social opportunities and support for new mums, leading to negative | 2 |
| Longer journeys are a potential barrier to disabled people/people with health conditions accessing services (they may us | 2 |

Base: all using Children's Social Care (The Anchorage Fleetwood) and West View Children's Centre and making a comment (19)

**Fleetwood Children's Centre (Flakefleet satellite)**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 7 |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 7 |
| I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience | 6 |
| Concerned about loss of events at the children's centre | 6 |

Base: all using Fleetwood Children's Centre (Flakefleet satellite) and making a comment (34)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 7 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 5 |
| Some people might not be able to get to new service locations because its inconvenient | 4 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i | 4 |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 4 |

Base: all using Fleetwood Children's Centre (Flakefleet satellite) and making a comment (27)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 9 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 3 |
| Consider the negative impact on local communities | 3 |

Base: all using Fleetwood Children's Centre (Flakefleet satellite) and making a comment (19)

**Fleetwood Library and Registration Office**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 43 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 41 |
| Closing the library will remove my main/sole access to computers/the internet | 37 |

Base: all using Fleetwood Library and Registration Office and making a comment (197)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative | 45 |
| They are vital to the community/community asset | 41 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 33 |

Base: all using Fleetwood Library and Registration Office and making a comment (142)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 26 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 10 |
| It’s a social hub promoting wellbeing/community cohesion through social interaction. Without it people may become lone | 9 |

Base: all using Fleetwood Library and Registration Office and making a comment (79)

**Fylde And Wyre Adult Disability Day Services (Larkholme)**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 5 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 4 |
| Closing the library will remove my main/sole access to computers/the internet | 4 |

Base: all using Fylde And Wyre Adult Disability Day Services (Larkholme) and making a comment (13)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 4 |
| They are vital to the community/community asset | 3 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 3 |

Base: all using Fylde And Wyre Adult Disability Day Services (Larkholme) and making a comment (8)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 1 |
| Other comment | 1 |
| Suggestion for service that could be offered | 1 |
| Provides vital access to reading/learning/research material to the wider community | 1 |
| This library is busy (well used) | 1 |
| Add new/modern services to encourage more widespread use of the building | 1 |
| Concerns about the jobs of staff/loss of skills | 1 |

Base: all using Fylde And Wyre Adult Disability Day Services (Larkholme) and making a comment (2)

**Garstang Library**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| I will miss my library greatly if it closed (devastated/depressed) | 27 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 26 |
| Other comment (general) | 23 |

Base: all using Garstang Library and making a comment (113)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 17 |
| Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative | 14 |
| They are vital to the community/community asset | 13 |

Base: all using Garstang Library and making a comment (61)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 8 |
| Don't make cuts to the library service. Stop cutting useful learning services (eg library). | 6 |
| Very specific comment about a property | 4 |
| Keep specific properties services as they are | 4 |

Base: all using Garstang Library and making a comment (40)

**Knott End Library**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 27 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 25 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 24 |

Base: all using Knott End Library and making a comment (83)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 13 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 13 |
| Should be protected from budget savings/cuts because they provide people's services | 9 |

Base: all using Knott End Library and making a comment (37)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 5 |
| Very specific comment about a property | 4 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 3 |
| Heart of community/community asset/hub | 3 |
| Other comment | 3 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 3 |
| Don't make cuts to the library service. Stop cutting useful learning services (eg library). | 3 |
| It’s a social hub promoting wellbeing/community cohesion through social interaction. Without it people may become lone | 3 |
| Provides vital access to reading/learning/research material to the wider community | 3 |

Base: all using Knott End Library and making a comment (29)

**Poulton Library**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 57 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 56 |
| Closing the library will remove my main/sole access to computers/the internet | 46 |

Base: all using Poulton Library and making a comment (193)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative | 37 |
| They are vital to the community/community asset | 33 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 31 |

Base: all using Poulton Library and making a comment (123)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 26 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 13 |
| Heart of community/community asset/hub | 11 |
| Don't make cuts to the library service. Stop cutting useful learning services (eg library). | 11 |

Base: all using Poulton Library and making a comment (84)

**Teal Close Day Centre**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 3 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 3 |
| Closing the library will remove my main/sole access to computers/the internet | 3 |

Base: all using Teal Close Day Centre and making a comment (8)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 3 |
| The area is severely deprived so should retain services to support vulnerable groups | 3 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 2 |

Base: all using Teal Close Day Centre and making a comment (5)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Suggestion for service that could be offered | 2 |
| Move services into one building to reduce overall running costs (not just LCC service) | 1 |
| Provides vital access to reading/learning/research material to the wider community | 1 |
| This library is busy (well used) | 1 |
| Add new/modern services to encourage more widespread use of the building | 1 |
| Negative comments about consultation carried out by LCC being poor/ uncoordinated/unclear | 1 |
| Concerns about the jobs of staff/loss of skills | 1 |

Base: all using Teal Close Day Centre and making a comment (3)

**The Zone in Wyre**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 3 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 2 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 2 |
| Closing the library will remove my main/sole access to computers/the internet | 2 |
| Concern that loss of the library will limit social opportunities for elderly, leading to seclusion/isolation/loneliness | 2 |
| Concerned about loss of events at the children's centre | 2 |
| I will lose access to local information/news/events | 2 |
| Concern that young people will lack opportunities to participate in positive activities | 2 |
| Closure of libraries means less choice of library service points | 2 |

Base: all using The Zone in Wyre and making a comment (12)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 2 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 2 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 2 |
| Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative | 2 |
| The recent investment/refurbishment of this building will be a complete waste of money if closed | 2 |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 2 |
| Proposed property: would not have same facilities | 2 |

Base: all using The Zone in Wyre and making a comment (8)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 3 |
| General negative comment about the proposal | 3 |
| Longer journeys are a potential barrier to disabled people/people with health conditions accessing services (they may us | 2 |

Base: all using The Zone in Wyre and making a comment (8)

**Thornton Children's Centre**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 20 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 18 |
| Concerned about loss of events at the children's centre | 17 |

Base: all using Thornton Children's Centre and making a comment (66)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 14 |
| Some people might not be able to get to new service locations because its inconvenient | 14 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 13 |

Base: all using Thornton Children's Centre and making a comment (58)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 17 |
| Concerned that loss of children's centre's will limit social opportunities and support for new mums, leading to negative | 6 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 5 |
| Suggestion for service that could be offered | 5 |

Base: all using Thornton Children's Centre and making a comment (43)

**Cleveleys Library and Children Centre**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 61 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 47 |
| I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience | 43 |

Base: all using Cleveleys Library and Children Centre and making a comment (209)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 43 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 40 |
| Should be protected from budget savings/cuts because they provide people's services | 40 |

Base: all using Cleveleys Library and Children Centre and making a comment (175)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 32 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 16 |
| It’s a social hub promoting wellbeing/community cohesion through social interaction. Without it people may become lone | 11 |

Base: all using Cleveleys Library and Children Centre and making a comment (100)

**Fleetwood Children's Centre**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concerned that loss of children's centre will limit social opportunities and support for mums, leading to negative impac | 11 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 10 |
| Concerned about loss of events at the children's centre | 8 |

Base: all using Fleetwood Children's Centre and making a comment (39)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 8 |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 8 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 6 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i | 6 |

Base: all using Fleetwood Children's Centre and making a comment (30)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 10 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 3 |
| Consider the negative impact on local communities | 3 |
| Provides vital access to reading/learning/research material to the wider community | 3 |
| General negative comment about the proposal | 3 |
| Concerned that loss of children's centre's will limit social opportunities and support for new mums, leading to negative | 3 |

Base: all using Fleetwood Children's Centre and making a comment (25)

**Garstang Young People's Centre**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 7 |
| I will miss my library greatly if it closed (devastated/depressed) | 7 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 6 |

Base: all using Garstang Young People's Centre and making a comment (24)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 6 |
| Concern that young people will lack opportunities to participate in positive activities | 4 |
| They are vital to the community/community asset | 2 |
| Should be protected from budget savings/cuts because they provide people's services | 2 |
| Some people might not be able to get to new service locations because its inconvenient | 2 |
| There are no viable alternatives in the area providing these services eg book lending | 2 |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 2 |
| Longer journeys are a potential barrier to young people accessing services (they may use them less/not at all) | 2 |
| Some people won't be able to afford the expensive travel (+additional costs) to new service locations | 2 |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 2 |
| Concerned that removing opportunities to provide key early support might delay help and put added pressure on government | 2 |

Base: all using Garstang Young People's Centre and making a comment (16)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 4 |
| Children's centre's are vital in deprived areas | 3 |
| Suggestion for service that could be offered | 2 |
| Explore offering more services from the existing building (public toilets, community services, library, ICT, youth servi | 2 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 2 |
| Concerned that loss of children's centre's will limit social opportunities and support for new mums, leading to negative | 2 |

Base: all using Garstang Young People's Centre and making a comment (10)

**Northfleet Library**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 7 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 7 |
| Closing the library will remove my main/sole access to computers/the internet | 7 |
| Closure of libraries means less choice of library service points | 7 |

Base: all using Northfleet Library and making a comment (40)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 8 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 6 |
| Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative | 6 |

Base: all using Northfleet Library and making a comment (27)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 11 |
| Provides vital access to reading/learning/research material to the wider community | 3 |
| It will be a public/community loss | 3 |
| General negative comment about the proposal | 3 |

Base: all using Northfleet Library and making a comment (20)

**Over Wyre Children's Centre (Hambleton satellite)**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 5 |
| Other comment (general) | 5 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 4 |

Base: all using Over Wyre Children's Centre (Hambleton satellite) and making a comment (19)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 4 |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 4 |
| They are vital to the community/community asset | 2 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 2 |
| Some people might not be able to get to new service locations because its inconvenient | 2 |
| Concerned that loss of children's centre will limit social opportunities and support for new mums, leading to negative i | 2 |
| Some people may not have the ability/means to get to them at all eg don’t have a car | 2 |
| Some people won't be able to afford the expensive travel (+additional costs) to new service locations | 2 |
| Moving services will lead to an overall loss in quality and diversity of the services delivered | 2 |

Base: all using Over Wyre Children's Centre (Hambleton satellite) and making a comment (14)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Suggestion for service that could be offered | 2 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 2 |
| General negative comment about the proposal | 2 |
| Concerned that loss of children's centre's will limit social opportunities and support for new mums, leading to negative | 2 |

Base: all using Over Wyre Children's Centre (Hambleton satellite) and making a comment (8)

**Over Wyre Children's Centre (Preesall satellite)**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 4 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 3 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 3 |
| I will have to make alternative travel arrangements (eg drive, use public transport) causing inconvenience | 3 |
| I will miss my library greatly if it closed (devastated/depressed) | 3 |
| Limited public transport (in rural communities) makes services less accessible | 3 |

Base: all using Over Wyre Children's Centre (Preesall satellite) and making a comment (13)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 4 |
| They are vital to the community/community asset | 2 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 2 |
| Criticism of budget. Libraries should be protected | 2 |
| General negative comment about consultation carried out by LCC | 2 |
| Some people won't be able to afford the expensive travel (+additional costs) to new service locations | 2 |

Base: all using Over Wyre Children's Centre (Preesall satellite) and making a comment (9)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Suggestion for service that could be offered | 2 |
| Concerned that loss of children's centre's will limit social opportunities and support for new mums, leading to negative | 2 |
| Will disadvantage the most deprived/vulnerable groups in society (young, elderly, job seekers) | 1 |
| Very specific comment about a property | 1 |
| Move services into one building to reduce overall running costs (not just LCC service) | 1 |
| Provides vital access to reading/learning/research material to the wider community | 1 |
| Explore offering more services from the existing building (public toilets, community services, library, ICT, youth servi | 1 |
| This library is busy (well used) | 1 |
| Add new/modern services to encourage more widespread use of the building | 1 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 1 |
| Interesting comment for qualitative analysis later | 1 |
| Longer journeys are a potential barrier to accessing services (general) | 1 |
| Concerns about the jobs of staff/loss of skills | 1 |
| Services should be easily accessible and not situated only in major towns (general) | 1 |
| Children's centre's are vital in deprived areas | 1 |
| Consult with local communities about what happens to unused buildings | 1 |

Base: all using Over Wyre Children's Centre (Preesall satellite) and making a comment (6)

**Poulton-le-Fylde Children's Centre**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 16 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 11 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 10 |

Base: all using Poulton-le-Fylde Children's Centre and making a comment (40)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 9 |
| They are vital to the community/community asset | 8 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 7 |

Base: all using Poulton-le-Fylde Children's Centre and making a comment (32)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 12 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 4 |
| General negative comment about the proposal | 4 |

Base: all using Poulton-le-Fylde Children's Centre and making a comment (24)

**Preesall Young People's Centre**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will impact on community cohesion because it’s a vital community asset | 5 |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 4 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 3 |
| Closing the library will remove my main/sole access to computers/the internet | 3 |
| Limited public transport (in rural communities) makes services less accessible | 3 |

Base: all using Preesall Young People's Centre and making a comment (11)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 5 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 3 |
| No alternative place for organised groups to meet in the area | 2 |
| Youth centre's need to be kept so to keep the youth engaged and off the streets and out of danger | 2 |
| Concern that young people will lack opportunities to participate in positive activities | 2 |

Base: all using Preesall Young People's Centre and making a comment (9)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Suggestion for service that could be offered | 1 |
| It’s a social hub promoting wellbeing/community cohesion through social interaction. Without it people may become lone | 1 |
| Keep specific properties services as they are | 1 |
| Provides vital access to reading/learning/research material to the wider community | 1 |
| This library is busy (well used) | 1 |
| Add new/modern services to encourage more widespread use of the building | 1 |
| Longer journeys are a potential barrier to older people accessing services (they may use them less/not at all) | 1 |
| Concerns about the jobs of staff/loss of skills | 1 |
| Limited public transport makes services less accessible (general) | 1 |
| Consult with local communities about what happens to unused buildings | 1 |

Base: all using Preesall Young People's Centre and making a comment (4)

**Rural Wyre Children's Centre**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 6 |
| I will miss my library greatly if it closed (devastated/depressed) | 6 |
| Other comment (general) | 5 |
| Concerned about loss of events at the children's centre | 5 |

Base: all using Rural Wyre Children's Centre and making a comment (24)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 4 |
| Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative | 3 |
| No alternative place for organised groups to meet in the area | 3 |
| Concerned that loss of events at the children's centre will negatively impact on my child's growth/development | 3 |

Base: all using Rural Wyre Children's Centre and making a comment (19)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 2 |
| Suggestion for service that could be offered | 2 |
| Explore offering more services from the existing building (public toilets, community services, library, ICT, youth servi | 2 |
| Concerned that loss of children's centre will limit support for families (general negative impact) | 2 |
| Concerns about the jobs of staff/loss of skills | 2 |

Base: all using Rural Wyre Children's Centre and making a comment (8)

**Thornton Library**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 73 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 66 |
| Closing the library will remove my main/sole access to computers/the internet | 53 |

Base: all using Thornton Library and making a comment (264)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative | 77 |
| They are vital to the community/community asset | 63 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 52 |

Base: all using Thornton Library and making a comment (220)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 52 |
| Heart of community/community asset/hub | 17 |
| Other budget comment – (eg save money elsewhere, reduce costs) | 16 |

Base: all using Thornton Library and making a comment (140)

**Thornton Young People's Centre**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 8 |
| Closing the library will negatively impact on children's education, literacy, ability to access information and reading | 7 |
| Concern that young people will lack opportunities to participate in positive activities | 6 |

Base: all using Thornton Young People's Centre and making a comment (27)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 8 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 6 |
| Sessions/groups such as baby bounce and rhyme session, exercise class and health walks would stop leading to a negative | 6 |

Base: all using Thornton Young People's Centre and making a comment (23)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Prioritise this area/don't close specific property | 6 |
| Suggestion for service that could be offered | 4 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 3 |
| It is short sighted to cut services. There is a social cost. | 3 |
| Allow communities/town councils to take over the building and deliver services (perhaps offer a modest subsidy) | 3 |

Base: all using Thornton Young People's Centre and making a comment (17)

**Thornton Youth Offending Team**

1. **How will this impact on you? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Closing the library will result in a lack of access to reading material which would negatively impact on my mental wellb | 3 |
| Concern that sessions/groups such as baby bounce and rhyme session, exercise class and health walks will be lost leading | 2 |
| Closing the library will impact on community cohesion because it’s a vital community asset | 2 |
| Closing the library will remove my main/sole access to computers/the internet | 2 |
| Other comment (general) | 2 |
| Concern that loss of the library will limit social opportunities for elderly, leading to seclusion/isolation/loneliness | 2 |

Base: all using Thornton Youth Offending Team and making a comment (7)

1. **What are your reasons for continuing? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| They are vital to the community/community asset | 2 |
| It’s a social hub. Without it people may become lonely/isolated, elderly especially | 2 |
| It is vital to children's literacy, education, access to information, stimulation and pleasure | 1 |
| The area is severely deprived so should retain services to support vulnerable groups | 1 |
| New housing developments mean communities are growing and will increase demand for these services | 1 |
| Longer journeys are a potential barrier to disabled people/people with health conditions accessing services (they may us | 1 |
| It is valuable safe environment | 1 |
| It is valuable as a quiet place to study | 1 |

Base: all using Thornton Youth Offending Team and making a comment (4)

1. **Anything else to consider or do differently? (Top 3 mentions)**

|  |  |
| --- | --- |
| Comment | Count |
| Other comment | 1 |
| Suggestion for service that could be offered | 1 |
| Provides vital access to reading/learning/research material to the wider community | 1 |
| This library is busy (well used) | 1 |
| Add new/modern services to encourage more widespread use of the building | 1 |
| Concerns about the jobs of staff/loss of skills | 1 |

Base: all using Thornton Youth Offending Team and making a comment (2)